

## Payment Policy

At VCD Solutions Corp, we want to make your purchasing experience as convenient and secure as possible. This Payment Policy outlines important information regarding payment methods, transactions, and related procedures when making a purchase of our services. Some services offered require payment upfront, others upon completion of service. All remote work requires payment upfront.

### Accepted Payment Methods

**Credit and Debit Cards:** We accept major credit and debit cards, including Visa, Mastercard, American Express, and Discover. When placing an order, please ensure that the billing information matches the information associated with your payment card. This goes through our third party agreement and arrangements with STRIPE and can only be performed through our portal. All credit/debit transactions are subject to a 3% non refundable fee.

**PayPal:** We may also offer the option to pay via PayPal, a secure online payment platform that allows you to make payments using your PayPal account balance or linked credit or debit cards. Please note that additional terms and conditions may apply when using PayPal as a payment method as well as additional fees.

**Klarna:** We also offer financing through Klarna with approval from third party and directly through Klarna. All payments placed fall under privacy policies of vendors and should be reviewed by clientele.

**Cash & Check:** We accept cash and check for accounts created and stored in the portal. For any remote services that we accept this type of payment client is subject to waiting until it fully clears into a bank account this could include mailing times as necessary. For any and all accounts eligible for NET accounts - services can be provided up front payment is then to be received due date.

### Payment Process

**Order Confirmation:** Once you have approved your desired products and proceeded from quote to invoice, you will be prompted to provide payment information. Please review your order details carefully before completing the payment process. Any quotes that move to invoice are accepted in full by means of the portal and do not require further authorization.

**Authorization and Payment:** When you submit your order, we will have received all necessary authorization from your payment card or PayPal account for the total order amount. The actual payment will be processed upon completion of agreements of service item requested.

**Payment Currency:** All transactions on our are processed in the currency specified on the invoice page. If your payment card or PayPal account uses a different currency, your card issuer or PayPal may apply exchange rate conversion fees. Please review their terms and conditions for more information.

**CryptoCurrencies:** We may choose at anytime to accept payment in the form of crypto currency. Any transactions that take place upon the blockchain are subject to current costs of network - Ethereum, Solana, Bitcoin, etc. Any payments concluded in Crptocurrencies remain subject to income taxes accordingly.

## Security and Fraud Prevention

**Secure Payment Processing:** We prioritize the security of your payment information. Our payment processors website(s) use industry-standard encryption and security measures to protect your data during the payment process. Any breach of fiduciary data is responsibility of these parties.

**Fraud Prevention:** To protect against fraudulent transactions, we may perform additional verification checks on certain orders. These checks may include verifying the billing information provided, requesting additional documentation, or contacting you directly to confirm the legitimacy of the transaction.

## Order Cancellations and Refunds

**Cancellation Policy:** If you need to cancel an order, please contact us as soon as possible. We will do our best to accommodate your request if the order has not been processed or shipped. However, once an order has been shipped, it cannot be canceled. You may be responsible for partial repairs depending on when the cancellation is requested of which we will do our best to reduce these costs, however final word up to full amount may be billed.

**Refund Policy:** Refunds are processed in accordance with our Refund Policy. Please refer to

that policy for detailed information on eligibility, refund methods, and processing times.

## Changes to this Payment Policy

We may update this Payment Policy from time to time to reflect changes in our payment procedures or legal requirements. We encourage you to review this page periodically for any updates. Your continued use of our website and services after the posting of changes constitutes your acceptance of such changes.

Contact Us If you have any questions or need further clarification about our payment policy, please contact us.

Thank you for choosing VCD Solutions Corp. We appreciate your business and strive to provide a secure and seamless payment experience for our customers.