

## **South Seas Club Owners Weekly Update: 11/10/2022**

### 11/9/22 Resort Director Update:

- The property is an active construction zone and remains closed.
- To ensure your safety, Owners and Guests should not visit the property.
- First responders are working with Lee County Electric Cooperative (LCEC) to restore power to the Plantation Beach Club properties, which was delayed due to damaged electrical meters on the ground level.
- Drywall removal due to moisture is currently underway at all the properties.
- Drying stations with dehumidifiers are in place to ensure furnishings, appliances, cabinets, etc. are not affected by moisture.
- Progress continues to move forward.

Owners who are unable to use their week(s) in 2022 or 2023 due to the closure will receive a reimbursement.

Be advised that 2023 Maintenance Fees will be required to be paid. This is required so that we can process our payments as documented evidence to then request insurance reimbursement for non-use due to Hurricane Ian recovery. Those reimbursements will be made credited to your Hilton Garden Vacation ownership accounts. You can keep this credit on your account for future billing or contact HGV to request a refund of this credit. More details on this will be in the upcoming newsletter sent to each owner.

Hilton Garden Vacations and the South Seas Club Board of Directors are finalizing those communications shortly for them to be mailed out to you as soon as possible.

Typically, during this time of year, your board is focused on finalizing next year's budget. Unfortunately, Hurricane Ian's arrival impacted our planning process. To this end, Hilton Grand Vacations' management team has been working fast to identify next steps with each association board.

We want to thank the hardworking staff at Hilton Grand Vacations for their continued focus, keeping us updated and working each day with the Resort and its Suppliers in making positive forward progress in our recovery efforts.