



Service Offering	Basic Description	Engagement Model / Delivery Period
After-Action Review & Improvement Planning	Independent facilitation and analysis of exercises or real incidents to identify lessons, capability gaps, decision friction, and prioritized corrective actions.	Fixed project 2–6 weeks
Conflict Resolution & Interagency Facilitation	Neutral facilitation for cross-agency, cross-functional, or public-private disagreements that impede planning, information sharing, resource prioritization, or incident response.	Workshop / facilitated engagement 1 day–6 weeks
COOP & Mission-Essential Function Resilience Support	Review or augment continuity planning by examining essential functions, dependencies, personnel, communications, supply chains, facilities, and recovery assumptions.	Fixed project 4–12 weeks
Critical Infrastructure & Supply Chain Resilience	Assess dependencies on power, water, communications, transportation, suppliers, critical materials, and other infrastructure that can amplify an emergency or delay recovery.	Fixed project 4–12 weeks
Cross-Functional Security Facilitation	Facilitate coordination among physical security, cybersecurity, IT/OT, intelligence, emergency management, facilities, and leadership so risks and response actions are understood across organizational boundaries.	Workshop / project 2–8 weeks
EM Mentorship & Advisory Support	Experienced practitioner mentorship for emergency managers, deputies, coordinators, or developing teams; focused on judgment, planning, leadership, and practical problem solving.	Monthly retainer 3–12 months
Emergency Management Upskilling	Tailored training that strengthens practical preparedness, response, recovery, analytical, leadership, and coordination skills without forcing a generic program onto the organization.	Workshop / training series 1 day–6 months
Emergency Operations / Crisis Plan Review	Independent review of emergency operations, crisis-management, or response plans for usability, coordination gaps, assumptions, emerging risks, and operational friction.	Fixed project 2–8 weeks
Executive Emergency & Crisis Consultation	Confidential senior-level consultation to help executives interpret complex situations, frame decisions, identify second- and third-order effects, and operate under uncertainty.	On-demand or retainer hourly, daily, or monthly
Functional / Multi-Disciplinary Exercises	Exercise cross-functional response under realistic conditions, including EOC, operations, security, cyber, communications, logistics, and external partners as appropriate.	Fixed project 6–12 weeks
Realistic Tabletop Exercises	Design and facilitate mission-specific, realistic scenarios that test leadership decisions, coordination, communications, and operational assumptions; includes hot wash and concise findings.	Fixed project 4–8 weeks; half-day or full-day exercise
Risk Management Augmentation	Add intelligence, geopolitical context, emerging-threat analysis, and cross-functional expertise to existing risk-management processes to improve resilience and decision quality.	Project or fractional support 1–12 months
Scenario Planning & Decision Support	Develop plausible and probable scenarios, indicators, decision points, and cascading-impact analysis to help leaders prepare for dynamic or compound emergencies.	Fixed project or recurring support 2–8 weeks
Threat Trends & Emerging Risk Intelligence	Provide tailored monitoring and executive-level interpretation of evolving natural, technological, cyber, geopolitical, infrastructure, insider, and hybrid threats relevant to the mission.	Monthly subscription / retainer

