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| **Contact** | Mobile: +44 (0) 7867 317575 Email: [adrian@millstreet-consulting.co.uk](mailto:adrian@millstreet-consulting.co.uk) |

Professional profile

**A highly-experience, versatile & results-driven Project Manager / Programme Manager** with 20+ years of experience in financial services, banking, consultancy, regulated, global and FTSE-100 corporate sectors.

**Collaborative approach to successful transformational leadership**, engaging with key stakeholders at CEO/MD level & 3rd parties, delivering ‘fit for purpose’ solutions, programme leadership & business change.

**Highly accomplished,** able to design and execute effective programme delivery strategies and roadmaps.

**Skilled in the implementation / upgrade** of vendor package solutions, systems integration, infrastructure and bespoke application development, leading teams of over 75 people & budgets in excess of $18 million.

**PMP, MSP, PRINCE2, Agile & ITIL v3 trained**, with experience of applying best practice frameworks & tools.

**Experience of driving change management**, business transformation, service transition, project strategies, client-facing engagement, hardware & software lifecycles, programme workstreams and benefits realisation.

Key skills & business capabilities

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| Transformational Programme Leadership | Business Planning & Strategy Development |
| Budgetary Management (OPEX & CAPEX) | Business, Technology and IT Alignment |
| PMP, MSP, PRINCE2, MS Project | Risk and Issue Management, Change Control |
| Full Project Lifecycle Management | Business Cases & Benefits Realisation |
| Delivery of Commercial Projects | Business Process Re-engineering |
| Client Engagement & Relationships | Business Relationship Management |
| Vendor and 3rd Party Management | Offshoring Programme Management |
| Managing Virtual & Remote Teams | Onshore and Offshore Resource leadership |
| Team Leadership and Mentoring Skills | Stakeholder Engagement & Relationships |
| Excellent Communication & Presentation Skills | Troubleshooting and Problem-Solving Skills |
| Real-time transaction processing | Software Development programme management |
| Target Operating Model definition | Agile, Scrum, Kanban, Lean, XP |
| ITIL v3 Practitioner | Application Integration |
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Career to date

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| **Apr 2017 to present** | **Project and Programme Management Consultant: Mill Street Consulting Limited** |
| ***Providing consultant project & programme management services to the Banking & Finance industry***  **Client: Close Brothers (Apr 2017 – Aug 2019, Initial 12 month contract with multiple extensions)**  **IT Programme Manager** – Business and technical transformation programme for Treasury business   * Designed, built and managed a team of over 75 people and budget in excess of £12 million * Engaged with Close Brothers and vendor partner stakeholders up to CIO level * Managed multiple vendor partners in a split onshore and offshore model (Cognizant, InfoSys,   Informatica, Prolifics, EFS, Accenture). Responsibility for Resource, Financial and  Contract Management   * Supported business transition to target operating platform through early engagement and ongoing   training and development   * Implemented replacement core banking platform * Directed integration workstream for interfacing between new and existing applications * Delivered supporting applications for Customer Data Management, Document Management   and Customer Relationship Management (CRM)   * Developed strategy for data migration from legacy to target platforms * Led design of new Data Model in support of the Treasury business * Directed delivery of technology infrastructure to support the technical solution * Commissioned the design and delivery of a Dev Ops model * Led Release Management and Environment Management functions * Managed development of IT Service Transition model and early life support (warranty) * Directed end to end testing | |

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| **Aug 2010 to Apr 2017** | **PROGRAMME MANAGER: JPMorgan** |
| ***Responsible for programme leadership and delivery, driving change and business transformation***  **International Demand Deposit Account Real-time Programme** – $10m+ greenfield programme   * Agile delivery of real-time cash transaction reporting to Liquidity, Client Services and Credit functions * Delivered IT infrastructure and software to enable real-time transaction processing * Engaged with stakeholders and vendor partners to MD level at global locations in UK, India & USA   **International Demand Deposit Account Global Releases** – Delivered across 95 global branches   * Delivered portfolios of over 40 projects across Liquidity, Finance, Treasury, Securities, Risk   and Compliance   * Built and led a team of over 60 staff across 5 international locations in UK, India and USA   **International Branch Expansion (Saudi Arabia) Programme –** creation of new bank branch   * Definition of target operating model * Direct engagement with Executive Steering Committee to define strategy and report progress * Led business and multiple technology change workstreams * Implemented core banking platform with integration to global reporting and compliance functions * Built and led a team of over 40 people across 5 international locations | |

Early career includes

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| **Oct 2009 to Aug 2010:** Xchanging | Programme Manager |
| **Jan 2008 to Jul 2009:** JP Morgan | Programme Manager |
| **Jun 1999 to Dec 2007:** American Express Bank | Programme Manager  Director, Systems Availability |
| **Jul 1996 to Jun 1999:** Electronic Data Systems (EDS) | Production Support Manager  Project Manager  Year 2000 / Y2K  Systems Engineer |
| **Sep 1988 to Jul 1996:** Abbey Life Assurance Co. | Computer Programmer  Computer Operator |

Education & qualifications

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| Secondary Education | GCE ‘A’ level qualifications   * Mathematics * Physics * Chemistry |

Professional accreditation and training

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| Project Management Institute | PMP Accredited Project Manager |
| PRINCE2 | PRINCE2 Practitioner |
| Managing Successful Programmes | MSP Practitioner |
| Agile | Certified Scrum Master |
| Service Design  Business Relationship management – aligning IT and the business | ITIL v3 Practitioner |
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Personal details

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| **UK Citizen** Flexible on location  **Excellent references** available upon request | **Interests include** golf, running and football  Qualified Football Referee, currently acting as assistant referee on the Football League |