



CRESCENT VALLEY RESOURCE CENTRE

ANNUAL REPORT

2020

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crescentvalleyresourcecentre.ca



PRESIDENT'S REPORT

Ann Barrett, President 2020

This past year has been extraordinary, unprecedented and filled with challenges for everyone. The Crescent Valley Resource Centre was no exception.

During lockdown starting in March our building was closed but all the staff except our Bike Technician were able to work from home. Three staff members joined the Emergency Food Support Initiative working from the Diamond Jubilee Cruise Terminal and helped provide emergency food packs to people in need. Plans were made on how to provide continuing services to our residents. Staff also kept in touch with them through social media, emails, phone calls and delivery of food packs. As soon as we were able to reopen in May, Operational Plans were developed that made it possible to stay open through all our different colour levels. Old and new programs started up.

Things have had to be done differently but I am very pleased and extremely appreciative of our dedicated staff. They have worked hard and became very creative in helping our residents. Our Executive Director, Anne Driscoll provided outstanding leadership. Thank you, Anne, Joy, Justine, Olivia, Maryam and Wayne.

I also thank our committed sponsors who believe in our vision and work. Without their support we could not provide the much needed programs and services.

Thank you to the CVRC Board, staff, partners, volunteers, and residents. It is a privilege to know and work with you and to volunteer in this community.



"My kids are going to be so happy because back home, when we were living in the camp, I was not able to buy bikes for them, so with this program their dreams came true"

-Parent of bike recipient

"We would like to extend a warm thank you for the kind gift at Christmas time. Everything has been put to good use. We are also very appreciative of your Meal Makers Club when considering the difficult time we've had over the past seven months."

-Crescent Valley resident

"You stood up for me, so I can stand up for myself"

-Crescent Valley resident

EXECUTIVE DIRECTOR'S REPORT

Anne Driscoll, Executive Director

What a year! If ever there was a time to demonstrate the mettle and determination of the CVRC staff - 2020 proved it. I am so proud and impressed with my coworkers. They picked up the pieces when the pandemic hit and created new ways to engage and serve the community, whether through food security initiatives, offering advice or a listening ear and helping residents navigate the new reality of the pandemic, the Crescent Valley Resource Centre was an example of how to work effectively through difficult times.

With our operational plan in place and masks, hand sanitizer and social distancing our new normal, we continued to provide many of the services and programs that residents have become accustomed to. The Saint John Bike Share Program was busier than ever - our satellite location at the Carleton Community Centre got off the ground. The Growing Place Community Garden and Greenhouse saw a full growing season with the help of two summer garden assistants.

Summer Squad, our summer youth program, was a big success. The children enjoyed a much-needed diversion from the daily stresses of the COVID-19. Food security programs were provided in new, creative ways; whether by take-out, delivery, or outside in the beautiful green space at the community garden. Throughout the summer the garden green space was the scene of family games events, healthy food pop-ups, and other gatherings.

In 2020 we had an opportunity to work more collaboratively with our partners in the other priority neighborhoods. This was realized through an emergency food program that

served thousands in the city. I am especially excited about the collaboration with the Community Foundation Saint John and the five priority neighbourhood organizations. We have embarked on a learning process to help us better evaluate and measure our work. This will be a valuable tool for us going forward.

I want to thank our Board of Directors for their leadership in 2020. They have been caring and supportive in allowing us to be innovative and creative in our work during 2020. To our president, Ann Barrett, thank you for being a constant inspiration and guiding light. To our many volunteers, both inside the neighbourhood and out, thank you! Initiatives such as the Growing Place and the Bike Share Program wouldn't happen without your hard work.

A sincere thank-you goes to all our supporters, funders, and donors. We were pleased to add Second Harvest and the United Way serving Saint John, Kings, and Charlotte to our list of funders in 2020. A special acknowledgment goes to those who have consistently recognized the value of investing in the Crescent Valley Resource Centre: Emera New Brunswick, the City of Saint John, the Community Foundation, the New Brunswick Children's Foundation, Saint John Energy, NB Dept. of Social Development and the Sisters of Charity of the Immaculate Conception. The positive changes happening in this neighborhood wouldn't occur without your outstanding support.

I am looking forward to the exciting opportunities waiting for us around the corner.

2020 STATISTICS

In the past year, we have had many accomplishments despite the setbacks provided by COVID-19.



During the COVID-19 pandemic, CVRC recognized the toll this year has taken on the mental health of the community. Online promotion of mental health resources, check ins with residents, and uplifting recreational activities became a regular part of the routine.

STAFF AND BOARD

In 2020, CVRC employed more staff than any previous year.

Staff

Anne Driscoll - *Executive Director*
Joy Comeau - *Community Liaison*
Olivia Clancy - *Food Security Coordinator*
Maryam Naser - *Community Engagement Coordinator*
Justin Shepard - *Community Engagement Coordinator*
Wayne King - *SJ Bike Share Program Technician*

Summer Staff

Summer Squad Program leaders
Kathryn Magee
Jenna McEachern
Amal Koshy George
Hannah James
Michaela Matheson

Garden Assistants

Ellie Bidgood
Claire Dingee

Board of Directors - 2020

Ann Barrett - *President / Interim Treasurer*
Erin Kelly - *Vice President*
Troy Saunders - *Secretary*
Juanita Black
Katherine Miller
Roberta Clarke
Emilie Chiasson
Mary Doiron
Kathy Hanna
Mark Wilson
Pat Kiely - *Resigned in Feb 2020*



FINANCIAL REPORT

Statement of Income and Expenses

The Crescent Valley Resource Centre, Inc.

Balance Sheet

As at December 31, 2020

Assets:

Current Assets

Bank Account (Note 1)	\$ 219,825.21
Petty Cash / Gift Cards	\$ 5,191.79
HST Accrued	\$ 958.78

Total Assets \$ 225,975.78

Liabilities & Equity:

Current Liabilities

VISA	\$ 1,142.09
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Equity

Opening Balance Equity	\$ 91,321.44
Restricted Funds - Playpark	\$ 25,542.06
Restricted Funds - Friars	\$ 23,366.52
Unrestricted Net Assets	\$ 41,206.11
Net Income	\$ 43,397.56

Total Liabilities & Equity \$ 225,975.78

Note 1: In addition to the Restricted Funds for Playpark & Friars there is also a substantial amount that is restricted for various programs.

Income Statement

For the year ended December 31, 2020

Income:

Donations

Received	\$ 66,044.06
Unreceipted	\$ 11,657.55
Charities	\$ 125,474.09

Government

Federal	\$ 21,392.05
Provincial	\$ 153,429.86
Municipal	\$ 23,500.00

Other

Miscellaneous	\$ 458.80
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Total income \$ 401,956.41

Expenses:

Salaries	\$ 262,838.38
Office	\$ 11,830.70
Insurance	\$ 5,600.04
Program Expenses	\$ 78,289.73

Total expenses \$ 358,558.85

Net Operational Income \$ 43,397.56

