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- 🔀 journeyofthishart@gmail.com
- Springdale, AR

# EDUCATION

NWACC 2014 | AAS in Graphic Design

Career Academy of Hair Design 2006

Bentonville High School 2004

# CERTIFCATIONS

### NWACC

2014

Technical Certificate in Graphic Design Certificate of Proficiency in Graphic Design

### NN/g Nielsen Norman Group

2021 | UX Certification

# LinkedIn Learning Certificates 2022-2023

UX DesignOps: Working with Developers Impromptu Speaking Leadership Foundations UX Research for Agile Teams UX Foundations: Storytelling Developing Self-Awareness UX Research: Journey Mapping UX Foundations; Research UX Deep Dive: Analyzing Data Presenting to Senior Executives

NWA Real Estate School 2025 Classroom Completion

# JEN HART CREATOR | ARTIST | PHOTOGRAPHER | DESIGNER

# WORK EXPERIENCE

Mar 2024 - Present Journey of this Hart

## Self Employed

• My background spans photography, videography, mixed media art, graphic design, and user experience design. I approach my work with curiosity, empathy, and a drive to make a positive impact.

Oct 2019 - Mar 2024 JB Hunt

## UX Designer II

- Created interactive and visual artifacts such as wireframes, user flows, mockups, and prototypes by reviewing business requirements and implementing designs to help achieve business goals using UX best practices and design systems.
- Engaged in research activities with end-users, gathering user feedback, and conducting user interviews.
- Worked closely with Business Analysts, Product Owners, UX Designers, and Developers to understand business goals, advocate for the user, explain design processes and artifacts, implement feedback, and assess the technical feasibility of designs.

### 2014 - 2019

Venture Tech Startup - Mascot Media - Sideline Access

### Senior Designer - Creative Director

- Collaborated with lead developers and stakeholders to create and optimize various mobile and web applications.
  Worked with strategic partners to develop industryleading products for clients.
- Collaborated with the sales team and clients for advertising requirements. Shared responsibilities for dayto-day company operations at a startup, working with a developer and project funder. Managed UI/UX for mobile apps, created the NIAAA National High School Sports App, and designed custom apps for local high schools. Designed marketing materials, managed the office, and prepared the company for a merger with Mascot Media.