

Privacy Policy

Effective Date: 19-08-2024

At **eTravelsHUB** ("we," "our," or "us"), we are dedicated to safeguarding and preserving your privacy. This Privacy Policy outlines how we collect, use, disclose, and protect your personal information when you visit our website www.etravelshub.com and utilize our travel-related services. Please read this policy carefully to understand how we handle your data.

1. Information We Collect

We collect several types of information when you use our website and services:

Personal Information

- Name
- Email address
- Phone number
- Billing and shipping addresses
- Payment information (e.g., credit card details)
- Passport or ID details (if applicable)
- Travel preferences and special requests
- Other personal details you provide when making bookings or contacting us

Non-Personal Information

- Browser type and version
- Device type and operating system
- IP address
- Geolocation data (if enabled)
- Referring website
- Usage data (e.g., pages viewed, duration of visit, etc.)

2. How We Use Your Information

We use the information we collect for the following purposes:

- To provide and deliver our travel services, including booking accommodations, flights, and tours
- To process and confirm your bookings and transactions
- To communicate with you regarding your travel plans, inquiries, and requests
- To personalize your experience on our website
- To send promotional and marketing communications (with your consent)
- To improve our website and services through data analysis and feedback
- To comply with legal and regulatory obligations



3. Sharing Your Information

We respect your privacy and do not sell, rent, or trade your personal data. However, we may share your information in the following situations:

- **Service Providers**: We may share your data with third-party partners and vendors who assist us in delivering our services (e.g., payment processors, airlines, hotels, tour operators).
- **Legal Compliance**: We may disclose your information if required by law, legal process, or governmental authorities (e.g., responding to subpoenas, enforcing legal rights).
- **Business Transfers**: In the event of a merger, acquisition, or sale of assets, your personal data may be transferred to the acquiring party.

4. Data Security

We employ a variety of technical and organizational security measures to protect your personal information. This includes encryption, firewalls, secure payment gateways, and access controls. However, please note that no method of transmission over the Internet is 100% secure, and we cannot guarantee absolute security.

5. Cookies and Tracking Technologies

We use cookies and similar technologies to enhance your user experience, analyze website usage, and customize content. Cookies are small files stored on your device that help us track your preferences. You can manage or disable cookies in your browser settings, but doing so may affect the functionality of some parts of our website.

6. Third-Party Links

Our website may contain links to third-party websites, such as travel partners, payment processors, and affiliate sites. These websites have their own privacy policies, and we are not responsible for their practices. We encourage you to review the privacy policies of any third-party sites you visit.

7. Your Rights

Depending on your location, you may have the right to:

- Access and request copies of the personal data we hold about you
- Correct any inaccuracies or update your information
- Request the deletion of your personal data
- Withdraw your consent for marketing communications at any time
- Opt-out of certain data collection practices

To exercise any of these rights, please contact us using the contact details provided below.



8. Children's Privacy

Our services are not intended for individuals under the age of 16. We do not knowingly collect personal information from children. If we become aware that we have inadvertently collected data from a child under 16, we will take steps to delete that information promptly.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. Any modifications will be posted on this page with an updated "Effective Date." We encourage you to review this Privacy Policy periodically to stay informed about how we protect your data.

10. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or the handling of your personal data, please contact us:

eTravelsHUB

Email: <u>info@etravelshub.com</u> Phone: +91 77310 54580

Address: Madhapur, Hyderabad, Telangana - 500081

Website: www.etravelshub.com