



**Video Remote/Recording RATES:**

- A. *Scheduled Assignments: (8:00 am - 4:00 pm)  
Monday - Friday* *\$45.00 / hour  
Two-hour minimum*
- B. *After Hours Assignments* *\$67.50 / hour  
Two-hour minimum*  
*Saturday, Sunday, After business hours, Holidays*
- C. *Digitally Recorded Videos* *\$71.00/hour*  
*During Live Videos, Videos submitted to be recorded* *Two-hour minimum*  
*Recorded assignments over the Two-hour minimum will be billed for the video time and additional  
30 minute of technology set up time.*
- D. *Assignments beginning prior to 4:00 pm (M-F), but continuing after 5:00 pm will be billed at  
\$45/hr until 5:00 pm and \$67.50/hr after 5:00 pm.*  
*Assignments beginning after 4:00 pm (M-F) will be billed at \$67.50/hr.*  
*Assignments on Saturday, Sunday and Holidays will be billed at \$67.50/hr.*
- E. *When applicable, reimbursement for out-of-pocket expenses necessarily incurred  
in the performance of services upon submission of itemized cost and/or receipts.*
- F. *One interpreter is sufficient for:*  
*Assignments of 2 hours or less.*  
*Assignments that offer adequate rest periods and do not require continuous interpreting.*
- G. *Two or more interpreters will be required for:*  
*Video interpreting assignments over 2 hours.*

**CANCELLATION POLICIES:**

- NO CHARGE: At least 1 FULL business day prior scheduled to assignment.  
FULL CHARGE: Within 1 FULL business day of scheduled assignment.
- de l'Epée Deaf Center is not responsible for 'No Show' by either hearing or Deaf client.
  - de l'Epée Deaf Center reserves the right to discretion regarding cancellation.

If assignment finishes early customer will be billed for the amount of time contracted. If assignment is extended beyond scheduled time, customer will be billed for the additional hours or portion thereof.

If assignment is unable to be completed due poor connections or other technology issues, on the customers end, customer will be billed for the amount of time contracted.