



1. Introduction

At Xploratur, we are committed to protecting your privacy. This Privacy Policy outlines how we collect, use, share, and protect your personal information when you interact with our company, including through our website and our tours. By using our services, you consent to the practices described in this policy.

2. Information We Collect

Personal data, or personal information, means any information about an individual from which that person can be identified. It does not include data where the identity has been removed and made anonymous. We may collect, use, store and transfer different kinds of personal data about you which we have listed below.

- **Contact Information:** Your name, id, email address, phone number, mailing address.
- **Health Information:** If required for certain activities, we may collect information about your health conditions or allergies.

3. How We Use Your Information

We use your information or personal data where:

- the processing is necessary to provide our services to you.
- the processing is necessary for compliance with our legal obligations; and/or.
- the processing is necessary for our legitimate interests or those of any third-party recipients that receive your personal information.

4. Sharing Your Information

We may share your personal information with:

- **Third-Party Service Providers:** We may share your information with trusted third-party service providers who assist us in providing our services or transportation companies.
- **Sharing with Emergency Services:** In the event of an accident or medical emergency, we may share your personal information with emergency services, hospitals, or medical professionals to provide necessary assistance.
- **Legal Authorities:** We may disclose your information if required by law, to protect our rights, or to prevent harm.

5. Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is completely secure.

6. Your Rights

You have the right to:

- **Access:** Request a copy of your personal information.
- **Rectification:** Correct any inaccurate information.
- **Erase:** Request the deletion of your personal information.
- **Restriction:** Request a restriction on the processing of your personal information.
- **Object:** Object to the processing of your personal information.
- **Data Portability:** Request the transfer of your personal information to another organization.

7. Children's Privacy

We do not knowingly collect personal information from children under the age of [18]. If you are a parent or guardian and believe that your child has provided us with personal information, please contact us to request its removal.

8. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website.