



## **Fees and Cancellation Policy**

Payment for services due on the first day of scheduled visit. We accept credit card and ACH payments through your Time To Pet account; cash, Venmo & PayPal for clients not wishing to pay in the app. We do not accept personal checks.

**Pet Sitting / Dog Walking** - \$20 for 45-60 min visit & \$15 for 30 min visit.

**Cat Sitting** - \$15 for 30 min visit.

Cat visits must be scheduled for a MINIMUM of 1 visit per day. Every other day visits are no longer offered.

**Overnight Pet Care** - \$75 from dinnertime – breakfast. Pet Sitter is permitted to leave residence for a short period of time to get dinner etc. Client may request Pet Sitter to remain in the home the entire time, but there is an additional charge of \$30.

\*\* All overnight requests require a 50% deposit to schedule your booking before your booking is approved\*\*

**Hotel Pet Sitting** - \$25 per hour (\$35 per hour after midnight).

**Pet Uber** - \$20 transportation to and from vet, doggy day care, or groomer. 15-mile roundtrip radius, and \$.75 per mile after.

**Wedding Day Pet Attendant** - \$250 & up

**Nationwide Transportation** - \$.75 per mile, \$50 for hotel, \$20 food per day.

**Special Needs Pet Care** - \$30 per hour - physical therapy, iv fluid infusions, and/or intensive specialized care.

### **Additional Pet Fees**

\$5 per dog, if they need to be walked separately.

\$5 fee for pets under 12 months old

**Holiday Fee** – add \$5 for each pet sitting/dog walking visit, and \$20 for each overnight visit.

\*\*New Year's Day, Easter, Mother's Day, Memorial Day, Father's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day\*\*

**Cancellations** - To receive a full refund of your deposit, you must cancel no later than 3 weeks before your scheduled service.

If cancelled 2 weeks prior to scheduled service, 75% of the total invoice is due.

If cancelled 1 week or less prior to scheduled service, 100% of the total invoice is due.

Early returns for overnight bookings are non-refundable.

\*\*Extenuating circumstances will be considered on a case-by-case basis\*\*

Cancellations for pet sitting/dog walking visits must be made 1 hour prior to the scheduled visit to avoid being charged full price.