

Elite Euro Goldens Policies

Policy 1: (TERMINATE/REFUSE SERVICE) As the owners/breeders of Legacy Champion Goldens. Legacy Champion Goldens holds the right to terminate and/or refuse service to any potential buyer at any time, up to the date and time of pick-up or for any of the following reasons.

1-A: False information on the questionnaire.

1-B: Based on information provided on the questionnaire we determine that a puppy from us will not be a good fit for you or your home.

1-C: Failure to pay at the time of pick-up: If you arrive/meet at the day and time of pick-up and fail to bring the remainder of your balance due for the sale/any additional charges and or fees owed, the sale of said puppy will be terminated, and offered for sale to the next available customer.

1-D: Dealing with a verbally abusive customer

Under none of the following circumstances are you entitled to your deposit back as a puppy spot has in good faith been held for you and because of that other customers have been turned away.

Policy 2: (ADDITIONAL CHARGES/FEES) Any additional charges or fees listed under the **Puppy Purchase Procedures** not paid in advance as agreed upon by seller/buyer, arrangements made by seller/buyer for extra vet visits/care prior to puppy pick-up will be cause for termination of said puppy sale.

Policy 3: (DEPOSITS) All deposits are non-refundable. NO EXCEPTIONS TO THIS POLICY.

Policy 4: (PUPPY SELECTION) As owners/breeders of Elite Euro Goldens, show prospect and or breeding dogs will be selected at Elite Euro Goldens discretion. NOTE- Not every litter produces show prospects and the dogs considered show prospects are held at breeder's discretion. You are lucky to get a few in a litter. If you are wanting a therapy dog prospect those dogs will also be selected at the discretion of the breeder. If you are wanting a family companion you may pick by the order of your deposit in the family companion list typically starting at 3rd pick as first and second picks are either reserved for breeders, show or therapy dog homes and are held at a higher monetary value for purchase. As owners/breeders of Elite Euro Goldens we will inform you where you are in the order of picking/assisting you in the best puppy for you based on your life style and needs.

Policy 5: (DATE OF PICKUP) No puppy will be picked up prior to the 8th week of age or allowed to be handled until, all vaccines, deworming and health certification by our Veterinarian is completed. **(This is for the health and safety of the puppies).**

Policy 6: (PICKUP LOCATION(S)) All puppies will be picked up at our residence unless other arrangements are made between seller and buyer. Any Owner that is not available to pick up their puppy on said date, will be charged an additional \$10.00 dollars a day for boarding and the cost for any additional shots and deworming that are required.

Policy 7: (HEALTH GUARANTEE) NOTE: Elite Euro Goldens offers **Pet Insurance thru "Trupanion."** This plan is good for 30 days, it's completely free and there is no deductible. This **plan must be activated 24 hours before pick up or no later than 24 hours after pick up.** They are open 24/7, so weekends count. You need to **call 1 (855) 226-2156** your activation **code is BR1EE6220.** This plan pays for 90% of eligible veterinary costs for any new injury or illness, including hereditary & congenital conditions. And **you're covered at any veterinary practice in the USA, Canada or Puerto Rico – all USA & military installations included (CONUS & OCONUS). Per Trupanion's form "BREEDERS ARE NOT COMPENSATED FOR OFFERING THIS CERTIFICATE".**

You will need to have your puppy checked by your vet within 72 hours (NO EXCEPTIONS). If any concerns are found you will need to send all vet records, test, x-rays etc. to Elite Euro Goldens address (P.O. Box 254, Bahama, NC 27503) to have our choice of veterinarian(s) review all information before any issues can be resolved. Please contact us immediately! **You will have 24 hours from your veterinary**

appointment to notify us of any medical condition. A plan will be developed after our choice of Veterinary Doctor reviews all records, test, x-rays, etc. You may return the puppy or based on the situation you may wish to keep the puppy. If you chose to return the puppy, a puppy of the same quality/sex will be replaced from a future breeding or at the earliest time available of similar value. No monetary refund will be returned. If there is a severe medical condition as to why the dog is being returned, we will only pay for any return shipping charges, but we will not refund the original shipping charges and only after the condition is reviewed by our veterinarian.

In the unfortunate event that your puppy would need to be put down within the first year of its life due to genetics, or if it is found to have a congenital or hereditary disorder that is life threatening for your puppy, we will only replace your puppy from the same quality/sex from a future breeding of similar value.

The cause of death or condition will have to be certified and recorded by a licensed veterinarian, and vet records, test, x-rays etc. and a necropsy would have to be completed. Records would need to be sent to Elite Euro Golden's address (PO Box 254, Bahama, NC 27503) to have our choice of veterinarian(s) review all information before any issues can be resolved with a replacement puppy. Owner/Original puppy Buyer is responsible for all medical costs associated with their puppy.

In the event that the puppy has not died and there is an issue, you may be asked to submit vet records, test, x-rays etc. to the above address to have our choice of veterinarian(s) review all information before any issues can be addressed.

We cannot guarantee: that your puppy will never become ill or need more than routine veterinary care, and this guarantee does not cover the reimbursement of any veterinary bills or monetary funds associated with this puppy.

What we need from you:

Your puppy will be examined by our veterinarian prior to pick up, and we ask that you have your veterinarian do an examination of your puppy within 72 hours after receiving your puppy.

Your puppy will come with all age appropriate vaccinations and deworming's; however, he or she will still need additional vaccinations. We will provide a copy of all vaccines and deworming your puppy has received prior to entering your family. After that you and your veterinarian should establish what vaccines and care your puppy should receive. ****Please note, we recommend that you do not allow your puppy to have contact with other dogs (in public) until they are fully vaccinated at 16 weeks of age and they do not go out until the 18th week to allow the vaccinations to take full effect/development.**

If at any time a medical condition arises that you feel we should be made aware of, and that may result in returning the dog, please contact us and send a report from your veterinarian. Your veterinarian report may be emailed to info@eliteeurogoldens.com.

No issue will be addressed without accompanying medical records from a licensed veterinarian. If at any time you are in a position that you are not able to properly care for the dog, you are required to contact us. We care about the welfare of your dog and would be happy to accept the dog back or help you to find a suitable home. This will not entitle you to a monetary refund or future puppy replacement.

Exceptions to the Guarantee:

We cannot guarantee Hips & Elbows due to the following: **1st**, puppies are born with normal hips. In an x-ray you will not be able to see the joints because when puppies are born, many parts of the pelvis bones and the long bones (Femurs) are formed of cartilage. It gives the puppy just enough support for it to move around crawling and when it learns to start walking. **2nd**, if a hip or hips do not develop any laxity, then the puppy or dog will not develop any form of hip dysplasia. **3rd, Environmental factors with owners:**

A. "Joint Laxity" can occur when the head of the femur (one or both) does not fit snugly into the pocket(s) of the hip (Acetabulum). Carpal hyperextension is **caused** by **excessive force on the carpus**, leading to the **tearing of the ligaments** and **fibro cartilage** and **collapse of the carpal joint**.

B. “Weight” over feeding your puppy/dog as the **extra weight on the hips can cause damage**. Also, not maintaining a good balanced diet consisting of a **4-5 grade/star dog food** as recommended on dogfoodadvisor.com.

C. “Exercise/Playing” This can be **caused by sudden trauma such as falls or injury during exercise** such as **letting your puppy go down a slide, having them chase a ball/stick etc.** or chronic conditions such as abnormal posture while weight-bearing.

D. If you have stairs you should carry any puppy that is under 3 months old.

E. If you have **slippery floor surfaces** you should **not allow any puppy under 3 months old on it to play**. This can **increase a higher risk of developing hip dysplasia**.

F. Any, dog 12 – 24 months old and **you regularly have them chasing balls, Frisbees, sticks etc.** will have a **higher risk of developing dysplastic hips**. A good exercise is allowing your puppy to swim for 15 minutes at a time. **Use the same caution and safety you would use for a child.**

WE CANNOT AND WILL NOT GUARANTEE: EARLY HIP DYSPLASIA and/or CANCER from any PUPPY/DOG that is SPAYED UNDER the AGE of TWO YEARS of age. (This is based on a study of Golden Retrievers under the age of (2) two, IF SPAYED EARLY this can increase the risk of Hip Dysplasia by 50% and Cancer by 1 in 3 Golden by UC Davis who conducted a study of Golden Retrievers spayed under two years of age.

We cannot guarantee: the disposition, temperament, conformation, size, weight, exact color of your new puppy. We cannot replace your puppy if he or she has not received routine veterinary care. Routine veterinary care includes all vaccines, deworming, heartworm prevention, as well as flea and tick prevention. You are required to have your puppy seen annually by your veterinarian and maintain all vaccines and preventative care as recommended by your veterinarian.

This guarantee does not include: any monetary costs associated with spaying or neutering the puppy including that of undescended testicles. This guarantee does not include any fees associated with obtaining clearances for the dog, or that the dog will pass clearances. We try our best to screen puppies with problems, and we also are very strict in our breeding program, culling from the program any parents with congenital problems. **This contract cannot be transferred to another owner if said puppy is sold by the buyer.**

We love our dogs and enjoy seeing our puppies grow into happy, healthy adults with their families. Should you have any questions, please contact us! And feel free to send pictures or a text letting us know how things are going!

One (1) year Health Guarantee: Elite Euro Golden's offers a one (1) year Health Guarantee to the buyer for their puppy. You are required to sign the one (1) year Health Guarantee. Refusal to sign the one (1) year Health Guarantee or failure to abide by the one (1) year Health Guarantee will void it.

Policy 8: (friends and family page) As owners/breeders of Elite Euro Golden's we provide a **“Private Facebook Page” It's called Elite Euro Golden's Puppy Time**. This is a special web page for only owners and their friends and family of puppies from Elite Euro Golden's. It is set up so you can meet other family members, share photos of your puppy (the good and bad things they may do) make play dates with other families that live in your area, tell stories of your new puppy, ask questions, share product information etc.

Policy 9: LIMITED REGISTRATION: The Buyer acknowledges that the application for registration of this puppy when limited as defined by the American Kennel Club (AKC) and this **puppy is not being sold for the purposes of breeding. Neither Seller nor Buyer supports any breeding whether purposefully or accidentally bred**. If for any reason, a litter of puppies is results from an Elite Euro Golden's dog/bitch the Seller will collect from Buyer a **penalty fine of \$2500 per puppy born**, and Seller has the option to **permanently repossess the sire or bitch** found to be of Elite Euro Golden's lineage along with litter.

Policy 10: FULL REGISTRATION: Full Registration is offered for an Elite Euro Golden's pupy that completes all of the following conditions. It is also understood that a puppy will originally be purchased with limited registration until all of the following is completed in its entirety and to the discretion of the breeder rights may either be offered or denied.

All Elite Euro Golden full registration puppies should be registered under the kennel name prefix "Elite Euro Golden(s)". Seller has the right to approve of all registration names before paperwork is sent in to AKC. Buyer may not change the puppy's registration name without written consent of the Seller. Buyer may never remove the kennel prefix from the puppy's registration name.

Buyer agrees to exhibit said puppy at American Kennel Club (AKC) and/or United Kennel Club (UKC) conformation shows. Buyer is solely responsible for all entries and expenses for shows which the Buyer enters.

All Show/Breeding Quality puppies are required to achieve an AKC Certificate of Merit (CM) title or UKC Show Champion (UKC CH) title before they are to be bred. This breeding is to be a planned litter with a purebred Golden Retriever stud/bitch (also with show/breeding rights granted by his/her breeder at the time of sale).

a) Neither Seller nor Buyer supports any cross breeding between two breeds, whether purposefully or accidentally bred. If for any reason, a litter of puppies is whelped from this bitch before the show requirements have been met, or sired by a non-purebred Golden Retriever stud, the Seller will collect from Buyer a penalty fine of \$2500 per puppy born, and Seller has the option to permanently repossess the sire or bitch found to be of Elite Euro Golden's lineage along with litter.

The Buyer is expected to register all offspring of said puppy with AKC and or UKC.

If said puppy is a male, the Seller retains the right to use said Dog as stud on any golden retriever female owned, co-owned or leased by the Seller, with the understanding that no stud fee or other consideration will be paid to the Buyer by the Seller. This provision shall be limited to a total of three (3) litters in the dog's lifetime that result in a minimum of two (2) surviving pups per litter.

By 1 year or 12 months of age and before breeding, dog/bitch is to have the following:

- a) Preliminary hips and elbows completed. Legacy Champion Golden's will send home an exercise guideline to assist in protecting hips and elbows. Dog/bitch is not to be placed on surfaces that can affect their joints. If the dog does not pass hips and elbows Legacy Champion Golden's will take the dog back and give a replacement puppy.
- b) Receive OFA Certifications for Eyes and Heart. Eye Certification should be received through a registered Ophthalmologist licensed to do OFA. Heart Certification should be received through a Cardiologist licensed to do OFA.
- c) Buyer is to have Embark or Paw Prints Genetics completed on puppy

By 2 years or 24 months of age and before breeding, dog/bitch is to have the following:

- a) OFA and or PennHip for Hips and Elbows. Elbows-Veterinarian that specializes in x-rays. Hips are to be completed by a Veterinarian that specializes in hips and elbows as many vets do terrible x-rays that are not straight. Make sure your female is not near her heat cycle, in heat or coming out of her heat cycle when checking her hips. Check her hips in between cycles.
- b) CHIC certification.

The Buyer is to keep the Seller apprised of the Buyer's current address and any change of address must be reported in writing within thirty (30) days of said change.

The value of the puppy for the purpose of this guarantee is solely the original purchase price of the puppy, and does not include any additional prices declared by the buyer, such as value of show dog, shipping fees, travel, or maintenance expenses.

Policy 11: Please note we are not veterinarians. The information that we provide is based on our own experience and knowledge, and is intended to help our puppy owners provide the best possible life for their goldens. Elite Euro Goldens shall not be held liable for any damages or loss incurred due to the information that we provide. Please consult your veterinarian before practicing our information.