

Craftique Studio Adult Classes Policy

Thank you for enrolling in our adult crochet, knitting, and fiber arts classes at Craftique Studio! We're honored to be part of your creative journey and committed to offering a welcoming, enriching, and well-structured experience. Please review the following policies to ensure clarity and consistency for all participants.

1. Make-Up Class Policy

- **There are no make-up classes** for adult workshops, classes or multi-session courses.
 - If you miss a class for any reason, the session is **non-refundable and non-transferable**.
 - We appreciate your understanding, as class sizes, materials, and instruction are carefully prepared in advance.
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2. Refunds & Cancellations

- Cancellations made **at least 48 hours before the class start time** are eligible for a **refund minus a \$50 non-refundable fee**.
 - **No refunds** will be given for:
 - Cancellations made **less than 48 hours** before class,
 - Missed classes without advance cancellation are **non-refundable and non-transferable**.
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3. Minimum Enrollment & Studio Cancellations

- If Craftique Studio cancels a class due to **low enrollment or unforeseen circumstances**, you will be offered:
 - A **full refund**, or
 - A **credit** to use toward another class or toward yarn and supplies in the shop.
 - We will notify you in advance if a cancellation occurs on our end.
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4. Instructor Availability & Extra Help

- Instructors are only available during **scheduled class sessions**.
- We are **unable to accommodate walk-in questions or unscheduled visits during the week**.
- For additional support, a **private lesson** may be scheduled in advance at a rate of **\$45/hour**, depending on instructor availability.

- Please direct questions to **craftquestudio@outlook.com** or speak to your instructor during your scheduled class time.
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5. Food & Drinks

- Light snacks and drinks are welcome, but please be considerate of shared space and avoid strong-smelling or messy foods.
 - Water and light beverages are available in the studio for your comfort.
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6. Health & Wellness

- Please refrain from attending class if you're feeling unwell or exhibiting symptoms of illness.
 - This helps protect the well-being of our entire crafting community.
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7. Behavior Expectations

- We maintain a respectful, inclusive, and positive environment for all.
 - Disruptive, unsafe, or disrespectful behavior may result in removal from the class **without a refund**.
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8. Photos & Media

- We occasionally take photos of classes for social media and studio promotions.
 - If you **prefer not to be photographed**, please let us know in writing before your class.
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9. Schedule Notes

- **Craftique Studio is closed on Sundays.**
 - **All adult classes require advance registration.** Walk-ins are not permitted unless arranged and confirmed ahead of time due to limited space and material prep.
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By enrolling in a class at Craftique Studio, you agree to these policies.

We're thrilled to craft with you—thank you for being part of our creative community!

Questions? Contact us at **craftquestudio@outlook.com**.
