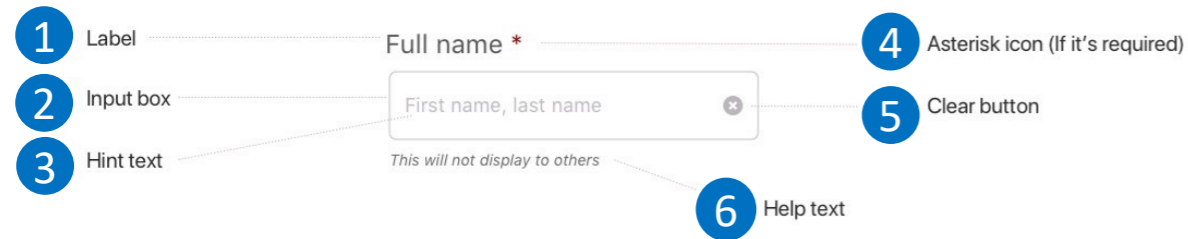


Caltex National Promo UX

Contents

1. States and Components – Text Fields
2. Successful Promo Journey
3. Error States – Promo Journey
4. Voucher Redemption Journey
5. Low-Fidelity Wireframes
6. EDM and Design Blocks
7. Glossary of Terms

UX of Text Fields



1. Label

- tells users what information they need to provide in the field.

2. Input box

- allows users to enter the information.

3. Hint text

- located inside an input box, providing guidance about how the information should be entered.

4. Asterisk icon

- A visual indicator when a field is mandatory.

5. Clear button

- lets users empty the entire input box, **only appearing when characters are entered in the field.**

6. Help text

- provides context that the label itself may not provide, it can be used to address the concerns that users may have, such as how the data will be used, who will see the data.

Normal	<p>Full name *</p> <input type="text" value="First name, last name"/> <p><small>This will not display to others</small></p>
Focused	<p>Full name *</p> <input style="border: 2px solid #000080;" type="text" value="First name, last name"/> <p><small>This will not display to others</small></p>
Error	<p>Full name *</p> <input style="border: 2px solid #800000;" type="text" value="First name, last name"/> <p><small>Error message</small></p>
Disabled	<p>Full name</p> <input style="background-color: #cccccc;" type="text"/> <p><small>Help text</small></p>

Hover

Like buttons, text fields should indicate to the users that they are interactive or clickable. Most fields change colour or increase their line thickness on hover. If you hover off it, it should revert to its original state.

Focused

The focus state is when you click the form field and it indicates that it is selected so that you can start to type. We need to indicate this state so that users know that they can start typing and the information will appear in that box and not in another.

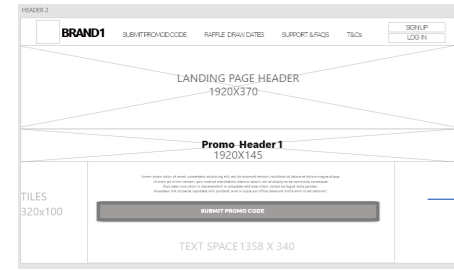
Error / Disabled

Placeholder text gives a user more context as to what information they need to input. It can help hint as to what is needed.

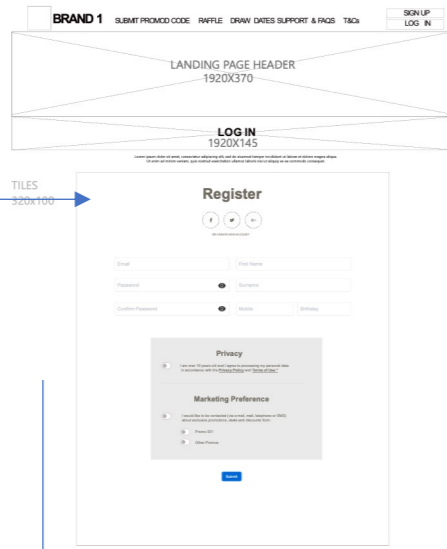
New User – Successful Promo Code Entry

website

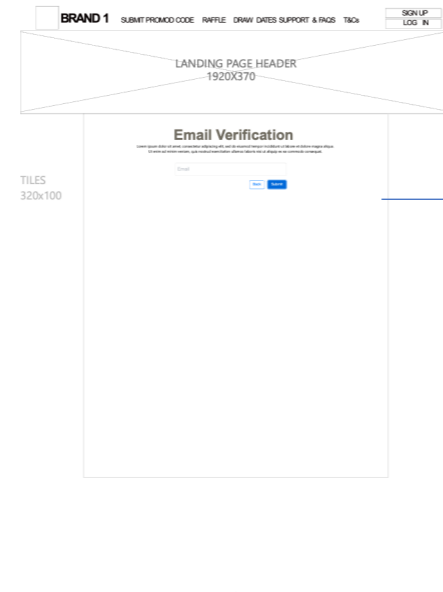
Landing Page



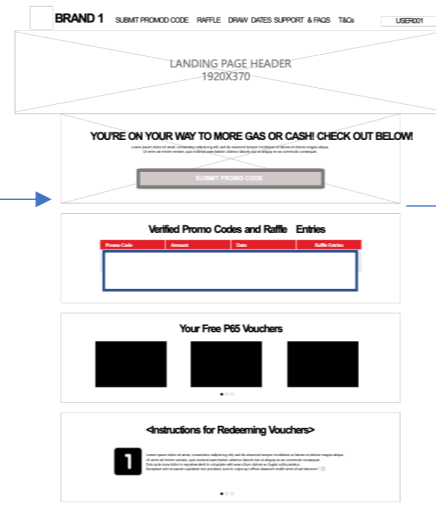
Registration



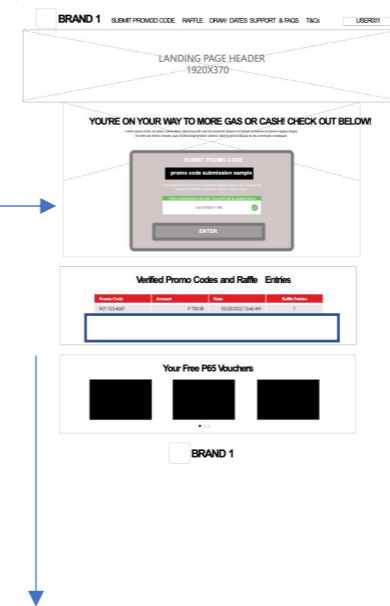
Email Verification



Promo Code



Promo Code Success

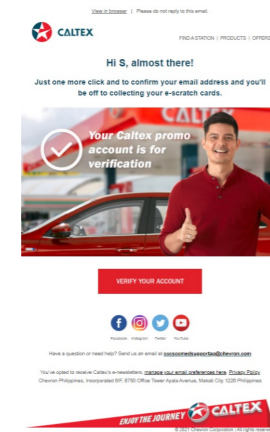


Campaign Trigger

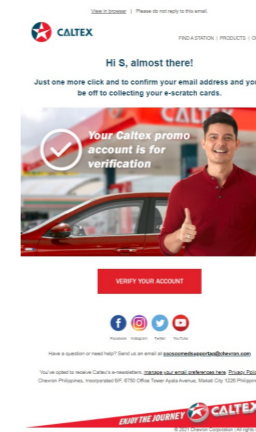


edm

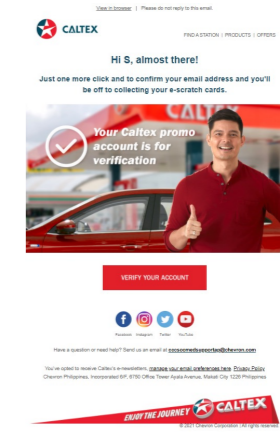
Account Verification Code



Entry Verification



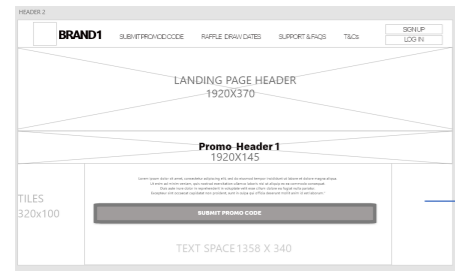
Winner Announcement



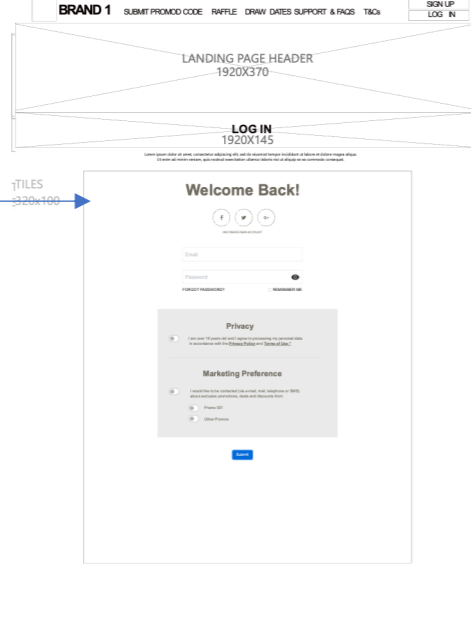
Registered User – Successful Promo Code Entry

website

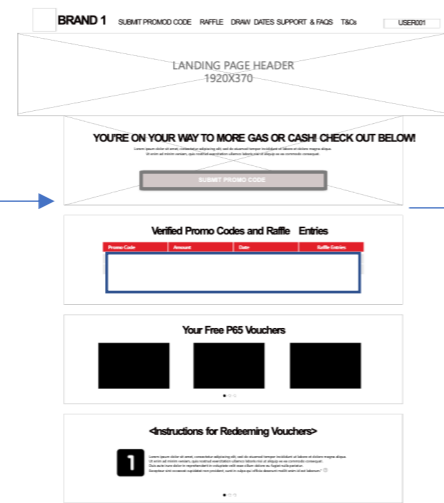
Landing Page



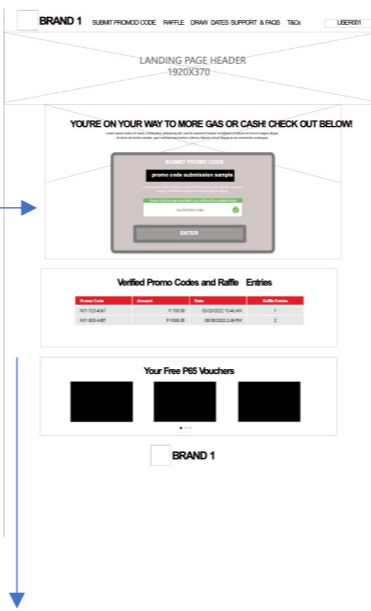
Login



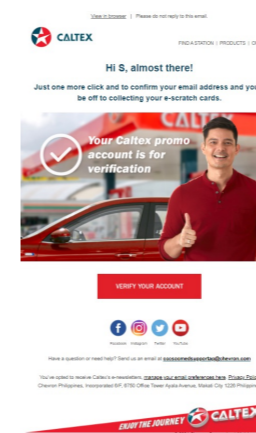
Promo Code



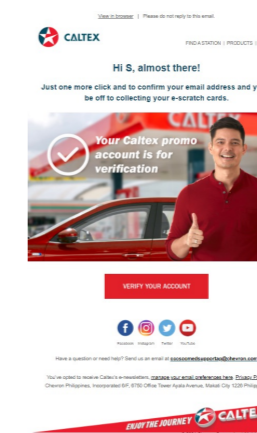
Promo Code Success



Entry Verification



Winner Announcement

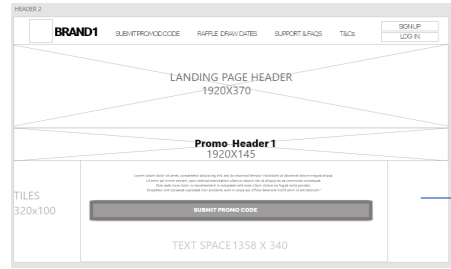


edm

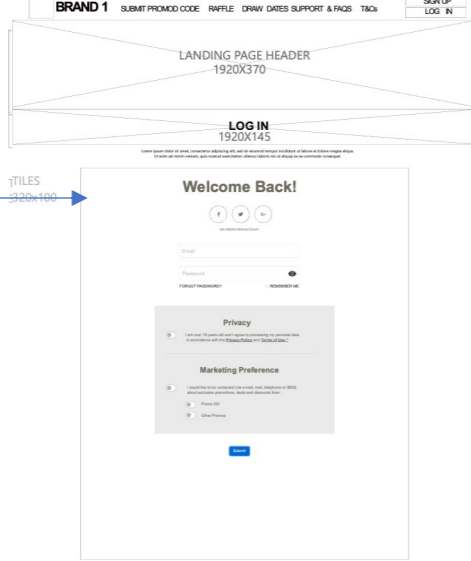
Registered User – Successful Additional/New Promo Code Entry

website

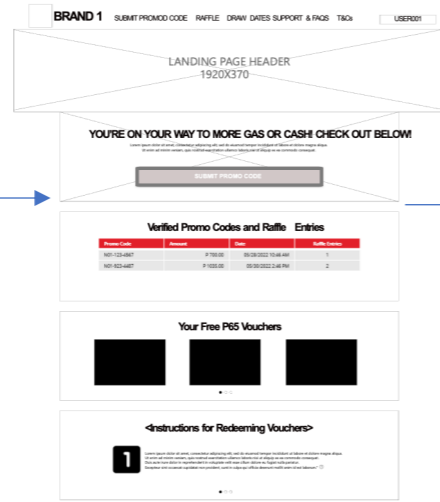
Landing Page



Login



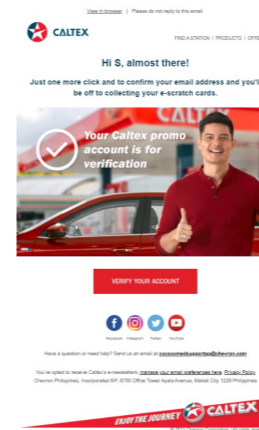
Promo Code



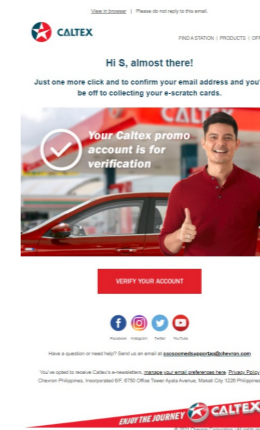
Promo Code Success



Entry Verification



Winner Announcement

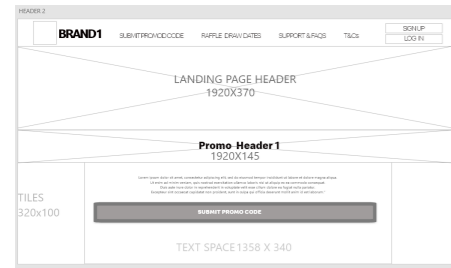


edm

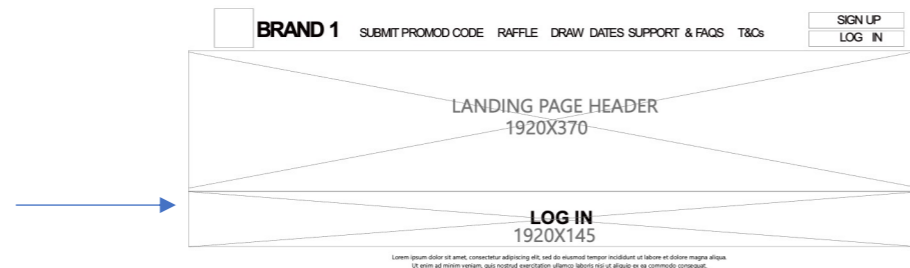
New User – Registration Error

website

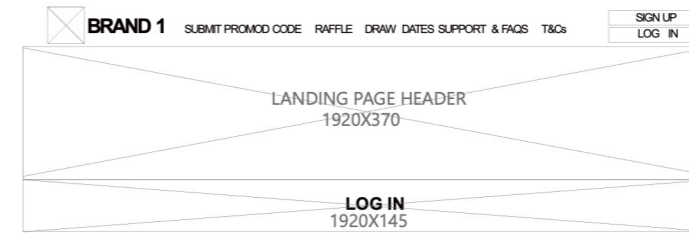
Landing Page



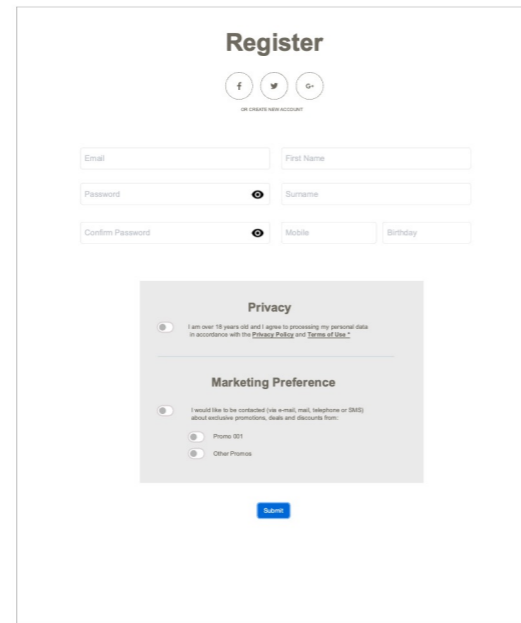
Registration



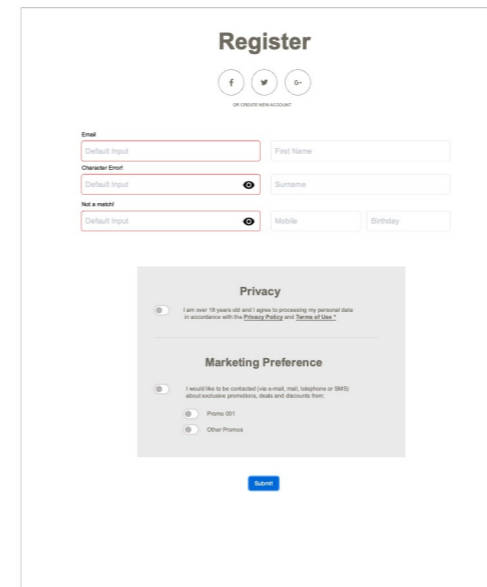
UX Text Field Help



TILES
320x100



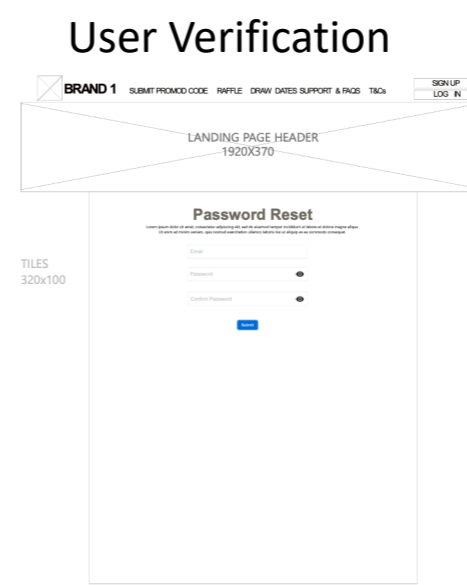
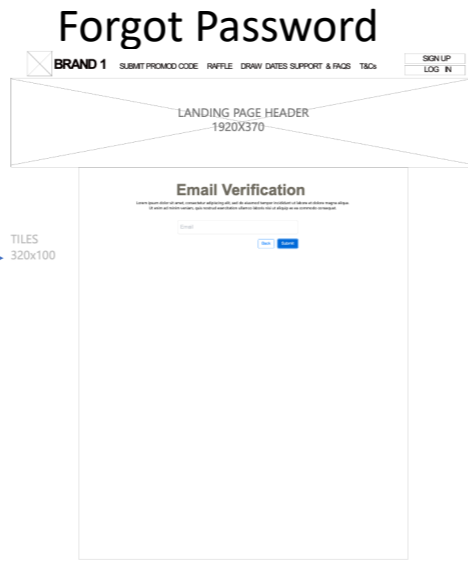
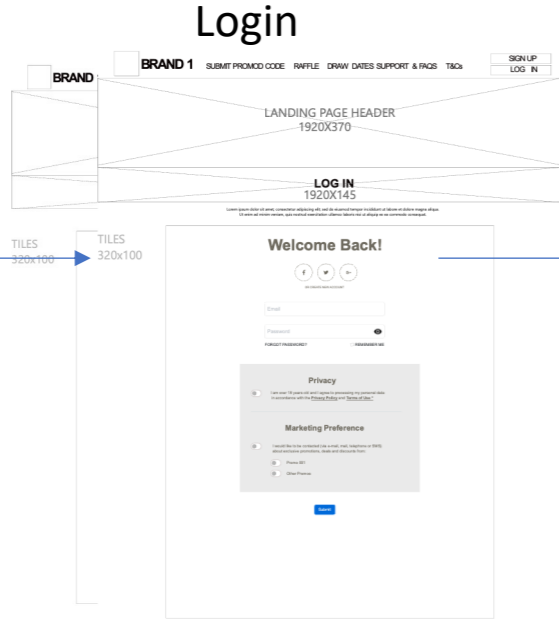
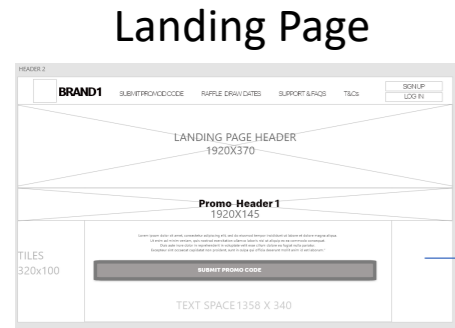
TILES
320x100



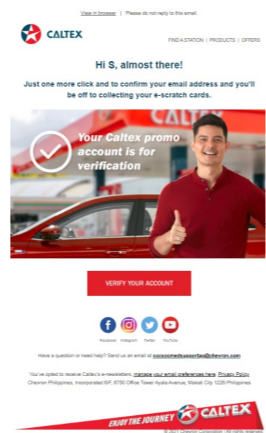
Registered User – Password Error

website

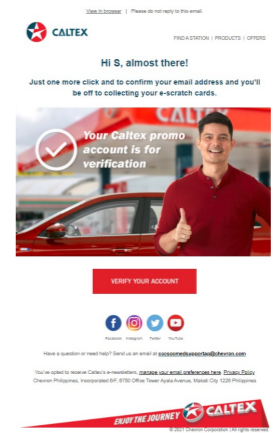
edm

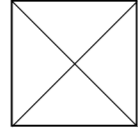


Email Verification



Successful Login





BRAND 1

SUBMIT PROMOD CODE

RAFFLE

DRAW

DATES

SUPPORT & FAQs

T&Cs

SIGN UP

LOG IN

LANDING PAGE HEADER
1920X370

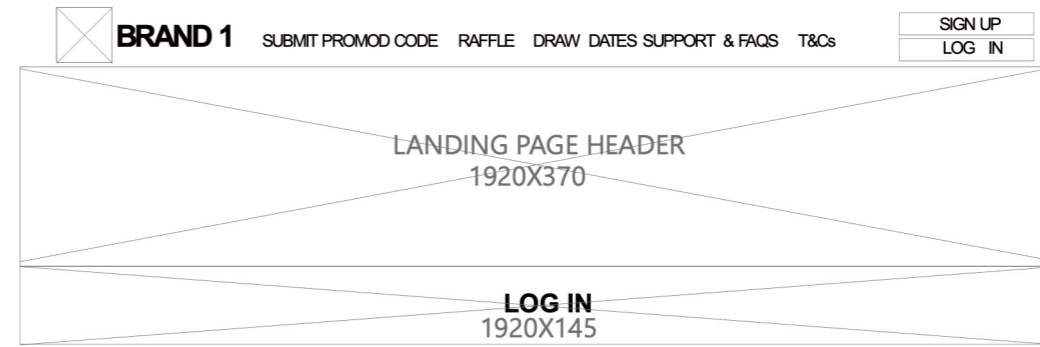
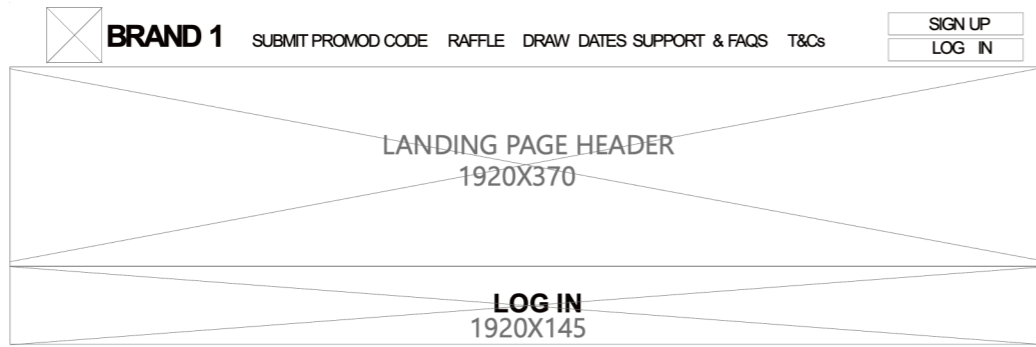
Promo Header 1
1920X145

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Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.
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Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum."

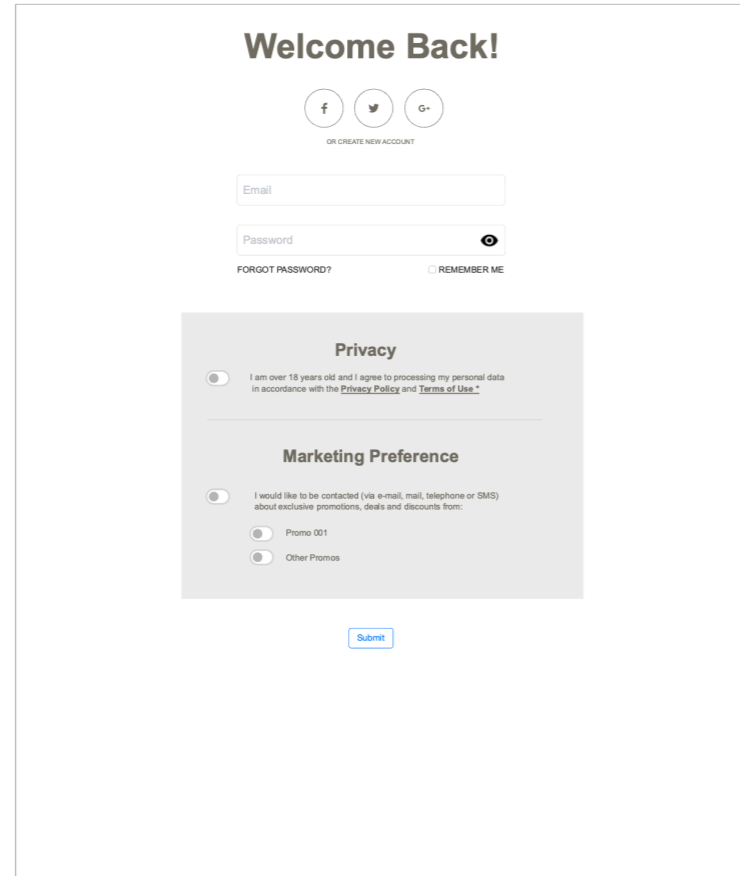
SUBMIT PROMO CODE

TILES
320x100

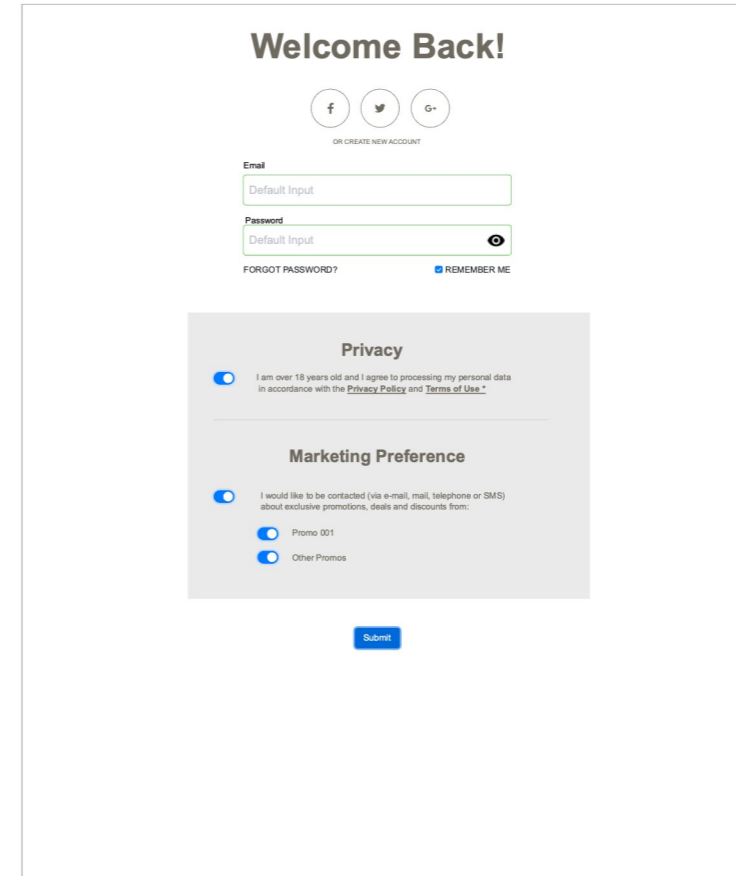
TEXT SPACE 1358 X 340



TILES
320x100



TILES
320x100



TILES
320x100

Register

[f](#)
[t](#)
[G+](#)

OR CREATE NEW ACCOUNT

Privacy

I am over 18 years old and I agree to processing my personal data in accordance with the [Privacy Policy](#) and [Terms of Use](#) *

Marketing Preference

I would like to be contacted (via e-mail, mail, telephone or SMS) about exclusive promotions, deals and discounts from:

- Promo 001
- Other Promos



TILES
320x100

Register

[f](#)
[t](#)
[G+](#)

OR CREATE NEW ACCOUNT

Email

Default Input

Character Error

Default Input

Not a match!

Default Input

Privacy

I am over 18 years old and I agree to processing my personal data in accordance with the [Privacy Policy](#) and [Terms of Use](#) *

Marketing Preference

I would like to be contacted (via e-mail, mail, telephone or SMS) about exclusive promotions, deals and discounts from:

- Promo 001
- Other Promos



BRAND 1

SUBMIT PROMOD CODE RAFFLE DRAW DATES SUPPORT & FAQs T&Cs

SIGN UP

LOG IN

LANDING PAGE HEADER
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TILES
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Password Reset

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Submit



BRAND 1

SUBMIT PROMOD CODE RAFFLE DRAW DATES SUPPORT & FAQs T&Cs

SIGN UP

LOG IN

LANDING PAGE HEADER
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TILES
320x100

Email Verification

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Back

Submit

LANDING PAGE HEADER
1920X370

YOU'RE ON YOUR WAY TO MORE GAS OR CASH! CHECK OUT BELOW!
Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.

SUBMIT PROMO CODE

Verified Promo Codes and Raffle Entries

Promo Code	Amount	Date	Raffle Entries
N01-123-4567	P 700.00	05/28/2022 10:46 AM	1
N01-923-4487	P 1035.00	05/30/2022 2:46 PM	2



<Instructions for Redeeming Vouchers>

1 Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.

LANDING PAGE HEADER
1920X370

YOU'RE ON YOUR WAY TO MORE GAS OR CASH! CHECK OUT BELOW!
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SUBMIT PROMO CODE

promo code submission sample

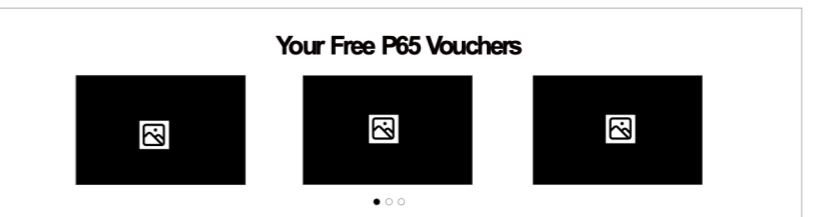
Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.

promo code

ENTER

Verified Promo Codes and Raffle Entries

Promo Code	Amount	Date	Raffle Entries
N01-123-4567	P 700.00	05/28/2022 10:46 AM	1
N01-923-4487	P 1035.00	05/30/2022 2:46 PM	2



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SUBMIT PROMO CODE

promo code submission sample

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.

Promo code has been submitted. Your profile will be updated shortly.

CALTEXT000111ABC
✔


ENTER


Verified Promo Codes and Raffle Entries

Promo Code	Amount	Date	Raffle Entries
N01-123-4567	P 700.00	05/28/2022 10:46 AM	1
N01-923-4487	P 1035.00	05/30/2022 2:46 PM	2

Your Free P65 Vouchers







● ○ ○

YOU'RE ON YOUR WAY TO MORE GAS OR CASH! CHECK OUT BELOW!

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SUBMIT PROMO CODE

promo code submission sample

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.

❗ Please Enter Valid Promo Code


promo code


ENTER


Verified Promo Codes and Raffle Entries

Promo Code	Amount	Date	Raffle Entries
N01-123-4567	P 700.00	05/28/2022 10:46 AM	1
N01-923-4487	P 1035.00	05/30/2022 2:46 PM	2

Your Free P65 Vouchers







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YOU'RE ON YOUR WAY TO MORE GAS OR CASH! CHECK OUT BELOW!

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SUBMIT PROMO CODE

promo code submission sample

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.

❗ Promo code has already been submitted. Please enter a new code.


promo code


ENTER


Verified Promo Codes and Raffle Entries

Promo Code	Amount	Date	Raffle Entries
N01-123-4567	P 700.00	05/28/2022 10:46 AM	1
N01-923-4487	P 1035.00	05/30/2022 2:46 PM	2

Your Free P65 Vouchers







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YOU'RE ON YOUR WAY TO MORE GAS OR CASH! CHECK OUT BELOW!
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SUBMIT PROMO CODE

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<Instructions for Redeeming Vouchers>

1 Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum." ⓘ



YOU'RE ON YOUR WAY TO MORE GAS OR CASH! CHECK OUT BELOW!
Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.

SUBMIT PROMO CODE

promo code submission sample

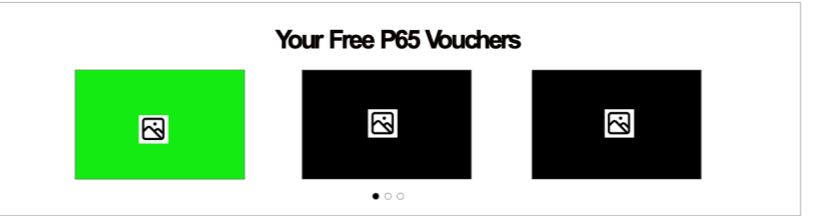
Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.

promo code

ENTER

Verified Promo Codes and Raffle Entries

Promo Code	Amount	Date	Raffle Entries
N01-123-4567	P 700.00	05/28/2022 10:46 AM	1
N01-923-4487	P 1035.00	05/30/2022 2:46 PM	2
N01-183-9267	P 500.00	05/18/2022 10:46 AM	1



Glossary of Terms

Baseplate: Serves as a letterhead . Layout of the header and footer are predefined. The Baseplate is used as the basis of all emails.

CTA: Call to Action

Clear space: the term for a specific amount of space that a logo must have on all sides, no matter where it is used.

Dynamic Content: The variation of the entire module or a computed field (e.g., recipient's email address)

Email Personalisation: A piece of variable data (e.g., first name and last name)

Design Block (Module): A predesigned layout of information. Each module will be filled with content, e.g. images and text; and compiled into one email. The number and type of modules, and their placement within the email are varied based on marketing campaign requirements.

Responsive Design: HTML codes use media queries to alter the layout of content base on screen size.

Hex: Values that tell the display how much of a color to show

Thank you!