

Craftique Studio Kids' Classes Policy

Thank you for enrolling your child in our Kids' Crochet & Yarn Craft Classes! We are excited to guide your child's creative journey and help them develop their skills in a welcoming and supportive environment. To ensure a smooth and enjoyable experience for everyone, please review the following policies:

1. Class Structure & Supervision

- Our classes are designed for students to learn independently under the guidance of our instructors.
 - Parents are welcome to stay in the **designated sitting area** or return at the end of class for **on-time pick-up**.
 - If you leave the premises, you must:
 - **Sign in at the front desk.**
 - Provide a **reliable phone number**.
 - Stay within **15 minutes of the shop**.
 - Inform staff of any **medical needs or allergies**.
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2. Make-Up Class Policy

- Each child is allowed **one make-up class per month**.
 - Make-ups must be **requested in advance** by emailing craftikstudio@outlook.com.
 - Make-up sessions are offered on a **first-come, first-served basis** on **Saturdays**, either morning or afternoon depending on your child's regular class time.
 - **Walk-ins without prior approval cannot be accommodated.**
 - Make-up classes **do not carry over** to future months.
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3. Refunds & Cancellations

- All cancellations are subject to a **\$50 non-refundable fee**, regardless of timing.
 - Cancellations made **at least one week in advance** are eligible for a refund minus the \$50 fee.
 - **No refunds** will be issued for cancellations made **less than one week before** the class.
 - Missed classes without prior makeup approval are **non-refundable and non-transferable**.
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4. Instructor Availability & Extra Help

- Our instructors are **only available during scheduled class sessions**.
 - We **cannot accommodate walk-in visits or support requests during the week**.
 - All questions or concerns should be discussed **during your child's regular class time** or emailed to **craftikstudio@outlook.com**.
 - If your child requires **additional help outside of their class**, this must be scheduled as a **private lesson** at the rate of **\$45/hour**, based on instructor availability.
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5. Food & Drinks

- No snacks or food are allowed during class. Please ensure your child eats beforehand.
 - Water and child-friendly drinks will be available during the session.
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6. Health & Wellness

- Please keep your child home if they are sick or showing symptoms of illness.
 - If a child becomes ill during class, we will contact you immediately using the phone number provided at sign-in.
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7. Behavior Expectations

- We expect all students to participate respectfully and positively.
 - We reserve the right to remove a child from the program (without refund) if their behavior is unsafe or disruptive to the learning environment.
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8. Photos & Media

- We may occasionally take photos during class for use on our social media or website.
 - If you do **not want your child to appear in any photos**, please notify us in writing before their first class.
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9. Schedule Notes

- **We are closed on Sundays.** Please plan accordingly when scheduling or requesting make-up sessions.
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By enrolling in our Kids' Classes, you agree to these policies.

We look forward to learning, growing, and creating with your child!

For questions, rescheduling, or make-up requests, email **craftquestudio@outlook.com**.
