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| **Contact** | Mobile: +44 (0) 7867 317575 Email: adrian@millstreet-consulting.co.uk  |

Professional profile

**A highly-experience, versatile & results-driven Project Manager / Programme Manager** with 20+ years of experience in financial services, banking, consultancy, regulated, global and FTSE-100 corporate sectors.

**Collaborative approach to successful transformational leadership**, engaging with key stakeholders at CEO/MD level & 3rd parties, delivering ‘fit for purpose’ solutions, programme leadership & business change.

**Highly accomplished,** able to design and execute effective programme delivery strategies and roadmaps.

**Skilled in the implementation / upgrade** of vendor package solutions, systems integration, infrastructure and bespoke application development, leading teams of over 75 people & budgets in excess of $18 million.

**PMP, MSP, PRINCE2, Agile & ITIL v3 trained**, with experience of applying best practice frameworks & tools.

**Experience of driving change management**, business transformation, service transition, project strategies, client-facing engagement, hardware & software lifecycles, programme workstreams and benefits realisation.

Key skills & business capabilities

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| Transformational Programme Leadership  | Business Planning & Strategy Development |
| Budgetary Management (OPEX & CAPEX) | Business, Technology and IT Alignment |
| PMP, MSP, PRINCE2, MS Project | Risk and Issue Management, Change Control  |
| Full Project Lifecycle Management | Business Cases & Benefits Realisation |
| Delivery of Commercial Projects | Business Process Re-engineering  |
| Client Engagement & Relationships | Business Relationship Management |
| Vendor and 3rd Party Management  | Offshoring Programme Management  |
| Managing Virtual & Remote Teams  | Onshore and Offshore Resource leadership |
| Team Leadership and Mentoring Skills | Stakeholder Engagement & Relationships |
| Excellent Communication & Presentation Skills | Troubleshooting and Problem-Solving Skills  |
| Real-time transaction processing | Software Development programme management |
| Target Operating Model definition | Agile, Scrum, Kanban, Lean, XP |
| ITIL v3 Practitioner | Application Integration |
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Career to date

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| **Apr 2017 to present** | **Project and Programme Management Consultant: Mill Street Consulting Limited**  |
| ***Providing consultant project & programme management services to the Banking & Finance industry*****Client: Close Brothers (Apr 2017 – Aug 2019, Initial 12 month contract with multiple extensions)****IT Programme Manager** – Business and technical transformation programme for Treasury business* Designed, built and managed a team of over 75 people and budget in excess of £12 million
* Engaged with Close Brothers and vendor partner stakeholders up to CIO level
* Managed multiple vendor partners in a split onshore and offshore model (Cognizant, InfoSys,

 Informatica, Prolifics, EFS, Accenture). Responsibility for Resource, Financial and  Contract Management* Supported business transition to target operating platform through early engagement and ongoing

 training and development* Implemented replacement core banking platform
* Directed integration workstream for interfacing between new and existing applications
* Delivered supporting applications for Customer Data Management, Document Management

 and Customer Relationship Management (CRM) * Developed strategy for data migration from legacy to target platforms
* Led design of new Data Model in support of the Treasury business
* Directed delivery of technology infrastructure to support the technical solution
* Commissioned the design and delivery of a Dev Ops model
* Led Release Management and Environment Management functions
* Managed development of IT Service Transition model and early life support (warranty)
* Directed end to end testing
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| **Aug 2010 to Apr 2017** | **PROGRAMME MANAGER: JPMorgan**  |
| ***Responsible for programme leadership and delivery, driving change and business transformation*** **International Demand Deposit Account Real-time Programme** – $10m+ greenfield programme* Agile delivery of real-time cash transaction reporting to Liquidity, Client Services and Credit functions
* Delivered IT infrastructure and software to enable real-time transaction processing
* Engaged with stakeholders and vendor partners to MD level at global locations in UK, India & USA

**International Demand Deposit Account Global Releases** – Delivered across 95 global branches* Delivered portfolios of over 40 projects across Liquidity, Finance, Treasury, Securities, Risk

 and Compliance* Built and led a team of over 60 staff across 5 international locations in UK, India and USA

 **International Branch Expansion (Saudi Arabia) Programme –** creation of new bank branch* Definition of target operating model
* Direct engagement with Executive Steering Committee to define strategy and report progress
* Led business and multiple technology change workstreams
* Implemented core banking platform with integration to global reporting and compliance functions
* Built and led a team of over 40 people across 5 international locations
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Early career includes

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| **Oct 2009 to Aug 2010:** Xchanging | Programme Manager |
| **Jan 2008 to Jul 2009:** JP Morgan | Programme Manager |
| **Jun 1999 to Dec 2007:** American Express Bank | Programme ManagerDirector, Systems Availability |
| **Jul 1996 to Jun 1999:** Electronic Data Systems (EDS) | Production Support ManagerProject ManagerYear 2000 / Y2KSystems Engineer  |
| **Sep 1988 to Jul 1996:** Abbey Life Assurance Co. | Computer ProgrammerComputer Operator  |

Education & qualifications

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| Secondary Education | GCE ‘A’ level qualifications * Mathematics
* Physics
* Chemistry
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Professional accreditation and training

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| Project Management Institute  | PMP Accredited Project Manager  |
| PRINCE2 | PRINCE2 Practitioner  |
| Managing Successful Programmes | MSP Practitioner |
| Agile  | Certified Scrum Master |
| Service DesignBusiness Relationship management – aligning IT and the business | ITIL v3 Practitioner |
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Personal details

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| **UK Citizen** Flexible on location**Excellent references** available upon request | **Interests include** golf, running and footballQualified Football Referee, currently acting as assistant referee on the Football League  |