



Authorized Dealer For Maytag® Water Products



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## Customer Summary Sheet

Refer to this sheet for pre-verification phone call and welcome call.

- Date Issued: \_\_\_\_\_
- Equipment: \_\_\_\_\_
- System Price: \_\_\_\_\_
- Financing Term: \_\_\_\_\_
- Bank/Financing Partner: \_\_\_\_\_
- Monthly Payment (if applicable): \_\_\_\_\_
- Sales Representative: \_\_\_\_\_

# Frequently Asked Questions

Know Your System.



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## How Much Salt Does My System Need?

- › The average home uses one 40 lb bag of salt every month. Hydro Solutions will leave your system ready for use and add the first bag of salt for you.
- › As the owner of the system, you will be responsible to add salt recurrently as needed to the brine tank.
- › Make sure your system always has, at least 1 bag of salt in the brine tank and no more than 3, to ensure optimal use.
- › For most homes 1 bag of salt will last 1 month. However, how often you add salt may vary depending on your household water usage.

## How Often Does My Equipment Need Service?

- › The Maytag STR System needs yearly disinfection which is more commonly applied during the reverse osmosis + alkaline filter swap.
- › The 4 filters under the sink need to be replaced every 1500 gallons of use. More commonly, the average time for that usage is every 12 months. The 4 filter replacement plus disinfection has a cost (Subject to changes, increases and promotions). You can pay this by check, Credit Card or add to your current finance plan.
- › Membrane change to the RO system has a cost (Subject to changes, increases and promotions). recommended to be done every 2 to 3 years.
- › Additionally and approximately every 5 to 6 years, a full system re-bed will be necessary. This is dependant on water usage, water hardness in your area and other factors which could mean you need it sooner. This consists of replacing the media tank for another one with new minerals.
- › The re-bedding has a cost (Subject to changes, increases and promotions). You can pay this by check, credit card or add to your current finance plan.

## What Does My Lifetime Limited Warranty Cover?

- › It covers anything that is parts or manufacturing defects.
- › It does not cover any damage caused by any acts of God, meaning unforeseen occurrences, such as floods, earthquakes, storms, etc.
- › It does not cover labor or shipping fees.
- › Any type of installation issue can be handled by our customer service team. They can be easily reached out Monday-Friday from 9:00AM to 6:00PM Central Time at [1-833-994-9376](tel:1-833-994-9376).

## How Much is a Home Visit Charge?

- › Hydro Solutions will charge a minimum fee of 75.00 dollars to conduct a diagnostic on your system to all customers who have had their system installed for more than six months. Labor and shipping fees will apply for any warranty and service calls, with the same minimum charge of \$75.00.

\*Hydro Solutions reserves the right to adjust prices and promotions.





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# Important Phone Numbers

We are a phone call or click away.

**For Questions Regarding Your Installation, Financing  
or Warranty Please Contact Us Directly at:**

**(833) 99 HYDRO**

**(833) 994-9376**

**Your Local General Manager:**

*Fermin Mancilla*

**(956) 996-2220**

## **Service Resolution Hotline**

*This line is dedicated to resolving any serious  
concerns with your service experience.*

**Online:**

<https://hydrosolutionsus.com>

Thank You For Choosing Hydro Solutions 





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# New Homeowner Instructions

Before The Use of Reverse Osmosis +  
Alkaline System

**Before using the system you have to drain the system a total of 8 cycles or 8 times. To do so, please follow the next steps:**

- Open the new spout installed in your kitchen sink and allow the flow of water until NO WATER flow is visible.
- When water flow stops, close the faucet. This is considered one completed cycle.
- Wait 45 minutes for reservoir to fill up.
- Open the new spout installed and allow flow of water until no water flow is visible. This restarts the cycle once again.
- Repeat the same process 7 times.

## Why Is My Filtered or Reverse Osmosis Water Cloudy?



Air bubbles and pressure in water lines can make your drinking water look cloudy...for a few seconds

Once in a while, you get a glass of water and it looks cloudy; maybe milky is a better term. After a few seconds it miraculously clears up! The cloudiness might be caused by the water in the pipes being under a bit more pressure than the water in the glass, but is more likely due to tiny air bubbles in the water. Like any bubble, the air rises to the top of the water and goes into the air above, clearing up the water. Cloudy water, also known as white water, is caused by air bubbles in the water. It is completely harmless.

Source:  **USGS**  
science for a changing world



# Discover the Superior Quality of Maytag Water Products

## MAYTAG® STR SERIES

Maytag Water Products are renowned for their advanced filtration technology, ensuring that you receive the highest quality water in every drop. Our systems utilize state-of-the-art filtration methods to remove contaminants, sediment, and impurities, delivering water that is clean, refreshing, and safe for consumption.



## MAYTAG® DWS550 + ALKALINE

Your Maytag® drinking water treatment system uses the same cutting-edge reverse osmosis technology as the two largest bottled water manufacturers in the United States. Choose the right filtration system for your home, backed-up by our lifetime limited warranty.

## MAYTAG® WELL WATER

Our whole house well water systems provide the ultimate solution for pure water, removing impurities, bacteria, and viruses from your water supply. Choose the right filtration system for your home, backed-up by our lifetime limited warranty.



# LIFETIME LIMITED WARRANTY

## MAYTAG® WATER TREATMENT SYSTEMS



WHAT'S INSIDE MATTERS™

### LIFETIME LIMITED WARRANTY

The LeverEdge (hereinafter LE) warrants any Maytag® brand water treatment system manufactured by LE and installed by a duly authorized Maytag® dealer, to be free from defects in materials and workmanship to the original residential purchaser (hereinafter CONSUMER) from the date of purchase. All aspects of this warranty are subject to the following limitations, terms and conditions.

#### 1. DURATION OF WARRANTY

If LE equipment consisting of the Mineral and Storage Tanks, Controls and Valves, Pumps and Switches, Ion Exchange Resin and Treatment Media, Drinking Water Systems (excluding replacement exchange modules or inline filters) and Ultraviolet Lights (excluding bulbs and sleeves) is determined to have failed as a result of a manufacturing defect, LE will, at its sole discretion, repair or replace the defective part at NO CHARGE to the CONSUMER (excluding labor, and applicable shipping and handling costs) for the duration of the CONSUMER's ownership of the original equipment (hereinafter "LIFETIME").

#### 2. LIMITATIONS OF COVERAGE

This warranty extends only to the CONSUMER for damage resulting from defects in materials and workmanship, and does not include renewable components. It does not extend to damage caused by the CONSUMER'S neglect or abuse, or by accident, to damage caused by wind, hail or abnormal weather conditions, or to damage caused by acts of God, civil insurrection or extraordinary circumstances beyond the control of LE.

LE shall not be liable for any direct or indirect damage resulting from the use of the equipment, and in no event shall the extent of this warranty coverage exceed the purchase price of the equipment.

LE cannot know the characteristics of a CONSUMER'S water supply or the purpose for which one is purchasing LE equipment. Also, water qualities vary seasonally and over time. Therefore, LE assumes no liability for the determination of the proper equipment necessary to meet a CONSUMER'S requirements, nor does it authorize others to assume such obligations on its behalf.

This warranty excludes any equipment which was not manufactured by LE and installed by an authorized Maytag® dealer or on which the date code has been removed or altered. Any tampering or attempted repair performed by anyone other than an authorized dealer, including the CONSUMER, voids this warranty.

#### 3. MISCELLANEOUS

In order to be considered for validation, all claims for warranty coverage must be accompanied by a copy of the purchase agreement indicating the date of initial installation, and a copy of the CONSUMER's current utility bill. LE reserves the right to inspect the LE equipment prior to honoring any warranty claim.

This warranty is only issued by LE, and the CONSUMER is hereby advised that Maytag® is not the manufacturer of the equipment, and provides no additional or separate warranty whatsoever in connection with the equipment.

This warranty gives you specific legal rights, and you may have other rights which may vary from state to state. Any and all inquiries or claims under this warranty must be submitted in writing to The LeverEdge, Attn: Warranty Department, 1423 Gunn Highway, Odessa, FL 33556.

THE LEVEREDGE  
1423 Gunn Highway  
Odessa, FL 33556  
Phone: (866) 910-8351  
[www.theleveredge.com](http://www.theleveredge.com)

3LWR-MAYTAG

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## Share the Benefits of Clean Water & Get Rewarded!

Love your Maytag water system? Share the gift of clean, refreshing water with friends and family—and earn amazing rewards for yourself!

### How it works:

Refer a friend and if they purchase a system:

You Get Rewarded! Receive \$250 to \$500 for each referral!

Start referring today! Call us at 956-267-5892 or visit <https://hydrosolutionsus.com/refer-a-friend> to submit your referral.

| Name | Phone | Address |
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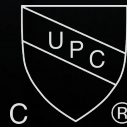
- Reward applies per completed and verified installation.
- Maximum reward payout: \$500 per referring customer.
- Hydro Solutions reserves the right to modify or cancel this program at any time.



**HYDRO**  
SOLUTIONS



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Designed, Engineered and Assembled in the U.S.A.