

Javier Arcia

UX Researcher - UX/UI Designer

Summary

I love designing and developing digital business solutions to improve the productivity and the competitive advantage of large companies. I have a deep understanding of industry-specific processes and systems and I accumulated experience in the energy, manufacturing, and technology sectors.

Portfolio: <https://jarguzcu.com/>

Experience

- 2022-2024
(2+ year) **Sr. UX Researcher - Sr. UX/UI Designer**
CHEVRON's HQ - Houston, TX
- User research for Chevron [Product Movement Tool](#) creation. Persona and user journey creation. Interviews and Usability testing.
 - Design and create user flows, high fidelity wireframes, ui elements and interactive prototypes in Adobe XD and Figma.
- 2016-2022
(7 years) **Sr. UX/UI Designer**
ACCENTURE - Houston, TX
- Design "SAM Prime Platform" and dashboards to help Accenture Clients manage/optimize their Hardware/Software Assets.
 - Design and develop prototype of [Quantract](#), a "smart contract" solution that uses blockchain technology for managing contracts.
 - Define Accenture's corporate guidelines and implement them in the Software Asset Management's Digital Products.
- 2013-2016
(3 years) **Sr. UX/UI Designer - UX Researcher**
NATIONAL OILWELL VARCO's HQ - Houston, TX
- UX research, prototype and User Acceptance Test of PLM System "Teamcenter" and redesign of NOV's [Engineering Web Portal](#).
 - Design, user research, prototype, visual assets and usability test of Manufacturing iPad App and Collaboration Portal
 - Define NOV's corporate guidelines and implement them in the Corporate Engineering Technology Digital Products.

Contact

Location / Phone

Houston, TX / 832-799-8759

email / LinkedIn

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Skills

UX/UI Design Approaches

- Human-Centered Design
- User-Centered Design
- Design Thinking
- Agile Design, Lean UX

Generative User Research

- Research Plan
- Persona Creation
- User Journeys Maps
- Define User Needs

Evaluative User Research

- Usability Study / Testing
- Heuristic Evaluation
- Interviews, Questionnaires
- Analytics Review

Wireframing / Prototyping

- Paper Storyboard
- User Flows
- Low/High Fi. Wireframes
- Low/High Fi. Prototypes

Information Architecture

- Interaction Design
- Navigation Systems
- Taxonomy, Heuristic
- Front-end Development

- 2009-2013 **UX/UI Designer**
(4 years) SHELL's HQ - Houston, TX
- Design ["IT Connect" and "Ask IT"](#) apps to provide remote technology support to Shell employees.
 - Design and develop Dashboards for the oil and gas sector for SAM. It was used by Accenture clients like BP, Shell and Chevron

- 2004-09 **Jr. UX/UI Designer**
(5 years) Independent Consultant
- Design, user research, wireframes, prototype, visual assets creation [Qwest' Remote Resolution Tool](#).
 - Design, user research, wireframes, prototype, visual assets creation of [Software Migration Mobile and Desktop App](#).

Education

- 2006-08 **Master in Business Administration**
(2 years) Université du Québec à Montréal
- 1998-03 **Bachelor's Degree, Industrial and Product Design**
(5 years) Instituto Superior de Diseño Industrial

Visual Design

- Corporate Identity
- Branding Development
- Design System/Guidelines
- Digital Assets Creation

Tools

Wireframing / Prototyping

- Figma, Adobe XD
- Sketch, Balsamiq
- Axure, iRise, Invision
- UXPin, Framer

User Research / Visual Design

- UserZoom, Maze
- Illustrator, Photoshop
- Indesign, CorelDraw
- After Effects, Adobe Express

Usability / UAT Testing

- Confluence, Guru
- Asana, Jira, InVision
- Miro, Mural, Figjam
- Slack, Discord, Github

Certifications

- UX Design Professional Certificate by Google
- Figma / Teams, Stakeholders and Design Reviews
- Persuasive UX / Data Visualization