



**GENERAL/MEDICAL RATES:**

- A. *Scheduled Assignments: (8:00 am - 4:00 pm)  
Monday - Friday* *\$47.00 / hour  
Two-hour minimum*
- B. *Emergency /On-Call Assignments  
Saturday, Sunday, After hours, Holidays* *\$71.00 / hour  
Two-hour minimum*
- C. *Interpreter fees shall be calculated to and from point of origin.*
- D. *Assignments beginning prior to 4:00 pm (M-F), but continuing after 5:00 pm will be billed at \$47/hr until 5:00 pm and \$71.00/hr after 5:00 pm.  
Assignments beginning on or after 4:00 pm (M-F) will be billed at \$71.00/hr.  
Assignments on Saturday, Sunday and Holidays will be billed at \$71.00/hr.*
- E. *The sum of current **Federal Guidelines**, per mile, to and from point of origin will be paid. In the event commercial transportation is used, it shall be paid on the actual cost basis*
- F. *When applicable, reimbursement for out-of-pocket expenses necessarily incurred in the performance of services upon submission of itemized cost and/or receipts.*
- G. *One interpreter is sufficient for:  
Assignments of 2 hours or less. (excluding situations listed in section H)  
Situations that offer adequate rest periods and do not require continuous interpreting.*
- H. *Two or more interpreters will be required for:  
Platform assignments over one hour  
Assignments over 2 hours.  
Assignments requiring more than one method of communication.  
Assignments with deaf consumers in two or more physical locations.  
Video interpreting assignments over 1 hour.*

**CANCELLATION POLICIES:**

- NO CHARGE: At least 2 FULL business day prior scheduled to assignment.
- FULL CHARGE: Within 2 FULL business day of scheduled assignment.
- de l'Epée Deaf Center is not responsible for 'No Show' by either hearing or Deaf client.
  - de l'Epée Deaf Center reserves the right to discretion regarding cancellation.

If assignment finishes early customer will be billed for the amount of time contracted. If assignment is extended beyond scheduled time, customer will be billed for the additional hours or portion thereof.