

## **Terms & Conditions**

1. A 25% deposit is payable at the time of booking. This is a non-refundable deposit unless the property relets for the period of your booking. Any refund of deposit is subject to a rebooking, and a deduction for any commission incurred from a 3<sup>rd</sup> party.
2. The balance of your booking is due 6 weeks before your arrival date. Once within this 6 week period, you are liable for full payment. If you cancel prior to the 6 week point, you are not liable for the balance. Therefore, early notification of cancellation is requested, and in writing/email. If cancellation happens after the 6 week point, and full payment has been made, then a refund will be made if the property relets, and less any commission from a 3<sup>rd</sup> party.
3. We have a good housekeeping bond of £500.00, however we don't require it upfront and in the event of breakages, damages and extra costs incurred as a result of your stay we will speak to you before we take any action.
4. No pets are allowed anywhere in the holiday accommodation, unless by prior arrangement.
5. No smoking is allowed anywhere in the holiday accommodation.
6. The number of persons occupying the holiday accommodation shall not exceed the numbers of the party stated on the booking form.
7. The guests shall not sublet the holiday accommodation/parking or any part thereof during their period of stay.
8. Arrangements will be made by the owner for the handover of the house keys to the Guests at the beginning of the period of hire, and the collections of the keys on the departure date.
9. The Guests shall leave the holiday accommodation in a clean and tidy conditions at the end of the holiday let.
10. Any faults or breakages must be reported as soon as possible to the owner and their representatives.
11. The owner and their representatives retain the right to enter the holiday accommodation at any time.

Failure to comply with these terms and conditions will make you liable to lose your booking or your right to stay in the property without refund.