



John P Olivier

 337-258-2401

 johnpolivier@centurytel.net

 [linkedin.com/in/johnpolivier](https://www.linkedin.com/in/johnpolivier)

Dear Hiring Authority,

I am a strong influential leader who takes a pragmatic approach to technology specializing in making the complex easy to understand from the field worker level to Board of Directors yet able to contribute and lead technical conversations with my peers equally as strong with both software and hardware sides of the house.

I started my career writing medical software in early 1990's blazing a trail of success along the way. From writing software that became the number one chiropractic software in the nation to writing an Artificial Intelligence (AI) based system to identify metal objects under water to helping build/lead a web development company to the number one web development company in the state reaching inc5000 status to ultimately working my way up to CIO at an Environmental Solutions company.

I've led technology efforts for numerous M&A activities integrating companies worth \$100's of millions. I've also led two companies in moving their datacenters to Azure and even split an Azure tenant when one of my companies divested from their parent company. I've managed OpEx budgets of over \$10m/year as well as CapEx budgets over \$10m/year. Successfully rolled out multiple ERP systems, multiple rollouts of ServiceNow as well as other large platforms over the years all while staying on time and on budget. As CIO of a newly divested company, I've also built out a security team which ultimately achieved a Security Scorecard rating of 100%. Throughout my time working for Environmental Services companies, I've excelled under multiple types of matrixed reporting structures.

At this pinnacle in my career, I've decided to move out of the energy sector and challenge myself in new industries and larger companies. By moving to LHC Group with ~40,000 employees, I am now leveraging my proven skills to make a difference in an industry that makes a difference. While I'm responsible for leading server/systems teams, workstation teams and mobility teams that manage over 50,000 devices combined, I've also taken on the role of unofficial in-house leader of IT. With much of the workforce remote and all of the leadership team remote, I've openly offered my leadership and mentoring to all groups within IT influencing and impacting far beyond my official role. In addition, I've solved numerous challenges within the business with my proven process improvement skills.

While my technical background is strong, my interpersonal skills, influencing ability and creativeness sets me apart from my peers. I would welcome a conversation to discuss this opportunity further. Please feel free to contact me at your convenience.


Thank you for your time.


Sincerely,



John P. Olivier

John P Olivier

 337-258-2401

 johnpolivier@centurytel.net

 linkedin.com/in/johnpolivier

A strong influential professional with years of exceptional Leadership Skills as well as technical expertise in Information Technology, Security, as well as Software/Product development with a proven history of streamlining procedures, improving performance, reducing costs by taking a pragmatic approach at introducing new transformative technology while working as a strategic partner with the business leveraging a unique ability to present complexities of technology to any audience.

Areas of Expertise

- | | | |
|--|-------------------------------|----------------------------|
| ➤ Strategic and Business Planning | ➤ PCI Compliance | ➤ Cloud Strategies |
| ➤ Security Strategies and Management | ➤ Enterprise Architecture | ➤ Internet of Things (IoT) |
| ➤ Budget Development and Management | ➤ Project/Program Manager | ➤ IT Management |
| ➤ Contract Negotiations and Management | ➤ Business Analyst | ➤ ITIL |
| ➤ Mobile Device Management (MDM) | ➤ Vendor/Partner Relationship | ➤ IT Infrastructure |
-

Professional Experience

LHC Group (Industry: Healthcare)

Lafayette, LA

Director of Enterprise Computing

September 2021 – Present

Responsible for ~12,000 workstations, ~1,000 Servers and ~40,000 mobile devices for the company as well as the technology integrations for M&A efforts. Not only developed Strategic Plan for my group but also facilitated the development of the strategic plan for all groups under Infrastructure and Operations. Realized over \$1Million in savings on initial budget cycle between all three teams.

Selected Accomplishments:

- Changed our mobile device procurement, rollout and management model which is now saving the company millions of dollars per year.
- Successfully completed the rollout of Azure landing zone and VDI environment in 30 days, jump starting the companies first cloud infrastructure efforts which we continue to build upon.
- Successfully rolled out O365 and OneDrive to >20,000 employees across the US.
- Taken Leadership roles in other areas outside my infrastructure responsibilities to positively influence other areas guiding ongoing improvements throughout IT.
- Ongoing development of Strategic Partnerships with the business resulting in multiple process improvements in multiple groups including RevCycle, LTAC, Customer Connections and Accounting.
- Lead a stabilization effort for server infrastructure resulting in server incidents declining from weekly major incidents to now only needing standard patch/maintenance routines.
- Rolling out new implementation of Service Now while leading my teams into ITIL processes across all of my departments.
- Key stakeholder in the review/rationalization of our Electronic Medical Records (EMR) system for both our Hospice and Palliative divisions.

OMNI Environmental Solutions (Industry: Energy/Environmental)

Carencro, LA

Chief Information Officer

April 2018 – August 2021

CIO responsible for all strategic, infrastructure, security, operational, application and mobile technology for the company as well as technology portion of M&A efforts. As newly divested company, developed and rolled out entire company technology stack.

Selected Accomplishments:

- Developed and delivered cybersecurity program with ongoing improvements in our CIS controls as well as a SecOps approach across our department.
- Developed and planned migration of company's Azure infrastructure from former parent company to new standalone Azure IaaS and PaaS environment for the newly formed company.
- Developed and oversee I.S. Policies and Procedures currently followed by the company including department related compliance with Sarbanes-Oxley Act (SOX).
- Rolled out over 1000 mobile devices across the US leveraging our Mobile Device Management system (MDM-AirWatch) to securely manage our mobile workforce.
- Leveraged *FreshWorks Enterprise* for ITSM helping IS team to align with ITIL framework.
- Developed Infrastructure roadmap and have begun our cloud managed Infrastructure upgrades across the US including 8x8 phones, Palo Alto firewalls, Silverpeak SDWans as well as Aruba switches and APs while still managing/integrating to our existing Cisco and Fortinet fleet.
- Initiated and led the rollout of new cloud based ERP System, Microsoft Business Central

Gibson Energy, TSX: GEI (Industry: Energy/Environmental)

Carencro, LA

General Manager of Information Services for United States

July 2012 – April 2018

As the "number two" in a multi-billion dollar company's IS department, lead Gibson's cloud technology initiatives moving all US datacenters using VMWare into Microsoft Azure eliminating the need for capital outlay and other costs associated with physical datacenters. Spearheaded Internet of Things (IoT) project at crude injection stations across the US resulting in over a million dollars of savings.

Selected Accomplishments:

- Leveraged ServiceNow for ITSM to improve customer experience and increase I.S. Operations efficiencies while staying aligned with ITIL framework.
- Rolled out Bring Your own Device (BYOD) companywide.
- Leveraged CITRIX and MS Remote Desktop/Remote App for remote workers.
- Responsible for CSOX compliance for the US as it related to the IS group.
- Managed procurement and usage of mobile devices for the US as well as support all onboard technologies for trucks across North America.
- Ran project and operation teams across the US supporting Gibson's employees at 40 plus offices and 80 facilities across US leveraging vendor partners and contractors in addition to IS employees both remote and onsite to support the fluctuating demand across the US.
- Functioning as Enterprise Architect for US technology efforts as well as a sitting member of Gibsons' Architecture Review Board overseeing all technology for Gibson following the Open Group Architecture Framework (TOGAF).

Omni Energy Services NASDAQ: OMNI (Industry: Energy)**Carencro, LA**IT Manager

October 2010 – November 2012

Worked as Enterprise Architect to build new IT strategy ensuring business and IT were aligned for current and future needs in an efficient, sustainable, and adaptable manner. Reduced the cost of delivering I.S. services and vastly improved the I.S. employee talent becoming a more innovative and business results focused team.

Selected Accomplishments:

- Successfully rolled out new ERP System, Microsoft NAV, which was completed 10% under budget.
- Led technical efforts to bring public company into private equity environment ultimately preparing for acquisition and integration into a larger public company.
- Created a company portal using SharePoint with operational software, dashboards and KPI reports

Bizzuka Inc. (Industry: Web, SaaS)**Lafayette, LA**VP Systems and Development

April 2007 – September 2010

Oversaw system administration, product software development, custom software development and customer service for Louisiana's largest web development company. In addition to managing over a 1000 public websites, we built, hosted and managed intranets for many larger companies including Stuller Inc, Northwestern Mutual and LHC Group to name a few.

Selected Accomplishments:

- Helped lead company to a three-year growth of 93% earning recognition by Inc. Magazine as one of the 5,000 fastest growing companies in the US in 2010.
- Migrated over 1000 public websites to a new server farm with no outages or downtime. With new datacenter setup, company realized a 30% savings in datacenter costs.
- Maintained PCI level II compliance and Hacker Safe Certifications for over 1000 sites.
- Designed standards and procedures for software testing, documentation, and other best practices
- Led a team of internal developers, QA Specialists and Technical Writers in addition to managing 2 international development teams in India and Argentina for product development as well as custom software development including numerous large custom intranets.
- Transitioned software development methodology from using waterfall techniques to now using a blended Agile methodology for developing a SaaS modeled CMS system.
- Managed disaster recovery plans, numerous production web servers, SQL servers, SFTP servers, email servers, internal servers, Exchange, Active Directory, and TFS servers leveraging Hyper-V.

Director of Systems and Development

March 2006 – April 2007

- Overhauled and rebuilt aging CMS system which improved websites performance and stability
- Implemented substantial updates to shopping cart system increasing performance and security.
- Created custom project management intranet leveraging principles from critical chain methodologies which improved personnel billable percentages from 50% to over 90%.
- Decreased site launch times from 2 hours to 2 minutes; automated new code and software releases

DAXX Business Solutions (Industry: Technology/Software)

Broussard, LA

Division Manager

January 2004 – March 2006

After creating flexible/reusable intranet, I was entrusted with creating a new division and business service line for Cochrane Technologies selling intranets, custom software and IT services. Developed business plan, operating procedures, forecasted staffing needs and resources.

Selected Accomplishments:

- Developed balance sheet, profit and loss statements, and budgetary requirements to run division
- Oversaw all customer projects, marketing strategies, competition and price analysis
- Tasked with analyzing company needs and created performance metrics for our customers

Cochrane Technologies (Industry: Environmental)

Broussard, LA

Senior Systems Analyst

October 2000 – January 2004

Led classified R&D projects, ArcGIS software development, business software integrations, and performed comprehensive needs analysis as customer projects came through.

Selected Accomplishments:

- Successfully rolled out new ERP System, Microsoft Great Plains
- Collaborated with internal business leaders to improve processes, leverage technology and incorporate automation.
- Developed intranet and business portal utilized company-wide which ultimately became a sellable Intranet Product.

EZ Bis Inc (Industry: Technology/Medical/Healthcare)

Lafayette, LA

Lead Programmer

February 1996 – September 2000

- Developed the company's first Windows' based application, **EZ Biz Office**, which became the number one chiropractic software in the U.S. in 2000.

Education and Training

Bachelor of Science in Computer Science, University of Southwestern Louisiana
SANS MGT512: Security Leadership Essentials for Managers