



## GROOMING AGREEMENT

- 1. Current Vaccination/Veterinarian Information:** By signing this agreement, owners verify their dog(s) is current on the rabies vaccine. Proof of vaccination shall be provided to Bark Avenue Dog Grooming LLC before services can be rendered. Special circumstances will be taken into consideration.
- 2. Aggressive or dangerous dogs:** Owners must inform Bark Avenue Dog Grooming LLC if their dog(s) bites, has bitten, or is aggressive to people, other dogs, or specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your dog and protects both the dog and the groomer. Bark Avenue Dog Grooming LLC reserves the right to refuse/stop service for such dogs at any time before or during the grooming process, and charge an aggressive dog fee, in addition to the regular grooming charge.
- 3. Health or Medical Problems & Senior Dogs:** Grooming procedures can sometimes be stressful, especially for a senior dog or a dog with health problems. These procedures can expose hidden or aggravate known medical problems, during or after the groom. Because senior dogs with health problems have a greater chance of injury these dogs will be groomed for cleanliness and comfort, and the style that will not add to their stress. In the interest of your dog, this agreement will give Bark Avenue Dog Grooming LLC permission to obtain immediate veterinary treatment for your dog should it be deemed necessary by Bark Avenue Dog Grooming LLC. We will do our very best to contact you first, then take your dog to your authorized veterinarian or to the nearest available veterinarian. It is agreed that all expenses for veterinary care will be covered by the dog's owner upon signing this agreement.

4. **Mat Removal:** Dogs with matted coats need extra attention during their grooming session. Mats left in a dog's coat will only grow tighter and can strangle the dog's skin or eventually tear it open. Bark Avenue Dog Grooming LLC does not wish to cause serious or undue stress to your dog and will not continually de-mat your dog. **We believe in comfort over vanity.** Mats can be very difficult and uncomfortable to remove and may require the dog to be shaved. When necessary, removing a heavily matted coat includes risk of nicks, cuts or abrasions due to warts, moles or skin folds trapped in the mats. Heavy matting can also trap moisture and urine near the dogs' skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process. Torn skin from mats can also harbor maggots. After-effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to regrow. Shaved dogs are also prone to sunburn and should either have sunscreen applied daily or should be kept out of the sun until their hair grows sufficiently to protect the skin. In some cases, dogs can also exhibit brief behavioral changes, there is an extra charge for dematting. Prevention is the best defense against matting; therefore, be sure to schedule regular grooming appointments. We will do our best to remove mats but not at the expense of your dog experiencing pain or discomfort. Therefore, a severely matted dog may not have the grooming outcome you expected.

5. **Accidents:** There is always the possibility an accident could occur. Grooming equipment is sharp. Even though we use extreme caution and care in all situations, possible problems could occur, including cuts, nicks, and scratches. In most cases, this can happen when a dog is wiggling or moving around. Every effort will be made to ensure your dog is groomed as safely as possible, but an excited dog can be dangerous to continue to work on. We reserve the right to end the grooming session, even if the groom is not completed. **If you arrive to pick up your dog and it is still being groomed, please do not talk to it or allow it to see you. Sit quietly, or step outside for a few moments. Every effort will be made to ensure your dog is groomed as safely as possible. It can be dangerous to work on an excited dog. If you insist on talking to your dog, or the groomer, we reserve the right to end the grooming session, even if it is not completed, and the full grooming price will be charged.**

6. **Parasites:** If you suspect your dog has fleas or ticks, prompt and thorough action on your dog is needed. Flea infestation can lead to tapeworms and other health problems. If fleas or ticks are found during the grooming process, you will be charged an additional fee to properly treat your dog. Bark Avenue Dog Grooming LLC will not use pesticide dips or sprays on your dog. Ticks found will be removed for an additional charge. If ticks are found, we strongly suggest that you test your dog for Lyme disease. Parasites are a health hazard to your dog, as well as to humans.

**7. Hold Harmless Agreement:** By signing this agreement, you (or your agent) agree to hold Bark Avenue Dog Grooming LLC, its owner and employees harmless from any damage, liabilities, financial, and otherwise, loss or claim including but not limited to veterinarian bills arising from any condition of the listed dog(s), either known or unknown, to Bark Avenue Dog Grooming LLC or any other property of the customer, which arise in any way from services and/or products provided by or as a consequence of customers association with Bark Avenue Dog Grooming LLC. It is also further understood and agreed that the terms of this agreement can change at any time, without notice, and will override any and all prior signed contracts or releases. It is further understood that this clause appeals to any and all dogs groomed at Bark Avenue Dog Grooming LLC.

**8. Photography Consent:** I hereby consent my dog(s) to be photographed and I AUTHORIZE Bark Avenue Dog Grooming LLC and its employees to use, reproduce, publish, transmit, distribute, and display the said photograph(s) in Bark Avenue Dog Grooming LLC display, advertisement, website, or other material for promotional purposes. Images are property of Bark Avenue Dog Grooming LLC. The use of images remains loyalty free indefinitely on a voluntary basis and is not considered work for hire.

**9. No Shows & Cancellations; No shows and last-minute cancellations are subject to a \$30.00 FEE PER DOG, which will be added to your next ticket. Prepayment for same will be required before another appointment is booked.** We understand there may be emergency situations and we will work with you, but not on a continued basis. Please be respectful of our time as we are a by-appointment business, and another client could have taken your appointment if we had known.

Pet Name

Owner Signature

Date

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