

## Booking & Payment Terms

- A non-refundable deposit of 40% per person is required upon booking to secure your place.
  - The remaining balance can be paid in full by the 12th April, or instalments can be arranged provided final payment is by this date
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## Cancellation Policy

- **Deposit:** A deposit of 40% is required to confirm your booking. This deposit is **non-refundable**.
  - **Cancellations:** Should you need to cancel, please notify us in writing.
    - **More than 90 days in advance:** You will receive a full refund, minus the deposit.
    - **90 days or less:** No refunds, credits, or exchanges will be provided. Any outstanding balance is still due and payable.
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## Cancellation of Event by B. Wu

In the unlikely event that **B. Wu** cancels the event, all payments made will be fully refunded. However, this does not cover any additional costs you may have incurred, such as travel, accommodation, or insurance.

We recommend that all participants have adequate personal insurance to cover any potential costs related to cancellations or unforeseen circumstances.

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## Unforeseen Circumstances / Force Majeure

In the event of unforeseen circumstances, such as severe weather, acts of terrorism, disease outbreaks, natural disasters, government action, strikes, or failure of third-party suppliers (such as venues or caterers), that hinder, delay, or cause the cancellation of the event, **B. Wu (Annd Holland & Olga Redinova) will not be held liable** for any costs incurred. In these cases, participants are encouraged to file claims with their personal insurance providers.

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## Liability Waiver

By registering for any event or service, you acknowledge and agree to assume full responsibility for any risks associated with your participation. **B. Wu**, along with its staff and

contractors, will not be held responsible for any personal injury, illness, delay, or any loss or damage to property, finances, or health.

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## **Severability**

If any part of these terms and conditions is found to be invalid or unenforceable, the remainder of the terms and conditions will still apply.