



Invictus Security Inc Warranty Policy

We stand behind the quality of our products with a ****2-year limited warranty**** covering manufacturing defects in materials and workmanship from the date of purchase.

Coverage

- Repairs or replacements for defective items at no cost (parts and labor included).
- Does not cover normal wear, misuse, accidents, modifications, or unauthorized repairs.

Process

1. Contact support with proof of purchase and defect description.
2. We'll provide a Return Authorization (RA) and prepaid shipping label if approved.
3. Ship the item; we'll inspect and resolve within 14 business days.

Exclusions

No warranty on consumables, software, or items damaged by improper use or acts of God.
Warranty is non-transferable.

Questions?

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