

Cancellation Policy

JULY 2023

To cancel or reschedule a service, please contact us on:

phone: 0432 244 538 or

email hello@helppathomeservices.com.au

Late Cancellation Fees apply if you contact us:

- 24 - 48 hours notice = 50% of the total scheduled service charge.
- < 24 hours notice = 100% of the total scheduled service charge.

Where you are unable to provide the specified notice due to a genuine emergency or extenuating circumstances, please contact us as soon as possible with details of the emergency or circumstances. Help at Home Services will consider whether a late cancellation fee will apply, be reduced or waived on a case by case basis.

p: 0432 244 538

e: hello@helppathomeservices.com.au

w: helppathomeservices.com.au

ABN: 91 667 762 209

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Last Reviewed: July 2023