

# PERSONAL HYDROTHERAPY ACRYLIC SPA WARRANTY

*Provided to the original purchaser of the spa.*

## **10 YEAR STRUCTURAL WARRANTY**

Your shell is warranted against water loss due to defects in workmanship and materials for 10 years from the date of purchase.

## **7 YEAR FRAME & SURFACE WARRANTY**

The spa's acrylic surface is warranted not to blister, peel or delaminate for 7 years from the date of purchase. The galvanized steel frame is warranted to be free from defects in workmanship and materials against structural failure for 7 years from the date of purchase.

## **3 YEAR EQUIPMENT & PLUMBING WARRANTY**

The electronic controls (spa pack and topside panel), heater assembly, jet pumps, circulation pump, hydrotherapy jets, air injectors, thru-wall fittings and glue/silicone joints are warranted for 3 years from the date of purchase.

## **2 YEAR CABINET WARRANTY**

The cabinet panels are warranted to be free from defects in workmanship and materials for 2 years from the date of purchase.

## **1 YEAR COMPONENT WARRANTY**

The ozonator, air blower, pump seals, LED light system components, wi-fi module, UV sanitizing system, audio system components and any other not previously mentioned add-ons are warranted to be free of defects in materials and workmanship for 1 year from the date of purchase.

## **ADDITIONAL INFORMATION**

Spa Thermal Covers, cover lifters and other dealer supplied products are not covered under this warranty but covered by their respective manufacturer's warranty, included with the product. Filter cartridges, spa light bulbs/lenses, fuses, filter lids, and headrests are warranted to be in good condition at time of purchase.

## **EXTENT OF WARRANTY**

*This warranty applies to spas made after January 1, 2017 sold for residential use only by an authorized dealer. Spas used in any commercial, rental or club setting voids warranty. Date of purchase is defined as the earlier of a) the actual date of purchase or b) six months after the date of manufacture, which is determined by the serial number or the date shown on the certification plate.*



## CONDITIONS AND LIMITATIONS OF WARRANTY

This warranty is void if:

- a) The spa has been subjected to misuse, abuse, alteration, improper installation, improper use of chemicals, improper maintenance, punctures, acts of God, or if any repairs have been attempted by anyone other than authorized by Leisure Manufacturing.

Abuse and misuse will include (but is not limited to) damage caused by:

1. Leaving the spa uncovered while the spa is empty of water.
  2. Improper handling of the spa during transporting, set up & installation.
  3. Operation of the spa at a water temperature outside of the range of 35<sup>F</sup> to 104<sup>F</sup> (2<sup>C</sup> to 40<sup>C</sup>)
  4. Improper use of chemicals or unbalanced water, such as pH, calcium hardness, total alkalinity or sanitizer.
  5. Operation of the spa outside of the specified voltage requirements. (230Volts +/- 10%)
  6. Voltage spikes or "brown out" conditions.
  7. Rodents or other animals.
  8. Unapproved sanitizers such as calcium hypochlorite, sodium hypochlorite, "tri-chlor" type chlorines or any sanitizing chemical that may remain undissolved on the spa surface.
  9. Freeze damage
- b) The purchase invoice has not been paid in full to the dealer or Leisure Manufacturing.

This warranty takes the place of all other warranties, express or implied, in fact or at law, including implied warranties of merchantability and fitness for a particular purpose.

## WARRANTY LABOUR COVERAGE

Labour is covered for a period of 3 years from the date of purchase, with the following exceptions:

- a) Part only: ozonators, pump seals, jet internals, wi-fi module, UV sanitizing system, LED system components, cabinet components and any other not previously mentioned add-ons
- b) Part only: components which have an "at the time of purchase" warranty
- c) 1 Year: Heater assemblies
- d) There is no labour coverage for time required to gain access to the spa.

Warranty service includes a service call reimbursement to the dealer. Additional travel charges may apply if you live beyond the normal servicing area of the authorized dealer. Check with your dealer.

## WARRANTY PERFORMANCE

Contact your dealer, either in writing or in person, within 10 days of the problem arising. Use all reasonable means to protect the spa from further damage. Your notice must include the spa serial number (located on the spa's metal ratings plate mounted on the cabinet), a thorough description of the problem and photographs of the problem (if applicable). Leisure Manufacturing may also ask for a copy of the original purchase invoice showing purchase date or delivery date, where it deems necessary.

**Leisure Manufacturing reserves the right to inspect any warranty claim on location or at its' manufacturing facility as deemed necessary. Warranty parts carry the balance of the unexpired warranty only. Replacement spa warranty will be equal to the balance, if any, remaining on the original spa.**

## DISCLAIMERS

There shall be no additional warranty or obligation, expressed, implied or statutory. In no event, shall Leisure Manufacturing, its' agents or employees, be liable for injury to any person, or any claim for damage however it shall arise. All expenses including loss of use, labour, materials, chemicals, water, removal and re-installation cost, access, transportation charges, damages or contingent liabilities arising out of any alleged deficiencies of the spa are specifically excluded. This is a component warranty. Only the defective component qualifies for warranty coverage. The liability of Leisure Manufacturing under this limited warranty shall not exceed the original amount paid to Leisure Manufacturing for the defective product. There is no warranty coverage on any spa or component not fully paid for to the dealer or Leisure Manufacturing. Proof of purchase and payment may be required. Leisure Manufacturing reserves the right to repair or replace a defective component.

**BGW-E**