#### Chapter 10

#### APPENDIX FACTOR ANALYSIS

Below is an example of what a factor analysis looks like using sample data provided as part of the Fair Trade example. In this survey there are 10 items that have been adapted from a scale about measuring perceived value. The original scale by Sweeney and Soutar (2001) included 19 items covering 5 dimensions of value and the students in this project used 10 of these items which they believe measures 2 dimensions economic value (4 items) and quality (6 items). They want to make sure that these in fact measure the dimensions that are suggested. The ANOVA analysis provides a lot of detail and we will briefly explain a few of the tables produced. In Panel A the program reports how many factors (or variables) seem to exist in the data. We have used the rule of thumb where the Eigen value needs to be greater than 1 which suggests there are 2 factors or variables. These are found to explain 72% of the variance in the data component. Factor One explains 55.372 of the variance and Factor Two explains 17.556%. Panel B reports how the individual items load on these two factors. The number is referred to as the loading or loading weight. The data is then rotated to allow it to fit the data better (you would need to select the rotation method and the discussion of the rotations is beyond this chapter). The rotated factor structure is presented in Panel C. This is then used to identify what items comprise what factors or variables. A rule of thumb is that for an item to be considered to be included in a factor the loading should be greater than .4 AND not load on more than one factor. Panel C suggests that Factor One comprises four items (bolded in the column labelled Factor 1) and Factor Two comprises 2 items bolded in the column labeled Factor 2. Four items (highlighted in green) loaded on both factors and thus would be excluded from the definition of the composite measures, in later analysis. It is important to identify that even though the students used an existing scale it did not measure things in the same ways as it was proposed by (Sweeney & Soutar 2001). Factor 1 – Economic Value- comprised the same four items suggested initially, however Factor 2- Quality- only comprised two of the proposed six items. This could have occurred because the students did not include all the items initially used (as they excluded three components of the measure), or that value does not hold in the same way within this context, with this sample.

# **APENDIX Figure 10.1- Factor Analysis**

### Panel A

**Total Variance Explained** 

Total Variance Explained											
-				Extraction Sums of Squared			Rotation Sums of Squared				
	Initial Eigenvalues			Loadings			Loadings				
		% of	Cumulative		% of	Cumulative		% of	Cumulative		
Component	Total	Variance	%	Total	Variance	%	Total	Variance	%		
1	5.537	55.372	55.372	5.537	55.372	55.372	4.766	47.656	47.656		
2	1.756	17.556	72.928	1.756	17.556	72.928	2.527	25.272	72.928		
3	.837	8.373	81.301								
4	.454	4.541	85.842								
5	.360	3.597	89.439								
6	.308	3.080	92.519								
7	.236	2.365	94.883								
8	.208	2.075	96.959								
9	.166	1.658	98.617								
10	.138	1.383	100.000								

Extraction Method: Principal Component Analysis.

Panel B

**Component Matrix**<sup>a</sup>

Component matrix								
	Component							
	1	2						
10.1 This shoe is reasonably priced	.784	402						
10.2 This shoeoffers value for money	.807	388						
10.3 This shoeis a good product for the price	.827	332						
10.4 This shoewould be economical	.839	310						
10.5 This shoehas consistent quality	.812	.184						
10.6 This shoeis well made	.805	.270						
10.7 This shoehas an acceptable standard of quality	.824	.192						
10.8 This shoehas poor workmanship	.404	.680						
10.9 This shoewould not last a long time	.250	.767						
10.10 This shoewould perform consistently	.820	.208						

Extraction Method: Principal Component Analysis. a. 2 components extracted.

# Panel C

**Rotated Component Matrix**<sup>a</sup>

	Component		
	1	2	
10.1 This shoe is reasonably priced	.881	005	
10.2 This shoeoffers value for money	.895	.019	
10.3 This shoeis a good product for the price	.887	.078	
10.4 This shoewould be economical	.888	.102	
10.5 This shoehas consistent quality	<mark>.641</mark>	.531	
10.6 This shoeis well made	<mark>.597</mark>	<mark>.605</mark>	
10.7 This shoehas an acceptable standard of quality	.648	.544	
10.8 This shoehas poor workmanship	.053	.789	
10.9 This shoewould not last a long time	123	.797	
10.10 This shoewould perform consistently	<mark>.638</mark>	<mark>.556</mark>	

Extraction Method: Principal Component Analysis. Rotation Method: Varimax with Kaiser Normalization. a. Rotation converged in 3 iterations.

Sweeney, J. C., & Soutar, G. N. (2001). Consumer perceived value: The development of a multiple item scale.

Journal of retailing, 77(2), 203-220.