

**BOX TIE STUDIO, LLC**  
**TICKET REFUND POLICY**

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1. If you cannot attend a Box Tie Studio event due to medical reasons, we can provide a full refund up until the start of the event. You can initiate the refund request either through Eventbrite or by contacting us through our website, FetLife, or email.
2. If you cannot attend a B.T.S. event due to any other reason, we can provide a full refund up until 48 hours before the event.
3. If you cannot attend an event and do not wish to receive a refund, you can instead choose to donate your ticket to someone else or apply it to a future event. You must let us know of your choice at least 48 hours before the event. If you would prefer either of these options, please contact us through our website, FetLife, or email.
4. We cannot do partial refunds at this time.