



NEWSLETTER

February 2022 Edition

SAFETY FORUM

In the last quarter we have had 3 incidents reported in this period. None of these are RIDDOR reporting incidents

2 x COVID related Observations
1 x Frustrated Access

AFR = 0 (AFR = No. of RIDDOR incidents x 100,000 / No. of hours worked)

TECHNOLOGY

The IMS system is being used across the business. The system covers all aspects from On Site Documents, Human Resources, Job Management, Material Management and Attendance Management.

We have recently been working with IMS to further digitalise our business, in recent months we have developed a candidate management system with a map function, enabling us to search for candidate by area much easier.



HAPPY NEW YEAR!

Wishing everyone a happy and healthy year.

Welcome to the first edition of our new Newsletter where you will find information on our latest projects, as well as our Safety Forum and general ISource related news.

We have had a great 2021, a 115% increase in labour hours worked on 2020. With a database of over 1500 candidates nationwide, we can provide white and blue collar labour on a temporary or permanent basis.

2022 is already looking very busy working across numerous London Underground and Network Rail Projects covering Retail Comms, Ops Comms and M&E station works.

We are already working to ensure we have the best Telecoms, M&E and Civils teams ready to support your requirements this year but please get in touch with your own plans for the next few months.



Total amount of hours booked on the IMS system for all jobs & all roles.



PROJECT NEWS

MANAGED STATIONS WIFI PROJECT

ISource have played a pivotal role in Telents new Wi-fi technology project, providing the labour on 19 of Network Rail's managed stations. Passengers at rail stations nationwide can now receive free, fast and unlimited Wi-Fi.

We have had teams of up to 12 running at each station, these teams consisting of a Supervisor, Electricians, Electrical Testers, Comms Engineers and Safety Critical Support. All the teams provided have had valid PTS's, PASMAs and IPAFs. Having delivered on time, we are now in the final stretch of completing Manchester, Leeds & Reading. We have worked in excess of 80'000 hours on this project since the beginning of 2020.

The stations now benefit from the latest Wi-Fi technology. The latest technology, including WiFi 6, is being used to future-proof the service, and average download speeds are faster than most home broadband services. The service is also easy to use and features Friendly Wi-Fi to filter illegal or harmful content, keeping all passengers safe online.

As a double-boost to passengers, station staff especially during times of disruption, will have a private Wi-Fi network enabling staff to access information more quickly on their devices. Station staff also have a Passpoint network giving them secure, frictionless connectivity, which Network Rail says has provided an immediate operational benefit as they connect automatically across the station.

Telent's Managing Director for Transport, Steve Dalton said,



"People on the move expect to be able to have the same levels of connectivity as they do at home. We are delighted to have been part of a project which will enhance the customer experience for today's tech-savvy passengers and to have had the opportunity to demonstrate our ability to operate as a trusted partner at the forefront of the UK's digital revolution".



COMPLIANCE CENTERED EFFICIENCY



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EARLS COURT

Fantastic work by the ISource Team for completing the new CIS installation at Earls Court Station.

Partnered with Telent we have successfully completed the survey, design and Install of 8 x new double sided VIDs displays, new cms, new power & comms cabling and commissioning of new CIS displays.

This project was completed, with over 2000 hours worked between a team of a Project Engineer, Supervisors, Electricians and Comms Engineers.

Well done to the Team who got the job completed within timescale.

I never wanted to believe my dad was stealing from his job as a road worker.

But when I got home all the signs were there.





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NEWSLETTER

May 2022 Edition

SAFETY FORUM

We have had 1 observation reported in this period. None of these are RIDDOR reporting incidents.

1 x Frustrated Access

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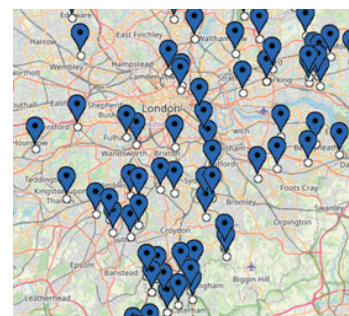
TECHNOLOGY

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ISource have been working with IMS to further digitalise our business. In recent months we have developed a candidate management system with a Map function, enabling us to search for candidates by area much easier.

We have also brought all of our document control inhouse using a new form signing function.

We continue to digitalise our business to ensure it can function in a smooth and efficient way reducing the need for printing on paper.



A snapshot of our Map function - current candidates available for work around London.

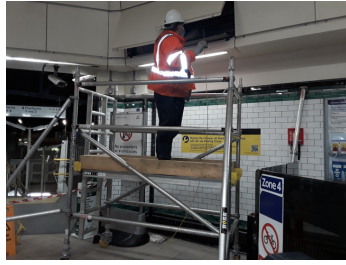




PROJECT NEWS

CRITICAL INCIDENT MANAGEMENT INSTALLATION

Started in September 2021 and we are now in the final stages of completing the Critical Incident Management (CIM) Installation in 55 London TFL Stations. This project included installing CIM PA, Gateline Interface cabling, power connection and the install of CMS.



With around 750 shifts worked, this project has been well managed and is on target to be completed by May 2022. Excellent work!

WESTERN/WALES SURVEYS

In April we began a new project covering 60 stations from West London to Penzance and up to Llandudno, Wales. The works will be carried out over the course of 6 weeks with 2 teams consisting of 1x Commissioning Engineer and 2 x I&C Operatives with a van and a welfare vehicle.

Working for our client, our team will be completing CCTV surveys.

Our 2 very capable and experienced teams have received excellent feedback from our client.



BRIGHTON MAINLINE WI-FI PROJECT

We are pleased to be providing labour on the New Brighton Mainline Project, updating and transforming Mobile phone coverage along the route.

The Brighton Mainline service runs 51 miles from London to the South Coast. At its busiest, Brighton Mainline and its branch lines carry 1,700 trains and around 300,000 passengers every day. Currently, mobile internet and connectivity between London and Brighton can vary.

This project will transform the network and future proof connectivity for the passengers.



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NEW ELIZABETH LINE

With the New Elizabeth Line opening on Tuesday 24th May 2022, ISource are proud to have been part of the project.

Together with our client have played an integral part in the delivery, installation and commissioning of PEDs, Halos, Landmark Screens and Video Walls over 8 of the main London Stations.

Over the past 3 years we have fully installed and tested 234 PEDs at Bond Street, Canary Wharf, Farringdon, Liverpool Street, Paddington, Tottenham Court Road, Whitechapel and Woolwich.

We have also Installed 52 HALOs between Bond Street, Tottenham Court Road, Farringdon and Liverpool Street.

ISource works has also included the install of 2 video walls at Bond Street and 1 at Farringdon along with a Landmark Screen at Tottenham Court Road.

Well done to all involved.

How did Benjamin Franklin feel after discovering electricity?

Shocked.





NEWSLETTER

September 2022 Edition

SAFETY FORUM

We have had 1 observation reported in this period. None of these are RIDDOR reporting incidents.

1 x Near Miss

AFR = 0 (AFR = No. of RIDDOR incidents x 100,000 / No. of hours worked)

Welcome to the latest edition of our Newsletter where you will find information on our latest projects, as well as our Safety Forum and general Isource related news.

We are working to ensure we have the best Telecoms, M&E and Civils teams ready to support your requirements this year but please get in touch with your own plans for the next few months.



CELEBRATING 5 YEARS IN BUSINESS

Isource was established in 2017, so back in July we celebrated reaching our 5th year in business!

We have seen our business grow and develop over the course of 5 years and couldn't be prouder of what we have achieved.

We would like to take this opportunity to thank all of our customers for your continued business.





PROJECT NEWS

WESTERN AND WALES CCTV SURVEY TEAM

We have recently completed CCTV surveys project covering 60 stations from West London to Penzance and up to Llandudno, Wales.

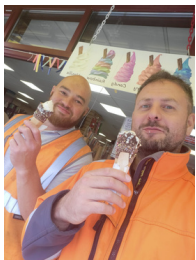
The works have been carried out over the course of 6 weeks with 2 teams consisting of 1x Commissioning Engineer and 2 x I&C Operatives with a van and a welfare vehicle. Working for our client, our team completed CCTV these surveys. Our 2 very capable and experienced teams have received excellent feedback from our client.



DAWLISH

Isource are currently delivering the Installation, Test and Commissioning of: Cisco Smart Cameras, LoRaWAN, FWA radio, Wi-Fi Access Points, Occupancy/Passenger counter Sensors, New Equipment Cabinets, and additional assets at Dawlish Warren Station, Dawlish Station, Teignmouth REB and Dawlish REB sites.

The first phase of the install has gone well with civils works and Electrical installation completed over a possession weekend at the beginning of September, Our team have also enjoyed the local delicacies on offer.



We are now full swing in the Audit season.

We have recently completed the Telent Safety Audit which we passed. Our RISQS Audit is scheduled in the next couple of week.

We also passed our Silver FORS audit recently.

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Congratulations to Isource's own **Hayley Wilkie** who is has passed her NEBOSH Health and Safety Management for Construction (UK)



NEW TO ISOURCE

There has been lots going on in the background at Isource this summer, we have been busy extending our offices and stores areas within our existing premises.

We have also extended our team. Please give a warm welcome to:



Simon Sharp - Project Delivery Manager

Mark Champagne - Senior Resourcer

Lisa Wenzel - Bookkeeper

How did Benjamin Franklin feel after discovering electricity?

Shocked.



*Merry
Christmas*



NEWSLETTER

Christmas 2022 Edition

Merry Christmas and a Happy New Year from all here at ISource Solutions



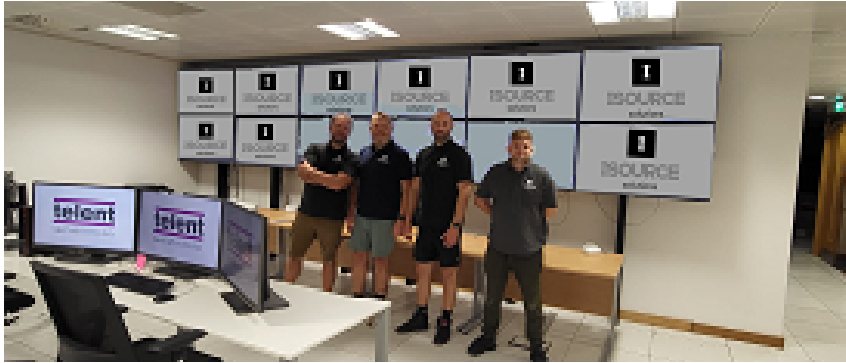


SCADA Test Lab Relocation

We have successfully carried out the relocation of the SCADA test lab from the first floor to the Technology Suite on the ground floor in preparation for building renovation works.

The work consisted of building two video walls, workstations, a copper and fibre network and a small power works to facilitate a shutdown changeover over several nights shifts.

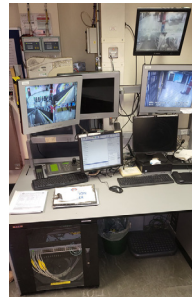
The changeover was successful with no issues or downtime for the SCADA testing team.



Old Street Comms Upgrade

ISource are working closely alongside as a delivery partnership with Telent Commissioning team to upgrade Old Street Mica system from Mica Classic to MICA3.

Stage 1 is almost complete with the conversion to the new system and upgrade of the entire station to new Cisco switches for its core network. Great progress from our site team, keeping the project on schedule and we have had excellent feedback from our client.



Project highlight

Quick snap from our recent works completed at Dawlish installing smart cameras and antennas for the TSIP project. utilising a mobile boom lift for access.

Excellent work by our team on this pilot site for the new project.

Keep your eyes peeled on our social media for new exciting opportunities coming up in the near future.



Christmas Shutdown

Please be advised that the ISource Office will be closed from 23 December 2023 until 03 January 2023

Safety Forum

We have had 0 observations reported in this period. None of these are RIDDOR reporting incidents.

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We are now utilising our IMS system to monitor key safety KPIs on a live dashboard, utilising technology to ensure safety of our workforce.

this allows us to track hours worked, accidents, fatigue management, vehicle millage defects and accidents, incident management

FORS / RISQS / ISO

Following up on our last newsletter as well as Silver FORS we have recently completed our RISQS Audit which we passed with 0 observations and 0 non-conformities.

Well done to everyone including our site guys, clients and the Compliance team.

In more recent news our Compliance Co-Ordinator Hayley Wilkie has recently completed her NEBOSH and now completed her ISO9001 foundation course and Internal Auditing training and the ISO14401 foundation course.

COMPLIANCE CENTERED EFFICIENCY

