

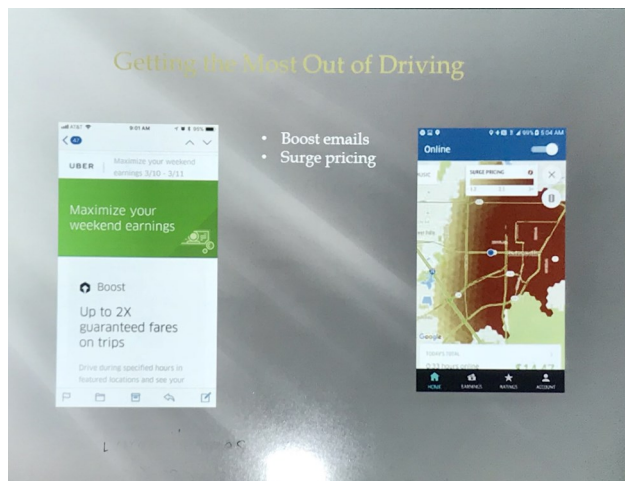
SMARTPHONE 101, UBER & LYFT WORKSHOPS

New class offerings at the WAGE Center this winter have featured “Smartphone 101” and “Uber/Lyft” workshops. Attendees have learned the basics of iPhone and Android functions including connecting to Wi Fi to save data, downloading and discovering new apps and one-on-one assistance with other tools and Smartphone functions, as well as ride-sharing job requirements and technical assistance.



Alarms, calendars, contacts and smartphone security were topics of interest during the first ever WAGE Center Smartphone 101 session. Led by Masters of Social Work student interns from State University of Albany, the workshop provided the foundations for better use of a smartphone as a business and organizational tool, as well as a means for entertainment.

With the arrival of Uber and Lyft in the Albany area, WAGE Center participants began driving for ride-sharing companies last summer and come to the Center requesting information, software help and assistance uploading driving documents to qualify as drivers. Because there has been interest in how to become a driver and driver support after beginning with Uber and Lyft, The WAGE Center Community Engagement Coordinator became an Uber driver to experience the process, benefits and pitfalls of working as a ride-sharing driver.



Using real world experience with app failures, customer service questions and WAGE Center participant questions about a variety of preparation and actual driving issues, the workshop was developed around helping potential or actual users actually navigate the Uber and Lyft apps and processes.

The WAGE Center is always looking to offer timely workshops based on participant interest. If you have suggestions or topics you'd like to see covered at the WAGE Center, please let us know. You can stop in at 200 Green Street, call (518) 380-5607 or email: lara Hammes@gmail.com

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