

Terms and Conditions

Pricing

1. Hire includes exclusive use of the barn for your group.
2. The minimum stay is 3 nights and the minimum price is £250 per night for up to 10 people.
3. Additional guests are charged at £25 per person per night for the entirety of their groups stay. There are no discounts for guests that stay for fewer nights than the rest of their group.
4. Peak dates/season may be subject to higher minimum rates. This will be specified upon booking.
5. Children under 2 years of age are free of charge. Please inform us if a cot and/or high chair are required for your stay. You need to provide your own cot linen and blankets.
6. For fire regulations we need to know exactly how many people are staying in the barn including adults, children and infants.
7. A deposit of 25% will be required to confirm booking, and the remaining balance is due 2 week before your arrival date.
8. Payments can be made by bank transfer, pay pal, cheque or cash by your groups nominated leader.
9. A full refund can be given if we are informed of cancellation at least 8 weeks before your date of arrival. Cancellation within 8 weeks of arrival will result in a loss of your deposit. Cancellation within 14 days of arrival will result in a loss of your full payment.
10. In the unlikely event that a problem occurs with the camping barn which isn't caused by a guest, cannot be fixed by the owner and means that you can no longer stay in the barn, we will refund the cost of your booking. However, we will not be liable for any other associated costs.

General rules

11. We do not allow pets to stay.
12. No fireworks.
13. Do not feed any animals on the farm, this can be particularly dangerous to horses.
14. Always close farm gates behind you.
15. No loud music after midnight.
16. Other families and farm animals do live on the property and we ask you to treat them with the same respect that you would if you were at home.
17. We reserve the right to terminate the contract, if we consider that any of your group members are behaving unreasonably, causing damage to the property, playing excessive loud music

- or causing annoyance to others who reside on the farm. You will remain liable for the hire price and no refund will be given.
18. Except where otherwise specified in the conditions of the hire of the camping barn we cannot accept any liability for any damage, expense, injury, death, or loss of any nature whatsoever, suffered by any persons from any cause whatsoever other than proven negligence by the owner.

Arrivals and departures

19. Arrival time is from 4pm and departure time is 11am unless otherwise discussed and agreed. We will ask for your estimated arrival time close to your stay.
20. On arrival we will show the first guests around the holiday barn and answer any questions you may have about the facilities.
21. On departure please make sure your dishes are clean and put away, all rubbish is in the bins provided and keys are left in the doors. We would also be grateful if you could strip the linen from the beds you have used.
22. Items left in the holiday barn will be kept for 2 weeks, if during that time you have not contacted us, we will donate any items to Barnados charity shop.

Facilities

23. This is a self-catering facility and we have done our utmost to make sure this is a good experience for you.
24. Please let us know of any breakages or faults so we can endeavour to fix them as soon as possible. We are on site most of the time and when we are not, we are contactable via the numbers left in the barn.
25. We do reserve the right to withdraw any of the facilities if repairs or maintenance are required; however, we will endeavour to provide all facilities as stated.
26. Accidents do happen! We understand that, however, if something is broken through mistreatment, we will ask for the costs incurred to put things right.
27. We provide tea, coffee, sugar, milk, cooking oil, salt, pepper, and toilet roll to get you started.
28. Bed linen (including 2 pillows and a duvet) and hand towels are provided, but we do not provide bathing/swimming pool towels.
29. The sauna is operated on a pay as you go basis for safety reasons. It accepts £1 and 20p coins.
30. Smoking is not allowed anywhere inside the barn.
31. Wifi is available in the barn and codes are provided, however due to our rural location the connection can be variable and slow.

Guests must use Wi-Fi in a lawful manner. Mobile network signal is poor. A short walk with a mobile in hand may be needed.

Swimming pool

32. The swimming pool must be used within health and safety guidelines displayed.
33. The swimming pool is used entirely at your own risk and no responsibility can be accepted for injury, loss or damage to users or users belongings.
34. Children must be supervised at all times.
35. Absolutely no glass is to be taken into the swimming pool area.
36. The pool must be checked regularly, to ensure chemical levels are correct. Periodically we may ask to enter the barn to check everything is running as it should be.
37. There is a cover on the pool to help maintain the temperature, this is easy to pull on and off but must be handled gently. Please put it back on when not in use, to keep the pool warm and help the environment.
38. The pool may be locked overnight (10pm to 8am) for safety reasons; this can be reviewed with us.