



Impact Report 2024  
Final Report 2024 Fiscal Year  
January 1st, 2024 - December 31st, 2024  
Journey of Hope, Inc.  
EIN: 46-4867702

100% of Funds received from our Grantors, Funding Partners, and Community Supporters have gone directly towards providing Direct Services, for Women, Girls, & LGBTQIA+ Individuals who are fleeing violence; Domestic Violence, Sexual Abuse, and Human Trafficking, as well as other highly lethal situations that leave those we serve at-risk for homelessness, incarceration, and/or early death. Our focus is to disrupt the abuse/trauma/sexual abuse to prison and early death pipelines.

Our overall goal and mission is to improve levels of self-sufficiency and resiliency of justice-involved, harmed, traumatized, or abused Women, Girls, & LGBTQIA+ Individuals, while reducing risk factors contributing to recidivism and economic instability.

**How we accomplish this:**

1. Provide necessary resources and supports through holistic case management services for survivors to create short-term and long-term goal plans;
2. Increase the availability of information, tools, and training resources for community partners and Journey of Hope clients on the effects of trauma and the importance of trauma-informed services;
3. Quantify levels of program efficiency and numerically track program outcomes of self-sufficiency, resiliency, economic capacity, and reliance on public services;
4. Identify common risk factors that contribute to recidivism through the use of evidence-based risk needs assessment software tools;
5. Actively participate in monthly and quarterly meetings with community partners to maintain strong interagency relationships and develop more effective strategies for increasing economic capacity and decreasing survivor reliance on public services.

6. Increase earning capacity through Peer Support Classes; Including but not limited to, life skills courses, financial stability courses, and other group education classes in order to develop client-centered economic goals plans.

**Our Direct Services include but are not limited to, the following;**

Our Trauma-Informed, Evidence-Based, Gender Responsive Model of Care are attained from the "Women's Case Management Model", as well as DHHS-approved Peer Support Services Training, which include providing comprehensive care, as well as the following Direct Services for Women, Girls, & LGBTQIIA+ Individuals who are currently fleeing harm and violence; Specifically domestic violence, sexual assault, and human trafficking, as well as those who are stuck in the systemic cycles of recidivism, homelessness, poverty, and/or substance abuse, as well as other harmful and violent situations that leave them at-risk for incarceration, early death, or continued harm.

- Providing Peer Support and Mentorship to the Victims upon the arrangement of interventions & extractions for Women (and their children) who are fleeing domestic violence or other highly lethal situations
- Direct Services for Emergency Housing for Individuals who are homeless or living on the streets
- Removing Women & Their Families to safety from violent domestic violence perpetrators in partnership with our Case Management Team and Law Enforcement
- Transporting Clients to appointments for Medical, Stability, Vocational, Therapeutic needs, as well as Legal Services.
- Delivering food and basic needs from Bishops' Storehouses to over 400 Individuals Served (LDS Humanitarian Services)
- Conducting Lethality Assessment Protocols (LAP) for Emergency Intervention Services + Shelter Referrals in support of our Case Management Team
- Referring especially heinous Trafficking cases to the Utah Attorney General's Office + UTIP Task Force (Utah Trafficking In Persons Task Force or the appropriate Law Enforcement Agencies, which are addressed directly in Peer Support sessions
- Providing Peer Support for Medical Care/Mental Health Care/Dental Care Resource Navigation + Application Submissions + Referrals in support of Case Management Plans and specific goals
- Social Advocacy for those experiencing prejudice and systemic racism or misogyny AND/OR for Women, Girls, & LGBTQIIA+ who need Peer-Led Perspectives and Peer-led compassion, as well as focusing on Trauma-Informed Models of Care
- Peer Support Services For Women, Girls, & LGBTQIIA+ who are Survivors of harm and abuse (Weekly Classes for Peer Support, specifically)
- Attending the Weekly "Drop In Center" at the Asian Association of Utah, which is specific to Human Trafficking Survivors; Providing Peer Support to new clients
- Providing One on One Peer Support, as well as Group Support to each client Journey of Hope serves

## Metrics + Reporting

### 2024 Fiscal Year Demographics

No. of Clients Served: 522

No. of Clients on Waiting List: 117

No. of Active Clients Receiving Direct Services: 405

#### Race/Ethnicity:

46/522 Identify as African American

4/522 Identify as African Refugees

45/522 Identify as American Indian or Alaskan Native

7/522 Identify as Hawaiian or Pacific Islander

171/522 Identify as White

5/522 Identify as Asian

1/522 Identify as Indian (India)

10/522 Identify as "Mixed"

36/522 Identify as Hispanic or Latino

197/522 Preferred Not To Disclose

#### Gender:

436/522 Identify as Female

5/522 Identify as Non-Binary

16/522 Identify as Male

65/522 Preferred Not To Disclose

#### Sexual Orientation:

28/522 Identify as LGBTQIIA+

5/522 Identify as Non-Binary or Gender Expansive

#### Housing Status: \*\*Including Waiting List Demographics

337/522 are UNHOUSED

172/522 are HOUSED

13/522 Did Not Specify

65 - 67% of Clients Are HOMELESS OR UNHOUSED

- 337/522 Clients Are Homeless or Unhoused

11% of Clients Are Incarcerated or RECENTLY Incarcerated

- 60/522 Clients Are Incarcerated or RECENTLY Incarcerated

13/522 Clients Did Not Disclose Housing Status (Margin of Error- 2%)

## **Number of Clients Assessed 2024 Fiscal Year**

LAP = Lethality Assessment Protocols (Level of Danger Measured)

LAP Assessments Performed: **27 TOTAL (YTD)**

Number of Lethal Situations: **26 TOTAL (YTD)**

### **Number of Internal Referrals:**

#### **Internal Referrals:**

Case Management Service Referrals

- Warrior Heart: 62 Referrals To Warrior Heart + Warrior Spirit
- MOU/Community Partner Referrals: 76
  - YWCA, DV Hotline, Adult Probation & Parole, Passionate Wings, JJS, Utah State Prison, Utah Domestic Violence Coalition
- Website/Online: 124 TOTAL Online Referrals (2023) Intake Forms Submitted
- Website/Online: 93 TOTAL Online Referrals (2024) Intake Forms Submitted

**TOTALS: 74 NEW CLIENTS Since July 1st, 2024**

### **Number of External Referrals:**

#### **External Referrals:**

- LAP Assessment Referrals to South Valley Services (Fleeing Domestic Violence): 26
- LDS Humanitarian FOOD SECURITY Referrals: 1202 Total Served
- UDVC (HomeSafe 2.0 Funds): 24 Served since 01.01.2024
- Dahlia's Hope Referrals: 8 Referrals since 07.01.2024

### **Type(s) of Follow Up Services Provided:**

#### **Follow Up Services:**

- Peer Support Classes (Weekly Group Setting Classes)
  - New Clients Attending Peer Support Services Classes
- Employment Empowerment Case Management Services
  - (After Completing Criteria From HER Empowerment Case Management Services, Clients Start Employment Empowerment Case Management Program). Criteria; "Safe" Status Achieved, Housed, & In Treatment Addressing Trauma And/OR AFTER CARE for Substance Abuse OR Trauma Issues
- Prison Mentoring Program: Case Management + Mentoring For Women, Girls, + LGBTQIA+ Who Are Currently Re-Entering Society After Incarceration.
- Food Security: Food Orders + Emergency Food Assistance For Clients (Current OR Former) Who Are Struggling Financially

- Aftercare Service Referrals: Connecting Current + Former Clients With Support Systems + Group Therapy For Specific Types of Survivors Who Need Extra Support With Recovery, Trauma Flashbacks, Domestic Violence, + Relational Therapy.
- Volunteer Services For Current + Former Clients; Serving Others Is A Fulfilling Way To Improve The Recovery Process. We offer several different opportunities for Clients to get involved in giving back to the Community.

## **Food & Clothing Assistance (LDS Humanitarian Aid):**

### **2024 Humanitarian Aid Numbers**

**(July 1st, 2024 - December 31st, 2024)**

**\*\*Interim Grant Cycle (Ends May 31st, 2025)**

Food (Bishop's Storehouse): \$60,000 In Food

DI Vouchers: \$60,000 In Goods

Total Served + Amounts Spent:

Food: **352 Individual Food Orders Placed | 352 Individuals | 81 Families Served**

Total Spent So Far: (\$59,068.39)

DI: **146 Vouchers Written**

Total Spent So Far: (\$27,996.00)

Homeless Events: 5 Total Homeless Events

Event: Breaking Bread W/ PIK2AR (5 Events)

Total Served: **850 Served TOTAL**

Food Security Totals: **1202 Served**

### **In Conclusion:**

Journey of Hope, Inc. is incredibly grateful for the support we receive from the Community at large- It's so encouraging to see so many different departments, organizations, banks, financial institutions, foundations, businesses and individuals come together to contribute to a higher purpose.

Thank you for your time and continued support.

### **Journey of Hope, Inc.**

EIN: 46-4867702

801.633.9409 (Info/Administrative Line)

[www.journeyofhopeutah.org](http://www.journeyofhopeutah.org)

[info@journeyofhopeutah.org](mailto:info@journeyofhopeutah.org)