

TERMS AND CONDITIONS

1. WHAT WE PROVIDE
2. PAYMENTS AND TRANSFERS
3. CANCELLATION AND RETURNS
4. INSTALLATION AND DELIVERY
5. WARRANTY
6. GENERAL

1.
 - 1.1 PIONEERLED MANUFACTURER LTD PROVIDE COMPLETE SOLUTIONS FOR LED PROGRAMMABLE ADVERTISEMENT.
 - 1.2 OUR STANDARD PRODUCT INCLUDES: LED SCREEN, SOFTWARE, MANUAL INSTRUCTION, MEMORY STICK WITH THE BACKUP SETTINGS
 - 1.3 HANDMADE PRODUCTS – TWO IDENTICAL PRODUCTS MAY DIFFER.
2.
 - 2.1 FOR OUR STANDARD PRODUCTS WE REQUIRE UPFRONT PAYMENT.
 - 2.2 FOR CUSTOM PROJECTS PIONEERLED REQUIRE MINIMUM 20%-50% OF THE DEPOSIT TO START THE PROJECT AND THE REMAINING AMOUNT HAS TO BE TRANSFERED BEFORE THE DELIVERY OR INSTALLATION
 - 2.3 TERMS FOR THE PAYMENT ARE STATED ON THE INVOICE, WHICH IS 7 DAYS FROM THE DATE WHEN THE INVOICE HAS BEEN ISSUED
3.
 - 3.1 IN CASE OF RETURN OF STANDARD LED SCREEN WITHIN 14 DAYS (UNUSED CONDITION ONLY) PIONEERLED MANUFACTURER LTD WILL RETURN THE MONEY TO THE BUYER. DEDUCTED OF POSTAGE COSTS.
 - 3.2 IN CASE OF CANCELLATION FOR THE CUSTOM LED SCREEN ORDER THE DEPOSIT PAID IS NON-REFUNDABLE. IF THE TOTAL AMOUNT WAS PAID, PIONEERLED WILL RETURN THE AMOUNT DEDUCTED OF 20%-50%.
 - 3.3 PIONEERLED DON'T ACCEPT RETURNS OF THE CUSTOM MADE LED SCREENS UNDER ANY CIRCUMSTANCES.
 - 3.4 IN CASE OF ANY STANDARD RETURNS BUYER IS RESPONSIBLE TO DELIVER THE PRODUCT TO PIONEERLED MANUFACTURER LTD
 - 3.5 REFUNDS ARE ISSUED WITHIN 14 WORKING DAYS AFTER THE INSPECTION OF THE LED SCREEN.
4.
 - 4.1 PIONEERLED MANUFACTURER LTD CAN PROVIDE DELIVERY AND INSTALLATION FOR THE LED SCREENS FOR ADDITIONAL CHARGE AND QUOTE IS BASED ON THE SURVEY.
 - 4.2 IF PIONEERLED INSTALL THE PRODUCT:
PIONEERLED MANUFACTURER LTD IS RESPONSIBLE TO INSTALL THE LED SCREEN UP TO 3m HIGH (HIGHEST POINT) AND CONNECT THE DEVICE TO THE EXISTING POWER POINT/SOCKET WITHIN 3 METERS FROM THE LED UNIT.
PIONEERLED MANUFACTURER LTD IS RESPONSIBLE TO INSTALL THE SOFTWARE ON THE PRE-PREPARED DEVICE WITH THE WINDOWS SYSTEM. ADDITIONAL CHARGES MAY APPLY DURING THE INSTALLATION.
 - 4.3 PIONEERLED MANUFACTURER LTD DO NOT PROVIDE THE GRAPHIC CONTENT

5.

- 5.1 PIONEERLED MANUFACTURER LTD PROVIDE ONE YEAR OF MANUFACTURER WARRANTY FOR ALL ELECTRONIC PARTS OF THE NEW PRODUCT.
- 5.2 PIONEERLED MANUFACTURER LTD WON'T TAKE RESPONSIBILITY FOR ANY DAMAGE, LOSS OR DELAY CAUSED BY THE DELIVERY COMPANY
- 5.3 CUSTOMER IS RESPONSIBLE TO MAKE SURE THE ORDERED PRODUCT AND THE SOFTWARE PROVIDED BY PIONEERLED MEET THE EXPECTATION BEFORE PURCHASE. PIONEERLED DO NOT PROVIDE THE CUSTOM SOLUTIONS FOR THE SOFTWARE.
- 5.4 PIONEERLED MANUFACTURER LTD WILL NOT ACCEPT LIABILITY FOR ANY MECHANICAL DAMAGES, INSTALLATION ERRORS, INCLUDING SITUATIONS WHERE THE ENVIROMENTAL CONDITIONS ARE NOT SUITABLE FOR THE IP-RATING OF THE GOODS.
- 5.5 ALL THE PIONEERLED MANUFACTURER LTD PRODUCTS MUST BE LABELED AS ORIGINALLY TO PROVIDE THE WARRANTY SERVICE.
- 5.6 FOR DIFFERENT SERVICES PIONEERLED MAY USE DIFFERENT SOLUTION. FOR PRODUCTS SHIPPED TO THE CUSTOMER, SERVICE PARTS WILL BE DELIVER THE SAME WAY. FOR ANY COLLECTED PRODUTS, CUSTOMER MUST DELIVER THE PRODUCT TO PIONEERLED WAREHOUSE.
- 5.7 PIONEERLED DO NOT COVER THE COST OF DELIVERY FOR REPAIR SERVICES.
- 5.8 IN CASE OF THE FAULT OF THE SCREEN PIONEERLED MAY EXCHANGE THE ITEM FOR DIFFERENT ONE.
- 5.9 PIONEERLED PROVIDE THE SERVICE STARTS FROM >1% OF THE FAULTY PIXEL FROM THE TOTAL AMOUNT OF THE PIXELS ON THE LED SCREEN.
- 5.10 PIONEERLED MANUFACTURER LTD PROVIDE THE AFTER WARRANTY SERVICE. STANDARD CHARGES APPLY.
- 5.11 THE PRODUCT AUTOMATICALLY LOSES ITS WARRANTY WHEN SERVICED BY THE EXTERNAL COMPANY/PERSON WITHIN THE WARRANTY PERIOD

6.

- 6.1 BY PURCHASING THE PRODUCT, CUSTOMER AGREE FOR ALL THE TERMS AND CONDITIONS.

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