

## VEHICLE

2018 TESL Model 3 RWD w/Long Range Battery 4D SED Electric- Electric Black

VIN: 5YJ3E1EA8JF166274	Interior Color:	Mileage In: 57	Vehicle Out:
License: [REDACTED]	Exterior Color: Black	Mileage Out:	Job #: [REDACTED]
State: [REDACTED]	Production Date: 12/2018	Condition:	

### TRANSMISSION

Automatic Transmission

### POWER

Power Steering

Power Brakes

Power Windows

Power Locks

Power Mirrors

Heated Mirrors

Power Driver Seat

Power Passenger Seat

Memory Package

### DECOR

Dual Mirrors

Tinted Glass

Console/Storage

Wood Interior Trim

### CONVENIENCE

Air Conditioning

Intermittent Wipers

Tilt Wheel

Cruise Control

Rear Defogger

Alarm

Message Center

Steering Wheel Touch Controls

Telescopic Wheel

Climate Control

Navigation System

Backup Camera w/Parking Sensors

### RADIO

AM Radio

FM Radio

Stereo

Search/Seek

Auxiliary Audio Connection

### SAFETY

Drivers Side Air Bag

Passenger Air Bag

Anti-Lock Brakes (4)

4 Wheel Disc Brakes

Front Side Impact Air Bags

Head/Curtain Air Bags

Hands Free Device

Blind Spot Detection

Lane Departure Warning

### ROOF

Electric Glass Sunroof

Skyview Roof

### SEATS

Bucket Seats

Leather Seats

Heated Seats

Rear Heated Seats

### WHEELS

Wheel Covers

### PAINT

Clear Coat Paint

### OTHER

Fog Lamps

Traction Control

Stability Control

Xenon Headlamps

Power Trunk/Gate Release

## Estimate of Record

### RO Number: 31666

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Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		<b>FRONT BUMPER &amp; GRILLE</b>					
2	<>	Repl Bumper cover	1084168S0D	1	330.00	3.5	2.8
3		Repl License bracket	109682900F	1	20.00	0.2	
4		Repl Lower grille	108592700C	1	65.00	Incl.	
5		Repl Bumper cover rivet	100652100A	12	3.00		
6		Repl Emblem	109848900C	1	25.00	Incl.	
7		Repl RT Inner bracket	108417200E	1	8.00	0.2	
8		Repl LT Inner bracket	108417100E	1	8.00	0.2	
9		Repl RT Upper bracket	108418200B	1	6.00	0.2	
10		Repl LT Upper bracket	108418100B	1	6.00	0.2	
11		Repl LT Side bracket	110454000B	1	6.00	0.2	
12		Repl RT Side bracket	110454100B	1	6.00	0.2	
13		Repl Absorber	110466900F	1	15.00	Incl.	
14		Repl Cross bar	108489499A	1	34.00	0.5	
15		Repl Impact bar (ALU)	110466700D	1	180.00	0.6	
16		Repl Valance	108417499D	1	120.00	Incl.	
17		Repl Under cover	110431200A	1	150.00	0.3	
18		Repl Mount bracket	110376000B	1	5.00		
19	*	Repl RT Park sensor outer black solid	112750301B	1	75.00	Incl.	<u>0.0</u>
20		Repl Distance sensor	110864787B	1	230.00	m	0.2
21		Aim distance sensor				m	1.0
22		Repl Wire harness outer	106795800D	1	60.00	Incl.	
23	*	Repl LT Park sensor outer black solid	112750301B	1	75.00	Incl.	<u>0.0</u>
24		<b>FRONT LAMPS</b>					
25		Repl RT Headlamp assy	107737266E	1	880.00	0.4	
26		Aim headlamps				0.5	
27		Repl LT Headlamp assy	107737166E	1	880.00	0.4	
28		Repl RT Signal lamp	107739200C	1	180.00	0.2	
29		Repl LT Signal lamp	107739100C	1	180.00	0.2	
30		Repl RT Repeater lamp	112510777A	1	120.00	0.2	
31		R&I LT Repeater lamp				0.2	
32		<b>RADIATOR SUPPORT</b>					
33		Repl Radiator support	111024000B	1	500.00	2.1	
34		Repl RT Side support	108417000B	1	5.00	1.1	
35		Repl LT Side support	108416900B	1	5.00	1.1	
36		Repl Shutter assembly	107673200G	1	125.00	0.4	
37		<b>COOLING</b>					
38	*	R&I Radiator				m	<u>2.0</u>
39		<b>AIR CONDITIONER &amp; HEATER</b>					
40	*	R&I Condenser				m	<u>0.4</u>
41		<b>HOOD</b>					
42		R&I R&I hood assy				0.7	
43		Blnd Hood (ALU)					1.4

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44	R&I	RT Release cable					0.8	
45	R&I	LT Release cable					0.8	
46	Repl	Storage compart	108167488D	1	150.00		1.2	
47	Repl	Front seal	112734500A	1	30.00		0.2	
48	Repl	Front panel	109585900D	1	30.00		0.2	
49	<b>FENDER</b>							
50	Repl	RT Fender (ALU)	1081400E0C	1	250.00		3.1	1.8
51		Overlap Major Non-Adj. Panel						-0.2
52		Add for Edging						0.5
53		Add for Clear Coat						0.1
54	Repl	LT Fender (ALU)	1081401E0C	1	250.00		3.1	1.8
55		Overlap Major Non-Adj. Panel						-0.2
56		Add for Edging						0.5
57		Add for Clear Coat						0.1
58	Repl	RT Center bracket	1089674S0A	1	50.00		0.5	
59	Repl	LT Center bracket	1089673S0A	1	50.00		0.5	
60	Repl	RT Front bracket	1100383S0A	1	15.00		0.7	
61	Repl	LT Front bracket	1100382S0A	1	15.00		0.7	
62	Repl	RT Fender liner	108158200C	1	75.00		Incl.	
63	Repl	LT Fender liner	108158100C	1	75.00		Incl.	
64	Repl	RT Cowl side panel	1080024S0B	1	130.00	s	5.5	0.3
65	Repl	RT Gusset	1075946S0A	1	25.00	s	6.5	0.4
66	Repl	RT Upper rail	1073756S0C	1	25.00	s	3.5	0.6
67	Repl	RT Fender mtg bkt rivet	106394300A	10	4.00			
68	<b>ELECTRICAL</b>							
69	R&I	Battery					0.6	
70	*	R&I	Cover				<u>2.5</u>	
71	Repl	Battery assy	110442400J	1	15,000.00	m	4.5	M
72		High voltage system deactivate/activate				m	0.5	M
73	<b>WHEELS</b>							
74	*	Repl	<u>Wheel, alloy 18x8.5" "PINWHEEL" RT Front, LT front and RT R</u>	123422101A	3	600.00	m	0.3
75		Repl	Center cap type #1 "PINWHEEL"	104423101A	3	150.00		
76	#	Repl	Tire 3@ 225.00		3	675.00		
77	<b>FRONT SUSPENSION</b>							
78			O/H frt susp rt & lt			m	6.2	M
79			O/H frt susp rt			m	Incl.	
80		Repl	RT Rotor	104461100D	1	90.00	m	Incl.
81		Repl	RT Hub assy	104412200D	1	160.00	m	Incl. M
82			Wheel alignment align four wheels			m	2.0	M
83		Repl	RT Caliper	104462200D	1	420.00	m	0.9 M
84			Bleed brake system			m	0.5	M
85		Repl	RT Hub assy mount bolt	2007111	3	3.00		
86		Repl	RT Splash shield	104466100A	1	24.00	m	Incl.

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87	Repl	RT Brake hose	104472200C	1	7.00 m	0.5	
88		Deduct for Overlap				-0.2	
89	Repl	RT ABS sensor	104476100E	1	20.00 m	Incl.	
90	Repl	RT Knuckle	104431600E	1	280.00 m	Incl.	
91		Deduct for Overlap				-0.3	
92		O/H frt susp lt			m	Incl.	
93	Repl	LT Knuckle	104431100E	1	280.00 m	Incl.	
94	Repl	RT Upper cntrl arm	104432600D	1	150.00 m	Incl.	
95		Deduct for Overlap				Incl.	
96	Repl	LT Upper cntrl arm	104432100D	1	150.00 m	Incl.	
97		Deduct for Overlap				Incl.	
98	Repl	RT Upper cntrl arm mount bolt	113070100A	1	0.50		
99	Repl	LT Upper cntrl arm mount bolt	113070100A	1	0.50		
100	Repl	RT Ft lwr cntl arm	104435600C	1	150.00 m	Incl.	
101		Deduct for Overlap				Incl.	
102	Repl	LT Ft lwr cntl arm	104435100C	1	150.00 m	Incl.	
103		Deduct for Overlap				Incl.	
104	Repl	RT Lateral arm	104434100C	1	150.00 m	Incl.	
105		Deduct for Overlap				Incl.	
106	Repl	LT Lateral arm	104434100C	1	150.00 m	Incl.	
107		Deduct for Overlap				Incl.	
108	Repl	RT Lateral arm nut	110926300B	4	12.00		
109	Repl	LT Lateral arm nut	110926300B	4	12.00		
110	Repl	Stabilizer bar	114438100B	1	160.00 m	Incl.	
111	Repl	RT Stabilizer link	104439600D	1	38.00 m	Incl.	
112	Repl	LT Stabilizer link	104439100D	1	38.00 m	Incl.	
113	Repl	RT Strut assy from 12/27/2017	104436901E	1	200.00 m	Incl.	
114		Deduct for Overlap				Incl.	
115		Deduct for Overlap				Incl.	
116	Repl	LT Strut assy from 12/27/2017	104436401E	1	200.00 m	Incl.	
117		Deduct for Overlap				Incl.	
118		Deduct for Overlap				Incl.	
119	Repl	RT Top nut	111153700A	3	1.50		
120	Repl	LT Top nut	111153700A	3	1.50		
121	Repl	Susp crossmember	104452100F	1	790.00 m	4.9 M	
122		Deduct for Overlap				-0.4 M	
123		Deduct for Overlap				-0.4 M	
124	Repl	RT Front bracket	110919300B	1	20.00	0.2 M	
125	Repl	LT Front bracket	110919300B	1	20.00	0.2 M	
126	Repl	Susp crossmember front bolt	106325700B	2	2.00		
127	Repl	Susp crossmember upper bolt	111115100A	4	2.00		
128	Repl	Susp crossmember rear bolt	111115200B	2	1.00		
129	<b>STEERING GEAR &amp; LINKAGE</b>						
130	Repl	Gear assy	104483199D	1	1,800.00 m	Incl.	
131	Repl	RT Outer tie rod lock nut	110926300B	1	3.00		

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132	Repl	LT Outer tie rod lock nut	110926300B	1	3.00	
133	<b>REAR SUSPENSION</b>					
134		O/H rr susp rt			m	3.3 M
135	Repl	RT Knuckle	104441600F	1	280.00	m Incl.
136	Repl	RT Lower cntrl arm	104445100F	1	150.00	m Incl.
137		Deduct for Overlap				Incl.
138	Repl	RT Rr upr cntl arm	104442300F	1	150.00	m Incl.
139		Deduct for Overlap				Incl.
140	Repl	RT Link arm	104444100E	1	150.00	m Incl.
141		Deduct for Overlap				Incl.
142	Repl	RT Ft lateral arm	104443100G	1	60.00	m Incl.
143		Deduct for Overlap				Incl.
144	<b>WINDSHIELD</b>					
145	*	R&I	Windshield TESLA			<u>4.0</u>
146	#		Urathane glass sealer kit	1	20.00	
147	<b>COWL</b>					
148		R&I	Cowl grille			0.6
149		R&I	Upper cover			0.2
150		R&I	Cowl panel lower			
151		R&I	Cowl panel upper (HSS)			
152		R&I	Insulator			0.5
153	<b>INSTRUMENT PANEL</b>					
154		R&I	R&I instrument panel as an assy			5.8
155		R&I	Reinf beam			1.1
156	*	R&I	Top panel			<u>0.4</u>
157		R&I	Defroster grille			
158	*	R&I	RT Side cover			<u>0.1</u>
159	*	R&I	LT Side cover			<u>0.1</u>
160	*	R&I	Trim molding			<u>0.3</u>
161	*	R&I	Computer			<u>2.0</u> M
162	*	R&I	Center duct			<u>0.2</u>
163		R&I	RT Upper duct			
164		R&I	LT Upper duct			
165		R&I	RT Lower duct			
166		R&I	LT Lower duct			
167		R&I	Glove box			0.5
168	<b>CONSOLE</b>					
169		R&I	R&I console assy			1.5
170	<b>SEATS &amp; TRACKS</b>					
171	*	R&I	RT Seat assy			<u>0.8</u>
172	*	R&I	LT Seat assy			<u>0.8</u>
173	*	R&I	Cushion assy			<u>0.8</u>
174	*	R&I	RT Seat back assy			<u>0.8</u>
175	<b>ROOF</b>					
176		R&I	RT Roof molding			0.4

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177	R&I	LT Roof molding					0.4	
178	R&I	Front glass					3.0	
179	R&I	Rear glass					6.5	
180	#	Urathane glass sealer kits		2	80.00			
181	R&I	R&I headliner					3.0	
182	<b>PILLARS, ROCKER &amp; FLOOR</b>							
183	Repl	RT Lower pillar (ALU)	1080022S0A	1	160.00	s	5.0	0.5
184		Overlap Minor Panel						-0.2
185	Repl	RT Outer pillar adhesive kit	106269700A	1	56.55			
186	Repl	RT Outer pillar rivet structural 6.5mm	145453800A	10	5.00			
187	Repl	LT Outer pillar rivet structural 6.5mm	145453800A	10	5.00			
188	Repl	RT Outer pillar rivet countersunk 6.5mm	106932700A	10	7.50			
189	Repl	LT Outer pillar rivet countersunk 6.5mm	106932700A	10	7.50			
190	R&I	RT W'strip on body front door					0.4	
191	R&I	RT W'strip on body rear door					0.4	
192	R&I	RT Applique					0.3	
193	R&I	RT Rocker molding					Incl.	
194	R&I	LT Rocker molding					Incl.	
195	Repl	RT Rocker molding	108982900C	1	230.00		Incl.	
196	R&I	RT W/S pillar trim					Incl.	
197	R&I	RT Front sill plate					Incl.	
198	R&I	RT Lwr ctr plr trim					0.4	
199	R&I	RT Upr ctr plr trim to 12/27/2017					Incl.	
200	R&I	RT Rear sill plate					0.1	
201	R&I	RT Insert					0.1	
202	Repl	RT Uniside assy (ALU)	1073674S0A	1	850.00	s	32.0	8.0
203		Overlap Major Adj. Panel						-0.4
204	<b>FRONT DOOR</b>							
205	Repl	RT Door shell (ALU)	1081420E0C	1	680.00		6.1	3.1
206		Overlap Major Adj. Panel						-0.4
207	Repl	RT Lower w'strip	109049400A	1	60.00		Incl.	
208	R&I	RT Water shield					Incl.	
209	Repl	RT Door shell hole cover 25mm	107746100A	2	1.00			
210	Repl	RT Door shell hole cover 36mm	112788300B	2	2.00			
211	Repl	RT Window regulator	109662100F	1	150.00		Incl.	
212	Repl	RT Window guide	109050200D	1	30.00		Incl.	
213	Repl	RT Lower hinge	110103600D	1	50.00		0.3	0.3
214	Repl	RT Upper hinge	110103400D	1	50.00		0.3	0.3
215	Repl	RT Door check	111029800C	1	45.00		Incl.	
216	Repl	RT Door check cap	110158000D	1	3.00			
217	R&I	RT Handle, outside					Incl.	
218	R&I	RT Pad						



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**ESTIMATE TOTALS**

<b>Category</b>	<b>Basis</b>	<b>Rate</b>	<b>Cost \$</b>
Parts			31,608.55
Body Labor	136.6 hrs @	\$ 95.00 /hr	12,977.00
Paint Labor	26.9 hrs @	\$ 95.00 /hr	2,555.50
Mechanical Labor	24.4 hrs @	\$ 95.00 /hr	2,318.00
Frame Labor	9.0 hrs @	\$ 95.00 /hr	855.00
Paint Supplies	26.9 hrs @	\$ 32.00 /hr	860.80
Miscellaneous			108.00
Other Charges			738.00
Subtotal			52,020.85
Sales Tax	\$ 32,512.35 @	9.5000 %	3,088.67
<b>Grand Total</b>			<b>55,109.52</b>
Deductible			1,000.00
<b>CUSTOMER PAY</b>			<b>1,000.00</b>
<b>INSURANCE PAY</b>			<b>54,109.52</b>

[ ] WRITTEN AUTHORIZATION FOR ADDITIONAL REPAIRS ATTACHED

[ ] ORAL AUTHORIZATION FOR ADDITIONAL REPAIRS DESCRIBED HEREIN

Date: \_\_\_\_\_

Time: \_\_\_\_\_

Telehone Number Called: \_\_\_\_\_

Name of Person Authorizing Current Estimate: \_\_\_\_\_

"I acknowledge notice and oral approval of an increase in the original estimated price.

\_\_\_\_\_  
 (sign or initial)

ADDITIONAL DAMAGES MAY BE FOUND UPON DISSASSEMBLY WHICH MAY EFFECT THE FINAL COST OF REPAIRS. ALL PARTS PRICES ARE PER INVOICE AT TIME OF DELIVERY AND ARE NOT WITHIN THE REALM OF CONTROL OF THE PURCHASER. ALL PAYMENTS ARE THE RESPONSIBILTY OF THE VEHICLE OWNER AND ARE DUE AT THE TIME OF THE COMPLETION OF THE REPAIRS.



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THIS REPAIR ESTIMATE MAY SPECIFY THE USE OF QUALITY REPLACEMENT PARTS. QUALITY REPLACEMENT PARTS ARE PARTS NOT MANUFACTURED BY OR FOR THE ORIGINAL EQUIPMENT MANUFACTURER. YOUR INSURANCE COMPANY WILL STAND BEHIND THE QUALITY REPLACEMENT PARTS SPECIFIED ON THIS ESTIMATE AND USED IN THE REPAIR OF YOUR VEHICLE, FOR AS LONG AS YOU OWN/LEASE THE VEHICLE. YOUR INSURANCE COMPANY WARRANTS THESE PARTS ARE OF LIKE KIND, QUALITY, FIT AND PERFORMANCE TO PARTS MANUFACTURED BY OR FOR THE ORIGINAL EQUIPMENT MANUFACTURER.

THIS WARRANTY EXCLUSIVELY COVERS LOSS OR DAMAGE THAT IS RELATED TO DEFECTS IN THE QUALITY REPLACEMENT PART. THIS WARRANTY DOES NOT COVER DAMAGE OR PART FAILURE DUE TO IMPROPER INSTALLATION, MISUSE, NEGLIGENCE, ABUSE, IMPROPER MAINTENANCE, ABNORMAL OPERATION, OR NORMAL WEAR AND TEAR.

SHOULD A SUPPLIER OF A PART SPECIFIED IN THE REPAIR ESTIMATE, OR THE REPAIR FACILITY THAT PERFORMS THE REPAIR ON YOUR VEHICLE, BE UNABLE TO RESOLVE A LEGITIMATE COMPLAINT ABOUT THE QUALITY REPLACEMENT PART USED IN THE REPAIR, YOUR INSURANCE COMPANY WILL MAKE EVERY EFFORT TO SEE THAT THE PROBLEM IS CORRECTED.

THIS QUALITY REPLACEMENT PARTS WARRANTY AND ANY REPRESENTATIONS MADE HEREIN ARE NON-TRANSFERABLE AND EXTEND ONLY TO THE PARTY OWNING/LEASING THE VEHICLE AT THE TIME OF THE REPAIR. FOR ASSISTANCE, PLEASE CONTACT YOUR INSURANCE COMPANY'S NEAREST CLAIM DEPARTMENT OFFICE.

As the vehicle owner, the final choice as to which parts will actually be used in the repairs is yours. If you prefer parts other than those included on the estimate, you should notify your repair facility. Should the use of those other parts increase the repair cost, you will be expected to pay the difference.

#### DISCLAIMER:

ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT INSURANCE CLAIM FOR THE PAYMENT OF A LOSS MAY BE GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN STATE PRISON.

THE LABOR AND TAX RATES USED WERE DETERMINED BY THE VEHICLE INSPECTION LOCATION UNLESS THE REPAIR FACILITY WAS KNOWN AT THE TIME OF THE INSPECTION OR ANOTHER LOCATION WAS SPECIFIED BEFORE THE ESTIMATE WAS PREPARED.

THIS IS NOT AN AUTHORIZATION TO REPAIR.

TO ENSURE REPAIRS WILL BE COMPLETED BASED ON THIS ESTIMATE; PLEASE PROVIDE A COPY TO THE REPAIR FACILITY PRIOR TO AUTHORIZING REPAIRS. FAILURE TO DO SO MAY RESULT IN YOU BECOMING RESPONSIBLE FOR PAYING UNAPPROVED EXPENSES.

NO PAYMENT FOR A SUPPLEMENT WILL BE APPROVED OR ISSUED UNLESS THE REPAIRS WERE AUTHORIZED PRIOR TO COMPLETING THE SUPPLEMENTAL REPAIRS.

POTENTIALLY, A REINSPECTION MAY BE CONDUCTED. ALL SUPPLEMENTS MUST BE APPROVED BY A CLAIMS REPRESENTATIVE BEFORE REPAIRS ARE COMPLETED.

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#### DISCLAIMER:

THANK YOU FOR CHOOSING THE GUARANTEED REPAIR PROGRAM

ANY PERSON WHO KNOWINGLY PRESENTS FALSE OR FRAUDULENT CLAIM FOR THE PAYMENT OF A LOSS MAY BE GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN STATE PRISON.

If you have coverage for damage to your vehicle under this policy it is our obligation to inform you that Under California Code of Regulations, Title 10, Chapter 5, Section 2695.8(e) you have the right to select the vehicle repair facility of your choice.

WE ARE PROHIBITED BY LAW FROM REQUIRING THAT REPAIRS BE DONE AT A SPECIFIC AUTOMOTIVE REPAIR DEALER. YOU ARE ENTITLED TO SELECT THE AUTO BODY REPAIR SHOP TO REPAIR DAMAGE COVERED BY US. WE HAVE RECOMMENDED AN AUTOMOTIVE REPAIR DEALER THAT WILL REPAIR YOUR DAMAGED VEHICLE. IF YOU AGREE TO USE OUR RECOMMENDED AUTOMOTIVE REPAIR DEALER, WE WILL CAUSE THE DAMAGED VEHICLE TO BE RESTORED TO ITS CONDITION PRIOR TO THE LOSS AT NO ADDITIONAL COST TO YOU OTHER THAN AS STATED IN THE INSURANCE POLICY OR AS OTHERWISE ALLOWED BY LAW. IF YOU EXPERIENCE A PROBLEM WITH THE REPAIR OF YOUR VEHICLE, PLEASE CONTACT US IMMEDIATELY FOR ASSISTANCE.

#### AUTO BODY REPAIR CONSUMER BILL OF RIGHTS

A CONSUMER IS ENTITLED TO:

1. SELECT THE AUTO BODY REPAIR SHOP TO REPAIR AUTO BODY DAMAGE COVERED BY THE INSURANCE COMPANY. AN INSURANCE COMPANY SHALL NOT REQUIRE THE REPAIRS TO BE DONE AT A SPECIFIC AUTO BODY REPAIR SHOP.
2. AN ITEMIZED WRITTEN ESTIMATE FOR AUTO BODY REPAIRS AND, UPON COMPLETION OF REPAIRS, A DETAILED INVOICE. THE ESTIMATE AND THE INVOICE MUST INCLUDE AN ITEMIZED LIST OF PARTS AND LABOR ALONG WITH THE TOTAL PRICE FOR THE WORK PERFORMED. THE ESTIMATE AND INVOICE MUST ALSO IDENTIFY ALL PARTS AS NEW, USED, AFTERMARKET, RECONDITIONED, OR REBUILT.
3. BE INFORMED ABOUT COVERAGE FOR TOWING AND STORAGE SERVICES.
4. BE INFORMED ABOUT THE EXTENT OF COVERAGE, IF ANY, FOR A REPLACEMENT RENTAL VEHICLE WHILE A DAMAGED VEHICLE IS BEING REPAIRED.
5. BE INFORMED OF WHERE TO REPORT SUSPECTED FRAUD OR OTHER COMPLAINTS AND CONCERNS ABOUT AUTO BODY REPAIRS.
6. SEEK AND OBTAIN AN INDEPENDENT REPAIR ESTIMATE DIRECTLY FROM A REGISTERED AUTO BODY REPAIR SHOP FOR REPAIR OF A DAMAGED VEHICLE, EVEN WHEN PURSUING AN INSURANCE CLAIM FOR REPAIR OF THE VEHICLE.

#### COMPLAINTS WITHIN THE JURISDICTION OF THE BUREAU OF AUTOMOTIVE REPAIR

Complaints concerning the repair of a vehicle by an auto body repair shop should be directed to:

Toll Free (866) 799-3811

California Department of Consumer Affairs  
Bureau of Automotive Repair  
10240 Systems Parkway  
Sacramento, CA 95827

The Bureau of Automotive Repair can also accept complaints over its web site at: [www.autorepair.ca.gov](http://www.autorepair.ca.gov)

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#### COMPLAINTS WITHIN THE JURISDICTION OF THE CALIFORNIA INSURANCE COMMISSIONER

Any concerns regarding how an auto insurance claim is being handled should be submitted to the California Department of Insurance at:

(800) 927-HELP or (213) 897-8921

California Department of Insurance  
Consumer Services Division  
300 South Spring Street, South Tower  
Los Angeles, CA 90013

The California Department of Insurance can also accept complaints over its web site at: [www.insurance.ca.gov](http://www.insurance.ca.gov)

FOR YOUR PROTECTION CALIFORNIA LAW REQUIRES THE FOLLOWING APPEAR ON THIS FORM:

ANY PERSON WHO KNOWINGLY PRESENTS FALSE OR FRAUDULENT CLAIM FOR THE PAYMENT OF A LOSS IS GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN STATE PRISON.

FOR YOUR PROTECTION CALIFORNIA LAW REQUIRES THE FOLLOWING TO APPEAR ON THIS FORM: ANY PERSON WHO KNOWINGLY PRESENTS FALSE OR FRAUDULENT CLAIM FOR THE PAYMENT OF A LOSS IS GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN STATE PRISON.

THE FOLLOWING IS A LIST OF ABBREVIATIONS OR SYMBOLS THAT MAY BE USED TO DESCRIBE WORK TO BE DONE OR PARTS TO BE REPAIRED OR REPLACED:

MOTOR ABBREVIATIONS/SYMBOLS: D=DISCONTINUED PART, A=APPROXIMATE PRICE. LABOR TYPES: B=BODY LABOR, D=DIAGNOSTIC, E=ELECTRICAL, F=FRAME, G=GLASS, M=MECHANICAL, P=PAINT LABOR, S=STRUCTURAL, T=TAXED MISCELLANEOUS, X=NON TAXED MISCELLANEOUS. CCC ONE: ADJ=ADJACENT, ALGN=ALIGN, A/M=AFTERMARKET, BLND=BLEND, CAPA=CERTIFIED AUTOMOTIVE PARTS ASSOCIATION, D&R=DISCONNECT AND RECONNECT, EST=ESTIMATE, EXT. PRICE=UNIT PRICE MULTIPLIED BY THE QUANTITY, INCL=INCLUDED, MISC=MISCELLANEOUS, NAGS=NATIONAL AUTO GLASS SPECIFICATIONS, NON-ADJ=NON ADJACENT, O/H=OVERHAUL, OP=OPERATION, NO=LINE NUMBER, QTY=QUANTITY, RECOND=RECONDITION, REFN=REFINISH, REPL=REPLACE, R&I=REMOVE AND INSTALL, R&R=REMOVE AND REPLACE, RPR=REPAIR, RT=RIGHT, SECT=SECTION, SUBL=SUBLET, LT=LEFT, W/O=WITHOUT, W/\_=WITH/\_ SYMBOLS: #=MANUAL LINE ENTRY, \*=OTHER [IE..MOTORS DATABASE INFORMATION WAS CHANGED], \*\*=DATABASE LINE WITH AFTERMARKET, N=NOTES ATTACHED TO LINE. OPT OEM=ORIGINAL EQUIPMENT MANUFACTURER PARTS EITHER OPTIONALLY SOURCED OR OTHERWISE PROVIDED WITH SOME UNIQUE PRICING OR DISCOUNT.

"CURE TIME" MEANS THE LENGTH OF TIME THAT, PER THE ADHESIVE MANUFACTURER, THE WINDSHIELD ADHESIVE NEEDS TO CURE UNTIL THE WINDSHIELD CAN PROPERLY FUNCTION AS A SAFETY DEVICE PURSUANT TO THE FEDERAL MOTOR VEHICLE SAFETY STANDARDS AND THE VEHICLE MANUFACTURER'S SPECIFICATIONS.

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Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide DR7QA18, CCC Data Date 1/10/2019, and potentially other third party sources of data; and (b) the parts presented are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (\*) or Double Asterisk (\*\*) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2019 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

#### SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

#### SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

#### OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

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SHOULD A SUPPLIER OF A PART SPECIFIED IN OUR REPAIR ESTIMATE, OR THE REPAIR FACILITY THAT PERFORMS THE REPAIR ON YOUR VEHICLE, BE UNABLE TO RESOLVE A LEGITIMATE COMPLAINT ABOUT THE QUALITY REPLACEMENT PART USED IN THE REPAIR, WE WILL PAY FOR THE COSTS ASSOCIATED WITH RETURNING THE PART AND THE COST TO REMOVE AND REPLACE THE NON ORIGINAL EQUIPMENT MANUFACTURER PART WITH A COMPLIANT NON ORIGINAL EQUIPMENT MANUFACTURER PART OR AN ORIGINAL EQUIPMENT MANUFACTURER PART.

IF WE WROTE THE ESTIMATE PRIOR TO YOU CHOOSING A REPAIR FACILITY AND YOU LATER CHOOSE ONE WITH DIFFERING LABOR RATES, WE SHALL PREPARE A NEW ESTIMATE USING THE PREVAILING LABOR RATES FOR YOUR CHOSEN REPAIR FACILITY. UPON RECEIPT OF A SUPPLEMENTAL ESTIMATE AND PHOTOS, WE MAY REQUIRE A PHYSICAL RE-INSPECTION.

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### RECALL INFO

2018 TESL Model 3 RWD w/Long Range Battery 4D SED Electric- Electric Black

VIN:	5YJ3E1EA8JF166274	Interior Color:		Mileage In:	57	Vehicle Out:	
License:	██████████	Exterior Color:	Black	Mileage Out:		Job #:	██████████
State:		Production Date:	12/2018	Condition:			

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