

QSC TOUCHMIX-8 FIRMWARE UPDATE - WINDOWS

The following instructions apply to a download that is performed using a Windows computer.

PREPARING (FORMATTING) YOUR DRIVE

1. Connect the USB storage device to the computer.
2. In the Computer or This PC window, right-click the drive icon in which the USB device appears.
3. From the menu, click Format...
4. In the Format device name (drive letter) window, under File system, click the dropdown arrow, select FAT32. Then click Start.
5. At the WARNING... message, select OK to continue.
6. At the Format Complete message, click OK.
7. At the Format device name (drive letter) window, click Close.
8. In the top-right corner of the Computer or This PC window, click the X to close the window.

ON YOUR COMPUTER

1. Clicking the link you received from us, you will be taken to a Dropbox page in your web browser. There you'll find a singular file titled V3.0.09551.tar.gz in a folder named Firmware For TM8 (Dec 2021).
2. Click the gray Download button near the top of the page.
3. Wait for download to complete.
4. Once complete - find the progress bar on your browser and double-click the file you've just downloaded Firmware For TM8 (Dec 2021).zip to unzip it. The extracted content will be the tar.gz file.
5. Copy the V3.0.09551.tar.gz file onto a USB storage device (min. 1GB) formatted for FAT32. Filename must remain the same on your drive.
6. Safely eject the USB drive before physically removing it from your computer.

ON THE TOUCHMIX

1. Insert the USB drive into one of the two USB ports on the mixer's rear panel.
2. Press the Menu button, then touch the Mixer Setup button.
3. On the Mixer Setup screen, touch the Upgrade button. A dialog box displays with some IMPORTANT information about saving the mixer's current settings.
4. Touch the Proceed button to continue the upgrade. The mixer will boot into the Software Upgrader program. This takes a few minutes.
5. Select the upgrade file from your drive (likely in the left hand column) named V3.0.09551.tar.gz by touching it.
6. Touch the Upgrade button to begin the upgrade process. This can take up to 10 minutes.
7. When the upgrade is complete, a dialog displays indicating the upgrade was successful. Press the OK button to exit the Software Upgrader and reboot the mixer.
8. You may now safely remove your drive.

CONGRATULATIONS - YOU'VE UPDATED THE FIRMWARE !