



ISOURCE

solutions

NEWSLETTER

Summer 2023 Edition

SAFETY FORUM

We have had 1 observation reported in this period. None of these are RIDDOR reporting incidents.

1 x Frustrated Access

AFR = 0 (AFR = No. of RIDDOR incidents x 100,000 / No. of hours worked)

Welcome to the Summer 2023 edition of our Newsletter where you will find information on our latest projects, as well as our Safety Forum and general ISource related news.

We are working to ensure we have the best Telecoms, M&E and Civils teams ready to support your requirements this year but please get in touch with your own plans for the next few months.

We are committed to building the best labour solutions provider in the Rail Comms, Electrical and Assoc. Civils market.



PROJECT NEWS

Wessex Project Update

We now have 8 teams of engineers working across 174 stations.

We have successfully completed 36 Stations including some major stations including Salisbury, Southampton Central. so far we have installed 489/3000 PA Speakers, and 100/560 CIS Monitors.

Anyone who knows of the project knows its had its challenges but working closely as a delivery partner we are have brought in some of the best talent in the rail industry, both on site and management. looking forward to future progress with our growing teams.



PROJECT NEWS

GTR Asset Remedial Works.

Remedial works carried out at 25 GTR sites, completed on budget on on time. utilising the IMS system to capture all key evidence for our client we efficiently got the job completed in 2 weeks. supplying management, operatives vans tools plant and material.



TFL BAI Enabling works

Excellent work by our team identifying, isolating and removing redundant electrical and communications equipment across multiple sites to make way for the new BAI installation project of ESN Emergency services network. BAI's neutral host mobile network will also host the new Emergency Services Network (ESN), which will give first responders immediate access to life-saving data, images and information in live situations and emergencies on the frontline.



TECHNOLOGY

The IMS system is being used across the business. The system covers all aspects from On Site Documents, Human Resources, Job Management, Material Management and Attendance Management.



ISource have been working with IMS to further digitalise our business. In recent months we have developed a candidate management system with a Map function, enabling us to search for candidates by area much easier.



A snapshot of our map function On IMS - we continue to find the best talent across the UK to support our valued clients.

We have also brought all of our document control, Site packs, Drawings, Forms permits and inspections into the digital world.

We continue to digitalise our business striving for the best and most efficient processes keeping ISource Solutions at the forefront of the industry.



ISource DNA - Core Values

We have been working with our team to understand what our non-negotiables are and what we consider is the ISource DNA. These will and will enable us to ensure that we continue to be

"Committed to building the best labour solutions provider in the Rail Comms, Electrical and Assoc. Civils market"

- **Enterprising** - *We are at the forefront in developing new solutions with a collaborative approach to be the best service in our industry.*
- **Resilient** - *We strive to solve every challenge with a successful outcome.*
- **Continuous improvement** - *We are passionate about the development of our people and advances in our technical solutions.*
- **Reliable** - *We are dedicated to providing flexible, reliable and reactive solutions.*

FORS / RISQS / ISO

Following up on our last newsletter as well as Silver FORS we have recently completed our RISQS Audit which we passed with 0 observations and 0 non-conformities.

COMPLIANCE CENTERED EFFICIENCY





NEWSLETTER

October 2023 Edition



SAFETY FORUM

We have had 2 Incidents reported in this period. None of these are RIDDOR reporting incidents.

2 x Incidents

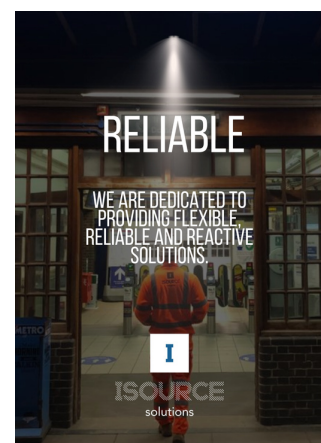
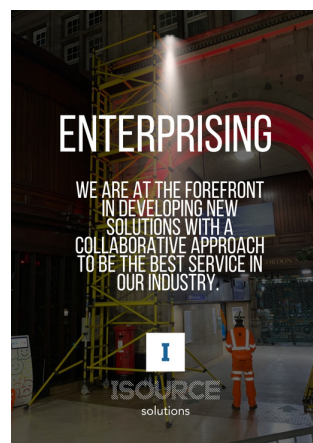
AFR = 0 (AFR = No. of RIDDOR incidents x 100,000 / No. of hours worked)

Welcome to the October 2023 edition of our Newsletter where you will find information on our latest projects, as well as our Safety Forum and general ISource related news.

We continue with our commitment to build the best labour solutions provider in the Rail Comms, Electrical and Assoc. Civils market.



OUR COMPANY VALUES





PROJECT NEWS

JLE (Jubilee Line Extension)

We have been keen to share an update on our work supporting the JLE (Jubilee Line Extension) Communications Upgrades. We are playing a crucial role in the success of this vital project at multiple stations on the London Underground Network.

We provide key staff, specializing in surveying, installations, and handbacks. Together with a team of subcontractors, we are contributing to the seamless execution of upgrades encompassing PA (Public Address), MICA ,PHPs (Public Help Points), VID (Visual Information Display), and SCADA (Supervisory Control and Data Acquisition).

We provide the following service to this Project :

- **Construction Management:** Our experienced construction management professionals are vital to the successful execution of these critical projects. They oversee every aspect of construction, from initial planning to project completion.
- **Site Management:** Our dedicated site managers ensure on-site activities run smoothly, adhering to rigorous safety protocols and optimizing resource allocation to meet project schedules.
- **Commissioning Staff:** Our commissioning experts specialize in testing and commissioning, ensuring that systems operate at peak performance, prioritizing safety and efficiency. The success of the works our client have received demonstrates our commitment to providing top-tier labour solutions of value to our partners.



APPRENTICESHIPS



We have enrolled 2 of our Employees onto an Electrical Apprenticeship at Carshalton College. We are keen to encourage continuous development and are excited to watch both Toby Kelsey and Jack Hardy their growth in the Electrical industry.

Toby has a variety of experience and has come from one of our electrical suppliers with a keen interest in moving into installation. Having recently completed his Network Rail PTS course he has begun working with the team on site.

Jack Hardy comes from a varied background from Electrical, Stores and some Civils too. He has been working in the office as a Project Assistant but also has been to site with his Network Rail PTS. We will keep updating you on their progress.

Good luck to them!



COMPANY NEWS



RISQS Success and Audit Updates:



We have successfully completed our RISQS renewal Audit which we passed with 0 minors and 0 majors.

This is a mission critical achievement for our compliance team including Corrinne, Serina and Hayley. Over the last 12 months they have maintained a high standard of efficiency and quality utilising the IMS.

Next up is our ISO Audit. We have Stage1 in December 2023 and Stage2 in January 2024.

We will keep you updated with news as it happens!

Wessex - Gallows Installation

New gallow post installation for the Wessex SISS Project.

Total Posts to Install : 50

Posts Installed to date : 24

Excellent work with our hybrid Civils, Comms and Electrical Team installing the new gallow posts and CIS Screens across the Wessex project. Credit where it is due this team can graft!



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NEWSLETTER

December 2023 Edition



SAFETY FORUM

We have had 1 Incident reported in this period. None of these are RIDDOR reporting incidents.

1 x Incidents

AFR = 0 (AFR = No. of RIDDOR incidents x 100,000 / No. of hours worked)

Welcome to the December 2023 edition of our Newsletter where you will find information on our latest projects, as well as our Safety Forum and general ISource related news.

We continue with our commitment to build the best labour solutions provider in the Rail Comms, Electrical and Assoc. Civils market.

OUR COMPANY VALUES

RESILIENT

WE STRIVE TO SOLVE EVERY CHALLENGE WITH A SUCCESSFUL OUTCOME.




CONTINUOUS IMPROVEMENT

WE ARE PASSIONATE ABOUT THE DEVELOPMENT OF OUR PEOPLE AND ADVANCES IN OUR TECHNICAL SOLUTIONS.




ENTERPRISING

WE ARE AT THE FOREFRONT IN DEVELOPING NEW SOLUTIONS WITH A COLLABORATIVE APPROACH TO BE THE BEST SERVICE IN OUR INDUSTRY.



RELIABLE

WE ARE DEDICATED TO PROVIDING FLEXIBLE, RELIABLE AND REACTIVE SOLUTIONS.





PROJECT NEWS

Wessex Review

We are nearing completion on this £2.7M Project working for Telnet which involves the installation of replacement Public Address (PA) and Customer Information Systems (CIS) at 175 Network Rail stations across the South West Trains network. The project is focused on resolving system non-compliances and asset obsolescence, while modifying the existing deployed asset sets and infrastructure, providing modern and up to date assets with the aim of improving the passenger experience whilst meeting the day to day demands of running the stations, and maintainability. With the help of 7 installation teams and 2 commissioning teams, we have completed 148 stations renewing 1,915 PA speakers and 562 CIS displays. The project is due to be complete early 2024.



CHARITY GOLF DAY

Telnet held their 18th charity Golf day back in September along side the charity MIND, where over a staggering £75,000 was raised. Amazing. ISource had their own team for the day and although no one won the car, our Managing Director, Ian Evans did win a trophy for 'Best Stapleford Score'. Well done to all involved.



COMPANY NEWS;

ISource Solutions have continued throughout 2023 to ensure they keep up with their company accreditations to compete in the industry. As well as successfully renewing our FORS Silver and RISQS we have started our ISO process.

At the start of December we had part one of our ISO audit and we have part two booked for early 2024. We will update you once it has been achieved.

One of our core values is continuous improvement and we strive to work with employees, contractors and clients to implement this. From mental health responders, IOSH, apprentices to Level A courses.

ISO ACCREDITATION COMING SOON FOR 2024....

Merry Christmas!

from ISource Solutions



SPECIAL MENTION;



ISource would like to give a special mention to the following contractors; Peter Arnold, Martyn Perks, Piotr Chorazy, Constantin Leonte and Adewuyi Tijani. Our client KH Engineering received the 'Rail & Aviation Team Delivery Award' and they specifically wanted to recognise the team effort by all involved. You should all be extremely proud.

DELIVERY Delivery Team Award

With recognition to - KH DLR team (Mark Dilloway etc) This small team have been praised by a client for delivering exceptional high-quality work exceeding expectations. This teams commitment to safety is central to the team's spotless safety record, ensuring not only team well-being but also project quality. This exceptional performance has solidified KHES as a trusted partner, potentially opening doors for further opportunities.

