



Service Stars: Customer Service Shout-Outs

January is all about starting the year strong, and we want to celebrate the incredible customer service happening across REEP every day. Let's use this month as a reminder that great customer service isn't just part of our job—it's what makes our communities feel like home.

In that spirit, we're launching Service Stars, a fun January engagement event where employees can submit a shout-out recognizing a coworker who went above and beyond for a resident, teammate, or vendor.

Shout-outs can be big or small—what matters is the impact. We'll be sharing highlights throughout the month and celebrating our Service Stars at the end of January.

Let's take a moment to recognize the people who make REEP shine!

Submit your shout out by scanning the QR code

