

Privacy Policy

Reliable Technology Group Inc.

Effective Date: March 2, 2026

1. Introduction

Reliable Technology Group Inc. (“Company,” “we,” “our,” or “us”) respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, store, and safeguard information when you access our websites, applications, platforms, products, and services across Canada, the United States, Mexico, and other jurisdictions.

2. Scope

This policy applies to information collected from users, customers, partners, contractors, and visitors through online services, customer portals, communications, transactions, and third-party integrations.

3. Information We Collect

We may collect personal information including name, contact details, account credentials, billing information, transaction history, communications, technical data, device identifiers, IP address, approximate location, and usage analytics.

4. Information Collected Automatically

When you interact with our services, we automatically collect technical information such as browser type, device characteristics, operating system, pages visited, timestamps, referring URLs, diagnostic data, and performance logs.

5. How We Use Information

We use information to operate and improve services, authenticate users, process payments, provide customer support, communicate with users, personalize experiences, conduct analytics, prevent fraud, ensure security, and comply with legal obligations.

6. Legal Basis for Processing

Processing may be based on consent, contractual necessity, legitimate business interests, or legal requirements. We aim to comply with PIPEDA and applicable provincial laws in Canada, relevant U.S. privacy laws, and Mexico's LFPDPPP.

7. Sharing of Information

We do not sell personal information. Information may be shared with service providers, payment processors, professional advisors, affiliates, and authorities where required by law or necessary to protect rights, safety, or property.

8. International Transfers

Your information may be transferred to and processed in Canada, the United States, Mexico, or other countries where our service providers operate. We use reasonable safeguards for cross-border data protection.

9. Cookies and Tracking Technologies

We use cookies and similar technologies to operate services, remember preferences, analyze usage, enhance security, and improve user experience. Users may control cookies through browser settings.

10. Data Retention

We retain personal information only as long as necessary for business purposes, legal compliance, dispute resolution, and enforcement of agreements.

11. Security

We implement administrative, technical, and physical safeguards designed to protect personal information from unauthorized access, disclosure, alteration, or destruction.

12. Your Rights

Depending on applicable law, you may have rights to access, correct, update, delete, or restrict processing of your personal information, and to withdraw consent where applicable.

13. Children's Privacy

Our services are not directed to children under 13 years of age (or applicable age of consent), and we do not knowingly collect personal information from children.

14. ThirdParty Links

Our services may contain links to thirdparty websites or services. We are not responsible for their privacy practices.

15. Changes to This Policy

We may update this Privacy Policy periodically. Updates will be posted with a revised effective date.

16. Contact Information

For privacy inquiries or requests, contact: Reliable Technology Group Inc., Box 34045 Westbrook RPO, Calgary, Alberta, Canada T3C 3W2, Email: reliabletechnologygroup@gmail.com