



PAPA GRIEVES POOLS

17 Hillside Road

Rockaway, NJ 07866

We Treat You Like Family!

We Have A New Office Number 973-271-3076 Mon-Fri 8AM-5PM

973-271-4136 5PM-8PM Weekdays - All Saturdays & Emergencies

OPENING PRICES

<p><u>Complete Opening</u> This opening service involves removal of cover and all winter plugs. Covers will be cleaned of debris on site, folded and stored where customer instructs. All ladders and handrails will be installed and all filters, pumps, and heaters will be put together. Proper filter aids will be added, pool will be shocked (chemicals in addition to price), and equipment will be left running (See extra notes)</p>	<p>\$450.00 All Residential Pools (up to 20 x 40) \$500.00 Pool/Spa Combo</p>
<p><u>Economical Start up</u> This service is for customers that are looking to save. Customer is responsible for removing their own covers and installing their own ladders and handrails. Our service covers removal of winter plugs and assembly of filters, pumps and heaters. Filter aids are included. Appropriate shock will be added for additional cost</p>	<p>\$275.00</p>
<p><u>Above Ground Opening</u> This is a full service opening which includes cover removal, reassembly and reinstallation of the pump and filter. Ladder will be installed as well.</p>	<p>\$200.00</p>
<p><u>Return Visits and Service Calls</u> If equipment is not out, power is not on, or water is not at the proper level to open, a return visit is needed and is charged by the hour. This applies to all service calls as well. Billing for a return visit is done separately from the opening.</p>	<p>\$150.00 Per Hour \$195.00 After Hours, Emergencies, & Sundays</p>
<p><u>Hot Tub Start-up</u> Draining, cleaning and filling of your hot tub. If repair work is needed a return visit will be required, and will be charged at a rate of \$125/hr.</p>	<p>\$150.00</p>
<p><u>Opening Shock Treatment</u> This is designed to help get your pool off to a clean start. After your pool is opened and in running order liquid shock or Crystalline shock is added. Chlorine pucks are added to the skimmers to give it an initial dose of chlorine. This service applies to salt systems as well.</p> <p>1 bag or gallon per 10,000 gallons</p>	<p>\$9.50 Per lb \$5.00 Per Puck \$14.50 Per bag of Salt</p>

*NOTE: The above charges do not include the cost of chemicals. Only chemicals purchased through Papa Grieves Pools will be used. Chemicals are delivered and billed to you on day of service

*Vacuuming services listed on another page and are not included as part of the normal opening service listed above

IF COVERS ARE OVER FILLED WITH DEBRIS FROM THE FALL OR WINTER AN HOURLY SERVICE FEE WILL BE APPLIED FOR THE ADDITIONAL TIME TO OPEN

You Can Also Call or Text 973-271-3076 To Schedule an Appointment, But Agreement Must Be Signed And Returned Before Your Opening Will Take Place

Vacuuming Services

<p><u>Vacuuming Service</u></p> <p>Your pool is vacuumed, skimmers and robotic pool cleaners are cleaned, walls are brushed (if needed), filter is backwashed, and filter aid is added (if needed). Chemicals for this service are checked on site, and chemicals will be added as needed in addition to price.</p>	<p>\$80.00 per hour (Any pool any size)</p>
<p><u>Chemical Check Service</u></p> <p>Pool is checked and balanced chemically, the skimmer baskets and robotic pool cleaners are cleaned, the filter is backwashed and filter aid is added (as needed)</p>	<p>\$40.00 per 20min With skimming and brushing \$50.00</p>
<p><u>Vacation Watch</u></p> <p>Going away this summer and need your pool taken care of? This service includes a full vacuum and chemical check listed above (if needed) to ensure your pool is ready for you when you return home.</p>	<p>\$95 per hr</p>

***Chemicals are in addition to prices listed**

Important Information pertaining to vacuuming services

- If the water level is taken below the skimmer line during an initial vacuuming service, the pool water needs to be filled above the skimmer line before next visit. My technicians may leave the equipment off when finished
- A chemical check service becomes an advanced check service if a brushing or skimmer net needs to be used to remove debris
- A working garden hose must be present



Refer a friend and receive **15%** off the labor price of a service if a Papa Grieves Pools opening or closing service is used

Coupon applies on your next opening or closing service after new customer referred uses opening, closing, or initial vacuuming service (must present coupon for discount)

Papa Grieves Pools Will Make Your Pool Sparkle !!

FREE ESTIMATES FOR REPAIRS OR INSTALLATIONS OF MAJOR EQUIPMENT

Other Services

Tune-Up Services

<p>Heater Tune-Up Service: includes vacuuming and cleaning of the heat exchanger and combustion chamber, cleaning pilot and/or burner tubes, and necessary repairs that can be fixed on-site without a return visit. Replacement of heat exchangers, combustion chambers, and testing draft are not included in this service. If it is determined that heater is not repairable or does not warrant repair, the service cost will be applied to a new heater installation. Parts are not included and will be supplied at an additional cost . A quote will be given before any repairs are performed.</p>	<p>\$165.00 Plus Parts</p>
<p>Pool Cleaner Service: The proper operation of robotic pool cleaners will be checked. Certain conditions/ problems do not show themselves without continual operation. Parts determined to be beyond regular wear and tear will be replaced such as belts, chains, tires and hose knuckles. Screens, filters and wall fittings will be checked for leaks and pressure issues.</p>	<p>\$125.00 Plus Parts</p>

Initial Vacuuming Services

<p>Initial Cleaning Service: Upon opening your pool, it will appear either green or very cloudy. Once we check your pool's chemistry and adjust the chemicals accordingly, your pool may look worse before it begins to improve. With this in mind, we offer a service that includes a technician returning to your home every other day to perform leaf raking, backwash the filter and adjust the chemicals until the pool is clear and ready for vacuuming</p>	<p>\$ 55.00 per visit, plus chemicals.</p>
<p>Initial Vacuuming Service: Once your pool is clear and you can visibly see the bottom, an initial vacuuming service can be scheduled. This service consists of using our system or yours to vacuum your pool to waste, preventing "wear and tear" on your system. We will again adjust all chemicals, leaf rake and backwash the filter, if necessary. The technician will stay as long as possible to get your pool clean In some cases, the technician may have to return the following day to allow debris to settle or the water level to rise, and begin vacuuming again.</p>	<p>\$85.00 Per hr Plus Chemicals</p>

PAY CASH AND SAVE: A 10% discount off the total price will be given to customers that pay entire invoice in cash (Note: Venmo Does not count as cash payment) WE DO NOT ACCEPT ZELLE

TAKE ADVANTAGE OF ONE OF OUR OTHER COMPANIES FOR ALL YOUR INDOOR/OUTDOOR NEEDS

PAPA GRIEVES

- Low Voltage Systems
- Energy Star Upgrades
- Home Automation
- Residential
- Commercial
- Generators
- Perspective Lighting Audits
- All Phase Construction
- Fully Licensed & Bonded

973-271-4136 ELECTRICAL SERVICES LIC# 15571

Wood & Wires Contracting

- *Kitchens & Bathrooms
- *Basement Renos
- *Custom Carpentry-Trim
- *Custom Closets
- *Low Voltage Lighting Systems
- **Generators**
- Residential & Commercial
- Outdoor Work
- *Kitchens,
- *Firepits,
- * Patios,
- * Decks
- All Phase -Electrical -Construction
- *Excavation
- *Handyman Services

NJ Contractors Lic# 13VH08778400 Fully Insured & Bonded Licensed Electrical Contractor Lic # 15571

973-271-4136

REQUIRED 2024 SPRING CONTRACTS

<input type="checkbox"/> Please provide the same Opening Services as last year			
<input type="checkbox"/> Please provide all the necessary services to prepare my pool/spa for the 2024 season			
OR (check individual items as required)			
<input type="checkbox"/> Complete Opening	\$450.00	<input type="checkbox"/> Clean Grids at Start-Up	\$115.00
<input type="checkbox"/> Pool/Spa Combo	\$500.00	<input type="checkbox"/> Removing Excess Water & Debris from cover	\$85.00 /hr
<input type="checkbox"/> Hot Tub Start Up	\$150.00	<input type="checkbox"/> Oversized Cover Removal (Over 900ft ²)	\$35.00 add
<input type="checkbox"/> Economical Opening	\$275.00	<input type="checkbox"/> Waterbag Cover Bag Cleaning	\$50.00
<input type="checkbox"/> Above Ground Opening	\$200.00		
<input type="checkbox"/> Child Safety Fence Re-install	\$40.00	<input type="checkbox"/> Drain, Clean, and Acid Wash Pool Surface	\$875.00
*These Services Scheduled After Opening			
<input type="checkbox"/> Pool Cleaner Tune-Up	\$125.00/Plus Parts	<input type="checkbox"/> Drain, and Clean Pool Surface (No Acid)	\$650.00
<input type="checkbox"/> Heater Tune-Up Service	\$165.00/ Plus Parts		
<input type="checkbox"/> Initial Cleaning Service	\$55.00/Visit		
<input type="checkbox"/> Initial Vacuuming Service	\$85.00/hr		

*******If you want your pool ready for Memorial Day Weekend, please schedule opening date on or before 5/15/2024*******

Yes! I would like to have Vacuum Service for my pool. Please choose Below		
Weekly Maintenance (chem check vacuum if needed) FROM:	To:	\$40 per 1/3 hr or \$80 per hr
Weekly Maintenance (vacuum every time) FROM:	To:	\$80.00 per hr
Bi-weekly Maintenance (chem check vacuum if needed) FROM:	To:	\$50 per 1/2 hr or \$80 per hr
Bi-Weekly Maintenance (vacuum every time) FROM:	To:	\$80 per hr

Return this 2024 Spring Service Agreement before 5/1/2024

<p style="text-align: center;">REQUESTED WEEK OR DAY OF OPENING</p> <p>1st CHOICE: WEEK OR DATE OF _____</p> <p>2nd CHOICE: WEEK OR DATE OF _____</p> <p>NAME _____</p> <p>ADDRESS _____</p> <p>TOWN _____ ZIP _____</p> <p>PHONE _____ ALT PHONE _____</p> <p>EMAIL _____</p> <p>Please return this copy: Papa Grieves Pools, LLC 17 Hillside Road Rockaway, NJ 07866 Email: papagrievespools@gmail.com</p>	<p style="text-align: center;">SPECIAL INSTRUCTIONS/ REQUESTS</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <ul style="list-style-type: none"> Please note that the opening service (spa/no spa) will be determined by the technician at the time of service. By signing this agreement, you indicate that you give Papa Grieves Pools, LLC permission to perform the work listed above and that you agree to the terms set forth on the 2024 Spring Service Agreement. This agreement must be completed and returned before the pool opening can commence <p style="text-align: center;">SIGNATURE REQUIRED BELOW</p> <p>X: _____</p>
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WE ARE REQUIRING A CREDIT CARD TO GO ON FILE. PLEASE FILL OUT ON BACK OF THIS FORM. IF YOUR CARD IS ALREADY ON FILE PLEASE MARK UP TO DATE

Important Opening Information So Please Take Note:

- Water level must be at roughly 1/2 to 3/4 up on skimmer at time of service for normal opening operating level. If water is higher, the pool will be lowered to normal operating level at time of service unless vacuuming is requested, then water must be to full to just under pool coping level.
- Panel box must be on at filter area or a return visit is needed
- We shock pools during openings unless the homeowner requests otherwise. The chemicals are in addition to cost of opening and listed with servicing. Additional chemicals can be added to balance the pool but it is recommended to let the filter run for up to 24 hours before bringing the water to a facility for testing to ensure proper balance
- Baskets, wall fittings, ladders and handrails must be left out near the pool or instructions as to where to find items must be left at the time of the opening. In the event they are not present, a return visit can be scheduled at an additional charge
- If you would like timing pins set to a different time (other than 8AM to 6-7 PM), depending on pool size, please note in special instruction section.
- A working garden hose must be present.
- I recommend that customers with mesh covers open early in the spring to ensure their pools are crystal clear and algae free for the season. Those with water bag or solid covers can open when they choose.

General Terms and Conditions

Repair Call Disclaimer

Due to the nature of swimming pool/spa repair and service work, Papa Grieves Pools, LLC is not responsible for tangential component failures or otherwise unrelated problems that may occur subsequent to repair service calls. Papa Grieves Pools will use diligence in troubleshooting and repair procedures; however, simply touching some older components may exacerbate problematic conditions.

OTHER DISCLAIMERS

- Upon completion of service, Papa Grieves Pools LLC is not responsible for maintenance or clean-up of the swimming pool unless this service has been requested and a signature on this contract has been obtained.
- Papa Grieves Pools, LLC is not responsible for damage to the swimming pool/spa structure, coping or related items; or any of the equipment if caused by buried debris, surface water runoff, fire, flood, storm, earthquake, acts of God, or the negligent maintenance of the swimming pool/spa by the Owner, town, city, county, state, or other municipal board.
- Papa Grieves Pools, LLC is not responsible for damage to winter covers during storage.

Payments

- Before any work commences or any materials are ordered; a credit card authorization form must be on file with Papa Grieves Pools LLC
- Payments & Terms: Invoices are payable upon receipt. A finance charge of 5% will be applied to any invoice outstanding for over 15 days. The parties hereto explicitly agree that in the case of default of the terms of this contract by the customer(s), customer(s) shall be liable for all costs and expenses of collections, including reasonable attorney's fees, court costs, disbursements and interest on the unpaid balance at 60% per annum. Checks that are returned by the bank are subject to a \$35.00 fee. The terms of this agreement is a single season and may be canceled by either party in writing.
- Any and all invoice disputes must be done within 30 days of invoice date or charge will be deemed valid.
- Any remaining balances at the end of the 2024 season will be automatically charged to cards on file or turned over to collections if no authorization is present
- A convenience fee of 3.5% will be charged on all credit card transactions totaling over \$350.00 per transaction unless otherwise stated in a renovation contract.
- Unless other payment arrangements are made any balance will be automatically charged to a card on file after 15 days

Credit Card Information for File

METHOD OF PAYMENT: VISA MASTERCARD AMEX DISCOVER

CREDIT CARD #: _____ *CVC CODE: _____

NAME ON CARD: _____ EXP. DATE _____

Card Number is required unless otherwise
specified by Owner Greg Grieves

Signature Required For General Terms Conditions
Customer :