



Code of Conduct for Parents and Carers

<i>Policy Headings</i>	<i>Parents code of conduct at The Elite Hair and Beauty Training Academy</i>
<i>Introduction</i>	The purpose of this code of conduct is to set out what the acceptable standards of behaviour are at our organisation. It is important to remember that we all have a duty of care to safeguard the children and young people that we have contact with.
<i>Parents and Carers have the right to:</i>	• Be assured that your child is safeguarded during their participation with the organisation, in line with our safeguarding policy. • Be informed of problems or concerns relating to your child. • Be informed if your child is injured. • Have your written consent sought for photography and video. • Have any concerns about any aspect of your child's welfare listened to and responded to as appropriate.
<i>We expect all Parents and Carers to:</i>	• Approach the named person at the organisation if you have any issues or concerns about any aspect of the organisation. • Understand that the organisation and parents need to work together for the benefit of their children. • Demonstrate that all members of the organisation should be treated with respect and therefore set a good example in their own speech and behaviour. • Correct their own child's behaviour in the organisation where it could otherwise lead to conflict, aggressive behaviour or unsafe behaviour. • Not post pictures or other images of a child under 18 on any social network platform without the permission of the child involved and their parent/carer. • Support our Policy regarding internet safety as much as possible.
<i>Any of the following behaviour/s from Parents and Carers will not be tolerated:</i>	• Disruptive behaviour which interferes or threatens to interfere with any of the organisation's normal operation or activities anywhere on the premises. • Using loud/or offensive language, swearing, using profane language or displaying a temper. • Threatening in any way to a member of staff, volunteer, visitor, fellow parent/carer, or child. • Damaging or destroying the organisation's property. • Abusive or threatening e-mails or text/voicemail/phone messages or other written communication. • Defamatory, offensive, or derogatory comments regarding the organisation, or any children, parents, staff, or volunteers associated with organisation. This includes online content on social media sites. Any concerns you may have about the organisation, must be made through the appropriate channels by speaking to named person, so it can be dealt with appropriately. • The use of physical aggression towards another adult or child. This includes physical punishment of your own child on at the organisation's premises.

	● Approaching someone else's child to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences). ● Smoking, taking illegal drugs or the consumption of alcohol on the
<i>Breaches of the Code of Conduct</i>	If the organisation suspects, or becomes aware, that a parent/carer has breached the code of conduct, the organisation will gather information from those involved and speak to the parent/carer about the incident. Depending on the nature of the incident, our organisation will respond in one of the following ways: Send a warning letter to the parent/carer Invite the parent into the organisation to meet with to discuss the breach Contact the appropriate authorities (in cases of criminal behaviour) Ban the parent from the organisation's premises Cancelling your child's membership at our organisation ● ● The organisation will always respond to an incident in a proportional way. ● ● The final decision for how to respond to breaches of the code of conduct rests with
I confirm that I have read and understood the Parent and Carers Code of Conduct, which I will adhere to. Name: Signed: Date:	