

## QSC TOUCHMIX-8 FIRMWARE UPDATE - MAC

The following instructions apply to a download that is performed using a macOS computer.

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### BEFORE YOU DOWNLOAD!

The TouchMix updater will expect to see a zipped tar.gz folder on your thumb-drive. However, Macintosh computers come with features that automatically unzip downloaded folders.

To get around this feature, follow these steps before downloading the TouchMix file folder:

1. Launch the Finder on your Mac and type "Archive Utility" in the search field.
2. Double-click the Archive Utility icon to launch the application.
3. On the menu bar at the top of the screen, click "Archive Utility" and select "Preferences" from the dropdown menu.
4. On the Archive Utility Preferences window, uncheck "Keep expanding if possible".
5. If using Safari to download (i.e. via Dropbox), double-click the "Safari" icon to launch the browser.
6. On the menu bar at the top of the screen, click on "Safari" and select "Preferences" from the dropdown menu.
7. On the Safari Preferences window, uncheck "Open safe files after downloading".

You may now download the TouchMix file folder from your source, with confidence.

### PREPARING YOUR DRIVE

Prepare a USB thumb-drive, SSD, or HD ( $\geq 1$ GB available storage) formatted FAT32. For best results, freshly format your drive by doing the following:

- Connect the drive to your Mac computer's USB port & launch Disc Utility.
- In Disk Utility's left column, select your connected drive by name.
- Select Erase.
- Select Format, and choose MS-DOS (FAT32).
- Select Scheme. Then select Master Boot Record.
- Click Erase. The utility will now format the drive properly for use with TouchMix.
- Click the icon to Eject your disk before physically removing it from the port.
- Exit the Disk Utility when finished.

### ON YOUR COMPUTER

1. Clicking the link you received from us, you will be taken to a Dropbox page in your web browser. There you'll find a singular file titled V3.0.09551.tar.gz in a folder named Firmware For TM8 (Dec 2021).
2. Click the gray Download button near the top of the page.
3. Wait for download to complete.
4. Once complete - find the progress bar on your browser and double-click the file you've just downloaded Firmware For TM8 (Dec 2021).zip.
5. This should prompt your Finder to open and populate a new unzipped file named V3.0.09551.tar.gz
6. Copy the V3.0.09551.tar.gz file to your formatted USB drive. Filename must remain the same on your drive.
7. Safely eject the USB drive before physically removing it from your Mac.

### ON THE TOUCHMIX

1. Insert the USB drive into one of the two USB ports on the mixer's rear panel.
2. Press the Menu button, then touch the Mixer Setup button.
3. On the Mixer Setup screen, touch the Upgrade button. A dialog box displays with some IMPORTANT information about saving the mixer's current settings.
4. Touch the Proceed button to continue the upgrade. The mixer will boot into the Software Upgrader program. This takes a few minutes.
5. Select the upgrade file from your drive (likely in the left hand column) named V3.0.09551.tar.gz by touching it.
6. Touch the Upgrade button to begin the upgrade process. This can take up to 10 minutes.
7. When the upgrade is complete, a dialog displays indicating the upgrade was successful. Press the OK button to exit the Software Upgrader and reboot the mixer.
8. You may now safely remove your drive.

**CONGRATULATIONS - YOU'VE UPDATED THE FIRMWARE !**