



Terms of Service

HelpMe Solutions Group Limited

Effective Date: 11 June 2025

Your Acceptance of this Agreement

These terms of service are entered into by and between you and **HelpMe Solutions Group Limited** ("Company," "we," "our," or "us"). The following terms and conditions, together with any documents they expressly incorporate by reference (collectively, "Terms of Service"), govern your access to and use of www.helpme-solutionsgroup-ltd.co.uk, including any content, functionality, and services offered on or through the site (the "Website"), whether as a guest or a registered user.

Please read these Terms of Service carefully before you start to use the Website.

By using the Website [or by clicking to accept or agree to the Terms of Service when this option is made available to you], you accept and agree to be bound and abide by these Terms of Service and our Privacy Policy, incorporated herein by reference. If you do not want to agree to these Terms of Service, you must not access or use the Website.

BY ACCESSING AND USING THIS WEBSITE, YOU:

- ACCEPT AND AGREE TO BE BOUND AND COMPLY WITH THESE TERMS OF SERVICE;
- REPRESENT AND WARRANT THAT YOU ARE THE LEGAL AGE OF MAJORITY UNDER APPLICABLE LAW TO FORM A BINDING CONTRACT WITH US; AND,
- AGREE THAT IF YOU ACCESS THE WEBSITE FROM A JURISDICTION WHERE IT IS NOT PERMITTED, YOU DO SO AT YOUR OWN RISK.

Updates to Terms of Service

We may revise and update these Terms of Service from time to time at our sole discretion. All changes are effective immediately when posted and apply to all access to and use of the Website thereafter.

Continuing to use the Website or making subsequent purchases following the posting of revised Terms of Service means that you accept and agree to the changes. You are expected to check this page regularly so you are aware of any changes, as they are binding on you.



Your Responsibilities

You are required to ensure that all persons who access the Website through your internet connection are aware of these Terms and comply with them. Registration may be required for certain features. All information you provide must be current, complete, and accurate.

You are responsible for maintaining the confidentiality of your login credentials and must notify us immediately if you suspect any unauthorised access to your account.

YOU ARE SOLELY RESPONSIBLE FOR YOUR USE OF THE WEBSITE AND THE SECURITY OF YOUR COMPUTER AND NETWORK.

Prohibited Activities

You may only use the Website for lawful purposes and in accordance with these Terms of Service. Prohibited activities include, but are not limited to:

- Violating applicable laws or regulations;
- Exploiting or harming minors;
- Uploading non-compliant or offensive content;
- Sending unsolicited promotional material;
- Impersonating another person or entity;
- Disrupting the Website or other users' experience;
- Using malicious software or attempting unauthorised access.

Intellectual Property Rights

The Website and all its content are owned by HelpMe Solutions Group Limited or its licensors and protected by copyright, trademark, and other intellectual property laws. You may only use the Website for personal, non-commercial purposes.

You may not:

- Modify or reproduce Website content;
- Remove copyright or trademark notices;
- Use content for commercial purposes;
- Share Website materials without permission.

Violation may result in termination of access.



User Submissions and Submission Standards

If you post content to the Website ("User Submissions"), you:

- Grant us a license to use and share that content;
- Represent you own or control all rights to your content;
- Confirm that your content complies with these Terms.

Submissions must not:

- Be obscene, defamatory, or hateful;
- Infringe on any third party rights;
- Mislead or impersonate others;
- Promote illegal activity.

We reserve the right to moderate, remove, or edit User Submissions.

Our Rights

We may:

- Remove content at our discretion;
- Terminate access for violations;
- Take legal action or cooperate with law enforcement;
- Modify Website features without notice.

YOU WAIVE ANY CLAIMS AGAINST HELPME SOLUTIONS GROUP LIMITED ARISING FROM SUCH ACTIONS.

Third-Party Links and Content

This Website may link to third-party websites or contain third-party content. These are provided for convenience only. We are not responsible for:

- Content accuracy or legality;
 - Damage or loss from use;
 - Privacy policies or practices of third parties.
-



Social Media Features

You may use Website social sharing tools only as intended. You must not:

- Link to the Website from unauthorised domains;
- Frame or mirror our content;
- Misrepresent affiliation with us.

We may disable such features without notice.

Online Orders

All orders are subject to our acceptance and availability of products or services. Prices, offers, and promotions are subject to change without notice.

Payment:

We accept Shop Pay, PayPal, Visa, Mastercard, American Express, and Stripe. All prices are in GBP.

You agree to:

- Provide accurate billing and contact details;
 - Pay applicable taxes and shipping charges;
 - Pay for your order at the time of purchase.
-

Disclaimers and Limitation of Liability

The Website and all associated content and products are provided "as is" and "as available" without warranty. We do not guarantee:

- Accuracy or availability of content;
- Error-free or uninterrupted service;
- Protection from viruses or other harmful code.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, WE SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES.



Indemnification

You agree to indemnify and hold harmless Helpme Solutions Group Limited and its officers, agents, and affiliates against any claims, damages, or expenses arising out of your:

- Breach of these Terms;
 - Misuse of the Website;
 - Violation of applicable law or third-party rights.
-

Privacy Policy

Our Privacy Policy can be found at:

www.thehelpme-buildit.co.uk/policies/privacy-policy

Governing Law

These Terms of Service and your use of the Website are governed by the laws of the **United Kingdom**. You agree to submit to the jurisdiction of the courts in the UK for any disputes.

If you are an EU citizen, your local laws and courts may apply.

Severability

If any provision is found to be unlawful or unenforceable, the remaining provisions shall continue in effect.

Entire Agreement

These Terms constitute the full agreement between you and HelpMe Solutions Group Limited, superseding all prior communications.



Waiver


Failure to enforce any provision shall not constitute a waiver of our right to enforce it later.

Notice

We may contact you via email or post notices on the Website. It is your responsibility to keep your contact information current.

To contact us:

Helpme Solutions Group Limited

 16 Stradbroke Way, Leeds, LS12 4NB

 Email: **Contact@thehelpme-buildit.co.uk**

You may deliver legal notices via registered post or courier to the address above
