

# **Londonguild Services Limited**

## **Quality Statement**

LGS aim to meet and exceed customer expectations. Achieve customer satisfaction, and commercial success, by applying employee skills to ensure an innovative approach to the timely provision of project solutions meeting customer demand.

As a service driven organisation our objective will be supported through:

- Getting it right first time.
- Investing in a continuous programme of improvement in processes & procedures.
- Professionalism.
- Employee Development.

LGS recognise and value the contribution of its employees. It is company policy to ensure they are fully trained and motivated to share a full commitment to quality, producing work that ensures the highest standard at all times and meets and exceeds customer expectations