



# Highmark Rentals

## Rental Procedures

We have streamlined our rental process to complete all forms prior to your arrival, which allows us to get you on your rental much faster.

1. Be aware that not knowing your additional party members names and emails could add an additional half hour at check-in.
2. When booking we ask that you book for only those you are paying for. If you book the rental, you will be the one paying for them. We do not split reservations. If you are not paying for their rental, you must have them complete their own reservation.
3. You will receive a set of rental forms during the online booking process. *(If you do not receive the forms immediately after booking, please send us an email to [reservations@highmarkrentals.com](mailto:reservations@highmarkrentals.com))*
4. Please ensure you have all rental forms filled out prior to arriving. If they are not filled out prior to your arrival, it could add an additional half-hour to your check-in.
5. Fuel – Our rentals are full when you check them out. We expect them back full of fuel. If they are not full when returned, we will charge you for the fuel. Please utilize only 91 Octane/Premium fuel when filling up the snowmobiles, ATVs and UTVs.

## **Rental Procedures (continued)**

6. Oil for snowmobiles – We provide the oil for all of our snowmobiles. We ask that if you rent multiple days, bring the snowmobile back every two days and we will fill the oil.
7. Rental Day – The rental day begins at 8:00 A.M. on the first day of your rental. They must be returned by 5:00 P.M. on the last day of your rental. If you have them rented multiple days, you may keep them where you're staying.
8. Late Fee – If the rental is not returned by 5:00 P.M. on the last day of your rental there will be a minimum charge of \$200.00 to your account. If the snowmobile is not returned by 6:00 P.M. on the last day of your rental we will call the West Yellowstone Police Department and request Search and Rescue to look for you.
9. Recovery Fee – If we have to send out technicians to retrieve the rental due to damage or getting into a situation where you cannot get out of, there will be a minimum charge of \$200.00 added to your account.

## **IMPORTANT NOTES:**

We no longer offer delivery to Island Park. However, you are welcome to rent from us and either ride the trails back to where you are staying or trailer your rentals if you have access to one.