

YOU HEARING A NOISE....

WE NEED TO KNOW

- 1) **SOUND OF NOISE** (BANGING, CLANKING, CREAKING, GROWLING, GRINDING, SQUEAKING, HISSING, BUZZING, POPPING, DRUMMING, RATTLING, CHIRPING, CLANGING, MOANING, WHISTLING....)

- 2) **WHERE ON VEHICLE ARE YOU HEARING NOISE?** (FRONT, REAR, SIDE (WHICH SIDE PASSENGER, DRIVERS...))

- 3) **HOW LONG HAVE YOU BEEN HEARING THIS NOISE?** (DAYS, WEEKS, MONTHS, YEARS) _____

- 4) **WHEN IS THE NOISE HEARD?** _____ ALL THE TIME _____ SOME OF THE TIME

- 5) **AT WHAT SPEED DO YOU HEAR THE NOISE?** _____ LESS THAN 25mph _____ 26-55mph _____ OVER 55mph _____ ANY

- 6) **UNDER WHICH DRIVING CONDITIONS DO YOU HEAR NOISE?** _____ SITTING AT IDLE

ACCELERATION: _____ HEAVY ACCELERATING _____ LIGHT ACCELERATING _____ CRUISING STEADILY

SLOWING DOWN/STOPPING: _____ LIGHT BRAKING _____ AGGRESSIVE BRAKING

_____ LIGHT DECELERATION (NO BRAKING JUST COASTING TO STOP) _____ DOWNSHIFTING

TURNING: _____ ENTERING / EXITING DRIVEAWAY _____ LEFT TURNS _____ RIGHT TURNS

- 7) **ON WHICH ROAD SURFACES DO YOU HEAR THE NOISE?** (SELECT ALL THAT APPLY)

_____ LARGE BUMPS (SPEED BUMPS, DRIVEWAY CURBS) _____ SMOOTH ROADS _____ ROUGH ROADS

- 8) **WHAT TIME OF THE DAY DID YOU HEAR THE NOISE?** _____ EARLY MORNING(5AM-9AM) _____ MORNING(9AM-NOON)
_____ AFTERNOON(NOON-4PM) _____ EVENING(4PM-8PM) _____ NIGHT(8PM-5AM) _____ ANY TIME OF THE DAY

- 9) **HOW LONG DO YOU DRIVE THE VEHICLE BEFORE YOU HEAR THE NOISE?** _____ FEWER THAN 10 MINUTES
_____ BETWEEN 10 AND 30 MINUTES _____ MORE THAN 30 MINUTES

- 10) **ONCE PRESENT, DOES THE NOISE EVER GO AWAY?** _____ YES _____ NO

IF GOES AWAY ABOUT HOW LONG _____

- 11) **UNDER WHICH OF THE FOLLOWING WEATHER CONDITIONS DO YOU HEAR THE NOISE?**

_____ DRY _____ WET _____ COLD _____ ANY

- 12) **ANY OF THE FOLLOWING ON WHEN YOU HEAR THE NOISE?**

_____ AIR CONDITIONER _____ HEATER _____ CLIMATE CONTROL _____ WINDOW(S) OPEN
_____ RADIO _____ NONE _____ SUNROOF OPEN

- 13) **WHAT GEAR IS THE VEHICLE IN WHEN YOU HEAR THE NOISE?**

AUTOMATIC OR CVT: _____ PARK _____ REVERSE _____ NEUTRAL _____ DRIVE

MANUAL: _____ 1ST _____ 2ND _____ 3RD _____ 4TH _____ 5TH _____ 6TH _____ REVERSE _____ ANY GEAR