corydhall media, LLC
Chillicothe, OH

professional networking solutions.

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Focus on what matters most in your business, and leave the headache of internet and networking communications in your office to us!

Thank you for considering corydhall media, LLC for your professional networking solutions. One of the most overlooked aspects of a highly profitable business is consistent and reliable communications. With so much of our daily lives being dependent on a solid internet connection, our solutions take the hassle out of staying connected in your office. From baseball stadiums, small to large houses of worship, robust audio visual networking, residential projects, and everything in between, here is our process for successful projects - full of consistenly happy and well-connected clients:

1 VISION MEETING.

In the first step of our process, we meet with you and other key stakeholders in your business to focus in on your specific networking require-ments. We'll talk through your current frustrations, connectivity challenges, and any logistical concerns you might have about your building. We'll gather all necessary technical info needed to move onto our design process.

2 PRELIMINARY DESIGN.

Once your vision and all necessary technical requirements are gathered, we will begin work on your network design. Depending on backlog, the typical design process can take up to a week. We will be very direct in our communication on timelines with you during the Vision Meeting. There will be room for collaboration during this process where we may reach out with any clarifying questions to confirm your expectations.

3 QUOTE.

After the preliminary design is completed, we will present you with a project quote that will outline all of the necessary technical equipment needed for the project as well as full design, installation, programming, and pricing for Network Administration packages that are available. We will walk through all of the details to ensure your comfortability and understanding of the investment.

4 INTEGRATION.

With your approval of the project quote, we can then move into integrating the proposed network solutions into your space. During this phase, we will acquire gear and schedule installation and programming times. Your first month of the Essentials Network Administration package is included free in your overall project. After install, you will receive all necessary credentials and WiFi passwords and have access to our remote support.

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*Hardwired & WiFi Networks **

- Admin / Network Management
- Staff
- Guest
- CCTV or Security (if needed)
- Conference Room Audio Visual Networking (if needed)
- Custom Configurations (as needed)

* Only certain WiFi networks are broadcasted for additional safety. SSID broadcasting can be configured based on client preference. If no preference is given, typically, only the Staff and Guest networks are broadcasted.
(All other WiFi networks would be hidden. Certain WiFi networks can be configured to only be broadcasted in certain locations of the campus as required and/or requested.)

All SSIDs are password protected unless otherwise requested by the client.
corydhall media, LLC does not possess the the practical ability to control the conduct of network users and assumes no liability for such conduct.

Client assumes the right and responsbility to protect necessary network passwords and/or credentials.

Each network is a separate virtual local area network (VLAN).
Communication between VLANs can be configured as required. Additional networks or custom configurations are also available as requested. Network switch port assignments will be deployed and managed by corydhall media, LLC for agreement duration. Client network admin access is available upon request required that proper training, credentials, and access have been given.

Cabling, Terminations, & Additional Infrastructure
Unless otherwise noted in our Scope of Work, cabling (most commonly Cat6), connectors, and termination of the connections is provided by corydhall media, LLC. Additional infrastructure such as wall plates provided as deemed necessary in the project design. It is our standard practice to also include power conditioners and uninterupptible power supplies (UPS) in all designs. High voltage electrical wiring is not in our Scope of Work.

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Hardwired & WiFi Networks *

· Admin / Network Management
· Staff
· Guest
· CCTV or Security (if needed)
· AV Control
· Dante Audio Networking
· Additional production networks such as NDI and/or IP production intercom available upon request.

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[corydhall media, LLC Network Administration pacakge details on the following pages.]

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NETWORK ADMINISTRATION PACKAGES
The Details

The following terms of agreement between your organization and ***corydhall media, LLC*** can be set for a duration of your choosing of either: **6, 12, 18, 24, or 36 months.** Pricing dependant on your specific networking design requirements and can be quoted at time of overall project estimate. Admin package pricing can be found on the next page.

corydhall media, LLC will provide the below outlined services for the duration of the agreement:

·   Perform necessary device firmware upgrades remotely via cloud controller software.
·   Monitor network traffic analytics for diagnostics, troubleshooting, and future expandability potential.
·   Monitor network traffic statistics for WiFi performance optimization.
·   Manage client & device DHCP IP address reservations.
·   Manage virtual local area networks (VLAN).
·   Manage WiFi service set identifiers (SSID) including password update requests.
·   Manage network admin access.
·   Network liason between third party vendors such as Internet Service Provider (GloFiber) and/or Chillicothe Fire & Security.
·   Remote support as needed.
·   Network related support requests by emailing support@corydhall.com.

A few additional notes:

·   **corydhall media, LLC** does not possess the the practical ability to control the conduct of network users and assumes no liability for such conduct.
·   *Customer* assumes the right and responsbility to protect necessary network passwords and/or credentials.

The following items are ***not*** in the Scope of Work for **corydhall media, LLC** under this agreement:

·   *Customer* website support.
·   *Customer* email or cloud storage support (e.g. Microsoft 365 or Google Workspace)
·   *Customer* computer support (e.g. IT support for computer or printer assets)
·   *Customer* landline phone support.
·   Any work involving fire, security, door access, or security cameras (CCTV).
·   Existing network cabling.

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NETWORK ADMIN PACKAGE PRICING

ESSENTIALS: $130 per month

- Network monitoring
- Device firmware updates
- Basic WiFi coordination
- Remote support (requires unattended access to a computer on the network via TeamViewer. Most network designs include a dedicated computer for this. If cut, customer agrees to allow access via another computer.)

BUSINESS: $325 per month

- Everything in Essentials plus:
- 2 network optimization site visits per year
- Advanced WiFi optimization
- Advanced port traffic optimization / network patch management
- 5% discount on parts and materials for future projects

PRO: $650 per month

- Everything in Business plus:
- Priority response
- Quarterly network optimization site visits
- Internet Service Provider & Vendor Coordination
- Most proactive service plan available
- 10% discount on parts and materials for future projects

* All above pricing displayed as monthly billing rates. Additional discounts available for agreement terms of 12, 24, or 36 months - billed annually.

A TRUSTED PARTNERSHIP

Thank you for considering a partnership with **corydhall media, LLC** for your networking solutions. I am genuinely passionate about reliable communications and look forward to putting my experience to work for you. As a former Nashville-based touring guitar tech and audio engineer, I understand what it takes to keep mission-critical systems running reliably when it matters most. In addition to networking services, **corydhall media, LLC** offers creative technology solutions that include: audio-visual design & integration, creative design such as graphis for print or social media, sports/event photography, and videography - including live streaming. Have a need for audio-visual coaching for your organization or house of worship team? Let's connect.

Recent successful networking projects:
- *VA Memorial Stadium (home of the Chillicothe Paints)*
- *Chillicothe First Church of the Nazarene*
- *Walnut Street United Methodist Church*
- *Calvary Lutheran Church*
- *Private Home/Residential Projects*

For more information on the services we provide, head over to **corydhall.com**. Talk soon!

Cory Hall
Owner | corydhall media, LLC
creative technology solutions.

Direct: (615) 540-3997
cory@corydhall.com

CERTIFICATIONS:

Dante®

Q-SYS

PROUD PARTNERS:

glofiber

tp-link

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