

Privacy Policy

Last updated: 20 August 2026

Foxhill Auctions respects your privacy and is committed to protecting your personal information. This Privacy Policy explains what information we collect, why we use it, who we may share it with and the rights available to you.

For data-protection purposes, the data controller is Nigel Montgomery trading as Foxhill Auctions.

Contact details
Foxhill Auctions
34a High Street
Hungerford, Berkshire, RG17 0NF

Email: info@foxhillauctions.co.uk Telephone: 01488 860124

Information We Collect

Depending on how you interact with us, we may collect:

- Your name, address, email address and telephone number
- Your date of birth
- Account usernames and registration details
- Payment and billing information
- Photographic identification and proof of address
- Bank details provided by sellers for payment
- Details of items consigned, purchased or sold
- Bidding, invoice, payment, collection and shipping records
- Correspondence with us by email, telephone, website forms or other methods
- Information about businesses, estates, trusts or other people you represent
- Information needed for identity, fraud-prevention or anti-money-laundering checks
- Website information, including your IP address, browser type, device information and use of our website
- Marketing preferences and newsletter subscriptions
- CCTV images if you visit our premises

We may also receive information from our auction platform, payment providers, delivery companies, professional advisers or publicly available sources where appropriate.

How We Use Your Information

We may use your personal information to:

- Create and manage your online account
- Register and approve you to bid
- Verify your identity and payment details

- Administer bids, purchases, consignments and sales
- Issue invoices and process payments
- Pay sale proceeds to consignors
- Arrange collections, packing, shipping and insurance
- Communicate with you about an auction or transaction
- Respond to enquiries, requests and complaints
- Provide condition reports, valuations and other requested services
- Prevent and detect fraud, money laundering and other unlawful activity
- Establish ownership of items or a person's authority to sell them
- Maintain accurate business and financial records
- Protect our customers, staff, premises and business
- Improve our website, auctions and customer service
- Send auction news and marketing where permitted
- Comply with our legal, tax, regulatory and insurance obligations
- Establish, exercise or defend legal claims

Our Lawful Bases

Under UK data-protection law, we must have a lawful reason for using your information. Depending on the circumstances, we may rely on:

- Contract: where the information is needed to provide our auction services or fulfil an agreement with a buyer or seller
- Legal obligation: where we must retain or disclose information to comply with the law
- Legitimate interests: where the information is reasonably necessary to operate and protect our business, prevent fraud, maintain records or improve our services
- Consent: where you have chosen to receive certain marketing communications or accepted non-essential cookies

Where we rely on consent, you may withdraw it at any time.

Bidder Registration and Card Details

Bidders may be required to provide valid payment-card details when creating an account or registering for an auction. This helps verify the bidder's identity and reduce fraudulent activity.

Card information is processed securely by our auction-platform and payment-service providers. Foxhill Auctions does not ordinarily receive or retain your complete card number or card-security code.

Providing card details does not mean that your card will automatically be charged simply for creating an account or registering for an auction. Any payment, verification charge or temporary authorisation will be explained through the registration or payment process.

We may request additional identification or information where further verification is necessary.

Identity and Anti-Money-Laundering Checks

We may request photographic identification, proof of address, evidence of ownership, source-of-funds information or details about the person or organisation you represent.

This information may be used to:

- Verify your identity
- Confirm your authority to buy or sell
- Prevent fraud and financial crime
- Assess unusual or higher-risk transactions
- Comply with anti-money-laundering, financial-sanctions and other legal obligations

We may use appropriate third-party verification services and may decline a registration, bid, consignment or transaction if the necessary checks cannot be completed.

Sellers and Consignors

When you consign items to Foxhill Auctions, we may collect identification, contact details, bank details, information about the items and evidence that you own or have authority to sell them.

Where you act for another person, business, estate or trust, we may also collect information about that party and evidence of your authority to act.

We use this information to administer the consignment, catalogue and sell the items, communicate with you, provide statements and pay any proceeds due.

Who We Share Information With

Where necessary, we may share relevant information with:

- Our auction-platform provider
- Payment-processing and card-verification providers
- Banks and financial institutions
- Accountants, legal advisers and other professional advisers
- Postal services, couriers, customs agents and insurers
- Website, email, cloud-storage and IT-service providers
- Identity-verification and fraud-prevention providers
- HM Revenue & Customs, law-enforcement agencies, courts, regulators or other public authorities
- A prospective purchaser or adviser if the business is sold, transferred or reorganised

We only share information where there is a legitimate reason to do so and require service providers to handle it securely and appropriately.

We do not sell your personal information.

International Transfers

Some service providers, payment processors, technology suppliers or international couriers may process information outside the United Kingdom.

Where personal information is transferred internationally, we will take appropriate steps to ensure that it remains protected in accordance with applicable data-protection law.

Marketing

If you subscribe to our mailing list, we may contact you with information about forthcoming auctions, consignments, auction results, events and other relevant services.

You can unsubscribe at any time by selecting the unsubscribe link in an email or contacting us at info@foxhillauctions.co.uk.

Unsubscribing from marketing will not prevent us from sending essential messages about your account, bids, purchases, consignments or payments.

Cookies and Website Analytics

Our website uses cookies and similar technologies to operate correctly, remember preferences, understand how visitors use the site and improve its performance.

We may use services including Google Analytics and Google reCAPTCHA. These services may collect technical information such as your IP address, browser, device and interactions with the website.

Where required, non-essential cookies will only be used after you have given consent through our cookie banner. You can change or withdraw your cookie preferences at any time.

Further information is available in our Cookie Policy.

Security

We use appropriate organisational and technical measures to protect personal information against accidental loss, unauthorised access, misuse, alteration or disclosure.

Access to personal information is limited to staff and service providers who need it for legitimate business purposes.

Although we take reasonable precautions, no online system or method of electronic transmission can be guaranteed to be completely secure.

How Long We Keep Information

We keep personal information only for as long as reasonably necessary for the purpose for which it was collected and to meet our legal, accounting, regulatory and insurance obligations.

Auction, transaction, invoice and accounting records will generally be retained for up to six years after the relevant transaction or business relationship has ended. Certain identity or anti-money-laundering records may be retained for the period required by law.

Unsuccessful enquiries may be retained for a shorter period unless there is a legitimate reason to keep them longer. Marketing information will normally be retained until you unsubscribe or ask us to delete it.

Information may be retained for longer where necessary to resolve a dispute, investigate fraud or establish, exercise or defend a legal claim.

Your Rights

Depending on the circumstances, you may have the right to:

- Ask for a copy of the personal information we hold about you
- Ask us to correct inaccurate or incomplete information
- Ask us to delete your information
- Ask us to restrict how your information is used
- Object to certain uses of your information
- Receive certain information in a portable format
- Withdraw consent where we rely on consent
- Complain about how your information has been handled

These rights are not absolute and may be limited where we are required to retain or use information for legal, contractual or legitimate business reasons.

To exercise your rights, please contact info@foxhillauctions.co.uk. We may need to verify your identity before responding.

Complaints

If you have concerns about how we use your personal information, please contact us first so that we can try to resolve the matter.

You also have the right to complain to the Information Commissioner's Office:

Information Commissioner's Office

Website: www.ico.org.uk

Telephone: 0303 123 1113

Third-Party Links

Our website may contain links to third-party websites or services. Foxhill Auctions is not responsible for the privacy practices or content of those external websites. We recommend reviewing their privacy information before providing personal details.

Changes to This Policy

We may update this Privacy Policy when our services, systems or legal obligations change. The latest version will always be published on our website with the date it was last updated.

Please review this policy periodically to remain informed about how we use and protect your information.