

Congratulations! Your resort has been nominated for the prestigious Superlative Pickleball Certificate of Excellence award!

If you earn it by pledging to meet our specific minimum standards, your resort will be featured in an upcoming Pickleball Travel News Magazine issue.

Our distribution includes nearly 165,000 pickleball players, 2,000+ teaching professionals, 2,000+ USA Pickleball Ambassadors, and almost 2,000 pickleball clubs in the USA.

You'll also get to promote at least one group trip to our Superlative Travel Club Members in the same Pickleball Travel News Magazine issue, our website, and social media outreach.

Globally, We will only award ten resorts with this designation in 2024.

We are currently planning our group trips for 2024/25 and will **only be booking with resorts that earn our Certificate of Excellence.**

To earn the Certificate of Excellence, the resort must:

- Maintain the culture of pickleball as an inclusive, fun, and friendly environment.
 - Abide by the inclusion standards of USA Pickleball
 - Maintain contact with the Global Pickleball Federation
- Hire/employ accredited staff and instructor(s)
 - Agree to the <u>USA Pickleball Ambassador code of conduct</u>.
- Post signage with USA Pickleball-approved rules, etiquette, and code of conduct.
- Use Superlative Pickleball-approved equipment and materials.
 - A free hyperlink to the retail vendor with exclusive discounts will be provided to purchase all necessary equipment.
 - A minimum of four (4) permanent courts to schedule our group trips.

- Resorts can still earn a certificate of excellence and participate in our affiliate marketing program if you have less than 4, but we can't promote group trips as there not enough courts for groups.
- Durable, approved nets
- Permanent lines
- Demo equipment available for use.
- Hydration station, restrooms, and shaded viewing area
- Organized events Round Robins, demo days, clinics
- Uniformed staff with name badge with a professional greeting and welcome protocol

Optional but encouraged:

- Superlative Pickleball-approved online Pro Shop prominently featured on the website.
 - Free API code or hyperlink available
- Purchase a ball machine.
- Recycling program for balls.
- <u>Pod/court reservation system</u> for organized play.
- Complimentary introductory lessons. Example here
- Participate in "Take a Trip, Leave a Paddle" Promotion to collect donated paddles.

Benefits of Earning Superlative Pickleball Program Certificate of Excellence

- Prestige the ability to display and market the Certificate of Excellence logo.
- Increased profit from new group trips, online pro-shop, lessons, clinics, and more.
- Increased asset value from the new amenity and revenue.
- Marketing support via social media, property profiles online, and magazines.
- Featured Article In Pickleball Travel Magazine
- Advertising discounts and editorial consideration from our marketing partners.
- Retail partnership with an online wholesaler for discounts on equipment.
- Enhanced Customer Retention inspiring repeat visitation.

Specific Rights for Fully Certified Resort:

- **Eligible for Superlative Pickleball Group Trips**. We only bring our groups to resorts that earn and display our Certificate of Excellence hyperlinked logo.
- One (1) Featured article with photos of courts and affiliate marketing hyperlinks in one (1) issue of Pickleball Travel News E-Magazine.
- One (1) featured article for group trips to your resort.
 - Can list as many trips as desired.
- One (1) booking link in each Pickleball Travel News E-Magazine issue for one year.
- Up to 30% off Total Pickleball merchandise
- \$500 off new court installation
- The right to use the hyperlinked certification logo in all marketing materials.
- Premier hyperlinked listing on our websites as certified property.

- The rights for a dedicated post in all our pickleball-related social media groups.
- The rights to a free consultation with our resort services team about program development, enhancement, staffing, or court conversion.
- A one-stop resource to purchase equipment and services to earn and promote your Certificate of Excellence.
- Other benefits from our partners when they are added to our offerings.

Requirements:

- Prominently post the hyperlinked certificate of excellence logo on all marketing materials and websites.
- Host our consulting team for a site inspection with a complimentary SWOT analysis. *
- Provide exclusive perks and benefits for our guests that we send to your property.
- Provide a minimum 10% discount on your best available rates and 10% commission with an affiliate marketing hyperlink.

Certification Investment Options:

- 1. Certification Only \$4,000
- 2. Certification with all advertising and promotional benefits, including group trips.
- \$10,000 per year renewed automatically, subject to annual site inspection.
 - This can be paid on a payment plan and will include the promotion of a group trip within one year that exceeds the value of the fee.
 - One group trip with four courts for one week with 30 people at \$500 per night will generate \$105,000.
- Other services/enhancements to the investment are available at an additional price.
 - o The other services include additional marketing or program development.
 - o We customize proposals based on the feedback to this report.

Properties that want to earn our certification and develop their pickleball program can use our consulting services, including:

- Site inspection and SWOT Analysis.
- Superlative Certification of Excellence consideration.
- Court conversion/painting.
- Comprehensive, integrated property management.
- Program launch and staffing implementation.
- Marketing, communication, staffing, tournaments, pro-shop development, merchandising, and sourcing.

^{*}Our resort services consulting team will do a site inspection and provide a complimentary SWOT inspection for resorts with our guidance on developing a certified program.