



Refund and Rescheduling Policy – Effective 1 January 2013

Total Resource Firearms Training Academy has gone through great lengths bringing on to our staff some of the best, up-to-date and most knowledgeable individuals as trainers to present courses under the TRFTA banner. Because of this, we have made the investment to ensuring the highest quality training programs be presented to each individual who signs-up for one of our courses. Trainers under the TRFTA banner are scheduled according to courses and student counts and TRFTA is required to still provide compensation to scheduled trainers.

This said, when any individual signs-up for one of TRFTA training classes, that individual is making the investment into themselves to participate in training to better their own skills, abilities and possible defend their lives from potential serious harm or death. Therefore, it is the policy of TRFTA we will **NOT** allow/offer refunds to individuals who sign-up for a particular class unless there is just reason.

Total Resource Firearms Training Academy is very good at what we do, and the courses presented to individuals have already been accredited to countless lives saved. When you are scheduling for any training course, that you remember, what we provide potentially could save your life.

It is however, the common practice that TRFTA will simply move the student forward into another scheduled training date offered. Should an individual ever wish to withdraw from a scheduled training course and be placed into a future TRFTA training course being presented, if within 7 days from the scheduled day of training, with or without just reason, the individual is hereby notified that a rescheduling fee may be incurred. This is a direct result of TRFTA already having to put funds out for a particular trainer to be scheduled.

Respectfully,

Mark R. Schreiber, Owner

“REMEMBER, THE NEXT TIME YOU QUALIFY, MIGHT BE YOUR NEXT SHIFT” – SCHREIBER 2020