



MEMBERSHIP PLAN

Exceptional dental care



OUR MEMBERSHIP PLAN

At Hayden Dental, we take a preventative approach to Dentistry; our Dentists like to see you regularly for a check-up to pre-empt any future problems, and to help keep you pain-free and smiling. Our primary goal is to establish and maintain good oral health for you and your family – research shows that this approach, with care delivered on a regular basis, greatly reduces the risk of dental disease and provides a platform for a lifetime of improved oral health. With this in mind, we have designed a dental plan to reward loyal patients.

Research shows that preventive dentistry delivered on a regular basis greatly reduces the risk of dental disease and provides a platform for a lifetime of improved oral health. We encourage such an approach and with this in mind, we have joined with DPAS Limited to design a dental plan to reward loyal patients. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. The plan will provide advantages both to you and to us. It will allow us to plan your dental care more effectively and provide the best chance of keeping you dentally fit. The advantage for you is that it should reduce the need for future treatment and you will have the peace of mind that all of your preventive dental care will be covered by convenient monthly payments. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf).

YOUR BENEFITS

- all your preventive dental care is included
- payment by convenient monthly Direct Debit, allowing you to budget
- guaranteed registration with the practice and continuing access to your dentist
- early identification of dental problems to prevent pain, discomfort and inconvenience
- appointment times to suit you whenever possible
- discount on treatment fees
- priority booking in the event of a dental emergency
- access to a 24 hour dental emergency helpline 365 days per year
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

WHO IS OUR PLAN FOR?

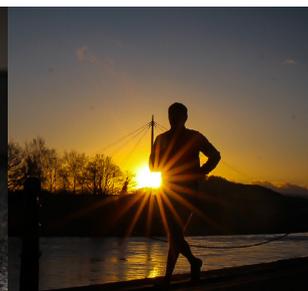
Our plan is designed for patients who wish to attend the practice on a regular basis and have peace of mind that their preventive dental care is covered.

HOW DO YOU JOIN OUR PLAN?

If you are new to the practice, the first step is to book a New Patient Assessment (£110). At this appointment you will be able to complete the registration form to join our plan. If you are already a regular 'pay-as-you-go' attender at Hayden Dental, there is no need for an additional assessment. Joining is very simple. All you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS.

In addition to your first monthly payment, an initial registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment. Please note the initial registration fee is only applicable to adult plans.

If you choose to leave the plan for any reason you can do so by simply giving us one month's notice.





James



Teleri



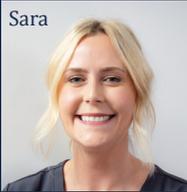
Cerys



Nadia



Will



Sara



Tom



Sue



WHAT DO OUR MEMBERSHIP PLANS INCLUDE?

Our Essential Maintenance Plan is £24.20 per month and covers:

- two dental health examinations per year
- two dental hygiene appointments per year including cleaning/scale and polishing

Our Enhanced Membership Plan is £39.60 per month and includes:

- two dental health examinations per year
- four dental hygiene appointments per year including cleaning/scale and polishing

Our Annual Membership Plan is £13.00 per month and includes*:

- one dental health examination per year
- one dental hygiene appointment per year including cleaning/scale and polishing

*This plan is only available on a prescriptive basis for patients with very low dental needs.

Our Exam Only Plan is £10.50 per month and covers:

- two dental health examinations per year

Our Children's Essential Membership Plan is £9.00 per month and includes:

- two dental health examinations per year
- fluoride and fissure sealants as clinically necessary

Our Children's Enhanced Membership Plan is £16.00 per month and includes:

- two dental health examinations per year
- two dental hygiene appointments per year including cleaning/scale and polishing

All our plans also cover:

- 10% discount on restorative treatment
- routine x-rays
- diet and oral health advice
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf)

The monthly plan cost includes charges for management and administration payable by you to DPAS. Treatment not covered by the plan can be paid for separately. Terms within this brochure are subject to change without notice.

WHAT HAPPENS IN AN EMERGENCY?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

Please note, if you miss your planned appointment or have to cancel at short notice (within 24 hours), it is unlikely we will be able to schedule another before your next recall date without a fee being generated. We schedule our diaries and clinical time to ensure we can fit in all our patients who are due for their check ups and hygiene appointments in a given timeframe. Thank you for your understanding in this matter.

ANY QUESTIONS?

If you have any questions about our plans or would like some further information, please contact our Reception Team on 01267 236 091, or info@haydendental.co.uk

HOW DOES THE WORLDWIDE DENTAL EMERGENCY ASSISTANCE SCHEME WORK?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
 - emergency call-outs
 - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.

PRINCIPAL DENTIST

James Hayden

BDS, MFDS (RCS), MSc Dent Imp,
MCGDent

ASSOCIATES

Teleri Rosie

BDS (Wales) MFDS (RCS Ed)

Cerys Edwards

BDS (Wales) MJDF (RCS Eng)

Nadia Khan

BDS (Wales)

Dr Sara Herbert-Evans

BDS (Bristol)

Will Gough

BDS (Cardiff) PGCert, Restorative Dip.
MJDF, MCGDent

HYGIENISTS

Tomas Pickering BSc (Hons) Dental
Therapy (London)

GDC 319332

Sue Davies RDH (DipHE) Bristol
GDC 3231

CONTACT

Hayden Dental
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Carmarthen
Dyfed
SA31 1JW

01267 236091

www.haydendental.co.uk

OPENING HOURS

8.30am – 5pm Monday – Thursday

8.30am – 4pm Friday

EMERGENCIES

01267 236091

Away from home helpline:

(UK) 0808 169 8117

(Abroad) +44 1691 887 955