



Return Policy

No returns and/or exchanges after leaving store premises.

- For sanitary and hygienic reasons all glassware, e-rigs and related items cannot be returned or exchanged. No exceptions.
- Discounted items are final and cannot be returned or exchanged.

Exceptions:

- For select defective items such as carts/disposables there is a 24-hour return window.
- To be considered defective it must be leaking, not charging, etc.
 - Exchange/store credit only.
 - No cash refunds, no exceptions.
 - Must have original packaging and receipt.
- Must return at the location of the original purchase.

Management has the final say in all returns and exchanges.

Effective as of February 13th 2023