



# NEWSLETTER

February 2022 Edition

## SAFETY FORUM

In the last quarter we have had 3 incidents reported in this period. None of these are RIDDOR reporting incidents

2 x COVID related Observations  
1 x Frustrated Access

AFR = 0 (AFR = No. of RIDDOR incidents x 100,000 / No. of hours worked)

## TECHNOLOGY

The IMS system is being used across the business. The system covers all aspects from On Site Documents, Human Resources, Job Management, Material Management and Attendance Management.

We have recently been working with IMS to further digitalise our business, in recent months we have developed a candidate management system with a map function, enabling us to search for candidate by area much easier.



## HAPPY NEW YEAR!

Wishing everyone a happy and healthy year.

Welcome to the first edition of our new Newsletter where you will find information on our latest projects, as well as our Safety Forum and general ISource related news.

We have had a great 2021, a 115% increase in labour hours worked on 2020. With a database of over 1500 candidates nationwide, we can provide white and blue collar labour on a temporary or permanent basis.

2022 is already looking very busy working across numerous London Underground and Network Rail Projects covering Retail Comms, Ops Comms and M&E station works.

We are already working to ensure we have the best Telecoms, M&E and Civils teams ready to support your requirements this year but please get in touch with your own plans for the next few months.



Total amount of hours booked on the IMS system for all jobs & all roles.



# PROJECT NEWS

## MANAGED STATIONS WIFI PROJECT

ISource have played a pivotal role in Telents new Wi-fi technology project, providing the labour on 19 of Network Rail's managed stations. Passengers at rail stations nationwide can now receive free, fast and unlimited Wi-Fi.

We have had teams of up to 12 running at each station, these teams consisting of a Supervisor, Electricians, Electrical Testers, Comms Engineers and Safety Critical Support. All the teams provided have had valid PTS's, PASMAs and IPAFs. Having delivered on time, we are now in the final stretch of completing Manchester, Leeds & Reading. We have worked in excess of 80'000 hours on this project since the beginning of 2020.

The stations now benefit from the latest Wi-Fi technology. The latest technology, including WiFi 6, is being used to future-proof the service, and average download speeds are faster than most home broadband services. The service is also easy to use and features Friendly Wi-Fi to filter illegal or harmful content, keeping all passengers safe online.

As a double-boost to passengers, station staff especially during times of disruption, will have a private Wi-Fi network enabling staff to access information more quickly on their devices. Station staff also have a Passpoint network giving them secure, frictionless connectivity, which Network Rail says has provided an immediate operational benefit as they connect automatically across the station.

Telent's Managing Director for Transport, Steve Dalton said,



*"People on the move expect to be able to have the same levels of connectivity as they do at home. We are delighted to have been part of a project which will enhance the customer experience for today's tech-savvy passengers and to have had the opportunity to demonstrate our ability to operate as a trusted partner at the forefront of the UK's digital revolution".*



## COMPLIANCE CENTERED EFFICIENCY



solutions



## EARLS COURT

Fantastic work by the ISource Team for completing the new CIS installation at Earls Court Station.

Partnered with Telent we have successfully completed the survey, design and Install of 8 x new double sided VIDs displays, new cms, new power & comms cabling and commissioning of new CIS displays.

This project was completed, with over 2000 hours worked between a team of a Project Engineer, Supervisors, Electricians and Comms Engineers.

Well done to the Team who got the job completed within timescale.

*I never wanted to believe my dad was stealing from his job as a road worker.*

*But when I got home all the signs were there.*

